



Applies To: See VEHICLES AFFECTED

October 29, 2004

### Safety Recall: Automatic Transmission Second Gear Inspection (Supersedes 04-021, dated July 9, 2004)

#### BACKGROUND

Certain operating conditions can result in heat buildup between the countershaft and secondary shaft second gears in the automatic transmission. Without enough oil flow to dissipate heat, prolonged operation under these conditions can eventually result in decreased material strength. In higher mileage vehicles, this can result in gear tooth chipping or, in very rare cases, gear breakage.

In most cases, transmission noise will indicate a problem, however it is possible for the transmission to become locked without warning. A locked transmission could result in a crash.

#### VEHICLES AFFECTED

**2002–03 Odyssey:** ALL

**2004 Odyssey:** From VIN 5FNRL18..4B000001 thru 5FNRL18..4B051620

**2003 Pilot:** ALL

**2004 Pilot:** From VIN 2HKYF18..4H500001 thru 2HKYF18..4H546877

#### CUSTOMER NOTIFICATION

All owners of affected vehicles will be sent a notification of this recall. An example of the customer notification is at the end of this service bulletin.

Not all vehicles within the VIN ranges are affected by this recall. Before beginning work on a vehicle, verify its eligibility by checking at least one of these items:

- The customer has a notification letter.
- The vehicle is shown on your campaign responsibility report.
- The vehicle is shown as eligible on an *iN* VIN status inquiry.

In addition to these verification items, check for a punch mark above the 11th character of the engine compartment VIN. A punch mark in that location means the A/T has already been inspected and repaired.

Some vehicles affected by this recall may be in your new or used vehicle inventory. **According to federal law, these vehicles cannot be sold or leased until they are repaired.** To see if a vehicle is affected by this recall, do a VIN status inquiry before selling it.

#### CORRECTIVE ACTION

**NOTE:** To confirm if an updated remanufactured A/T was installed during a previous repair and that it does not need an oil jet, use the *iN* VIN status inquiry. If there is a "C" next to S/B 04-021 on the VIN status inquiry screen, the transmission has been replaced with an updated, remanufactured unit. If this is the case, return the vehicle to the customer. *There is no external way to tell if a remanufactured A/T has been updated.*

Vehicles with 15,000 miles or less:

Install an A/T oil jet kit.

Vehicles with *more than* 15,000 miles:

Do a photographic, *not visual*, inspection of the A/T second gear:

- Using the digital camera and camera mount in the A/T Gear Inspection Kit, take five clear photos of the second gear through the countershaft speed sensor hole.
- Load the photos onto an *iN* workstation, then display them on the monitor.
- Compare the gear color in the photos with the gear colors in the A/T Gear Inspection Guide that came with the camera.
- If you determine that the color of the gear in your photos matches gear level number 1 on the inspection guide, install an A/T Oil Jet Kit.
- If you determine that the color of the gear in your photos matches any gear level other than number 1 on the inspection guide, submit a completed A/T order form, with your digital photographs attached, to RPO Tech Line. RPO will either cancel your A/T order and let you know you need to install an A/T Oil Jet Kit, or process your A/T order so you can install a remanufactured A/T.
- *On all 2002–03 Odysseys and 2004 Odysseys from VIN 5FNRL1...4B000001 thru 5FNRL1...4B024896, if a remanufactured A/T is required, you will also receive a new PCM (shipped separately). Make sure you complete the repair by installing the PCM and the remanufactured A/T at the same time.*



## ONLINE ANIMATED SERVICE BULLETIN

If you are viewing this service bulletin on ISIS, you can [CLICK HERE](#) for an animated view of the inspection and repair procedures.

## PARTS INFORMATION

A/T Oil Jet Kit:

P/N 06250-PGH-305, H/C 7758931

(Contains oil jet, oil jet line with bracket, oil jet hose, ATF filler plug adapter, sealing washer, two O-rings, and three hose clamps)

## TOOL INFORMATION

A/T Gear Inspection Kit:

The kit contains these items:

- Canon Powershot A75 digital camera:  
P/N CNUA75  
(with Digital Camera Solution Disk Ver. 17.1 software, USB interface cable, four AA batteries, Compact Flash card, user guide, and quick start guide)
- Two *Streamlight* flexible "white LED" flashlights:  
P/N STL65618

NOTE: To order additional cameras and flashlights, call the American Honda Tool and Equipment Program at (888) 424-6857.

- Numbering stamp (order by description)
- Ink pad (order by description)

NOTE: Additional numbering stamps and ink pads are available through the American Honda Tool and Equipment program, or commercially.

- Camera mount with bracket, spacer, and storage case: P/N 07AAB-PGHA100, H/C 7754286
- Color bar stickers:  
P/N 07AAB-PGHA200, H/C 7767643

NOTE: Additional camera mounts and color bar stickers are available through normal parts ordering procedures.

- A/T Gear Inspection Guide:

Helm reorder number Y0680

This guide is packaged in the camera mount storage case. It contains photos of the A/T second gear in conditions varying from *good* to *not good*. Use the guide to help you decide the condition of the gear. The gear color determines whether or not a replacement transmission is needed. If you need more inspection guides, order them through Helm at (800) 782-4356.

## WARRANTY CLAIM INFORMATION

OP#	Description	FRT	Template ID
222106	<b>Vehicles with 15,000 miles or less:</b> Install A/T oil jet kit	0.8	04-021A
222107	<b>Vehicles with more than 15,000 miles:</b> Inspect A/T; install A/T oil jet kit	1.2	04-021B
222108	<b>2004 Odyssey after VIN 5FNRL1...4B024896 with more than 15,000 miles:</b> Inspect A/T; install remanufactured A/T	7.2	Use a Regular Claim format
A	Perform alignment	0.6	
222112	<b>All 2002–03 Odysseys and 2004 Odysseys up to VIN 5FNRL1...4B024896 with more than 15,000 miles:</b> Inspect A/T; install remanufactured A/T and PCM	7.6	Use a Regular Claim format
A	Perform alignment	0.6	
222108	<b>Pilots with more than 15,000 miles:</b> Inspect A/T; install remanufactured A/T	7.7	Use a Regular Claim format
A	Perform alignment	0.6	

Failed Part: P/N 23441-P7W-000  
H/C 6274872

Defect Code: 5CS

Symptom Code: P30

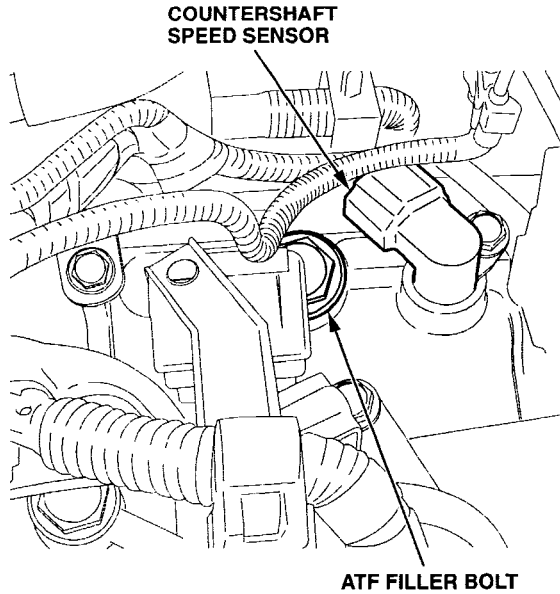
Skill Level: Repair Technician

## INSPECTION PROCEDURE

### NOTE:

- If you're working on a vehicle with 15,000 miles or less, go directly to **REPAIR PROCEDURE**.
- For questions on camera adjustment, camera mounting, or gear condition, call RPO Tech Line at (888) 997-7278, and select option #2. **Do not call Automobile Tech Line.**
- For questions on camera warranty and camera software, call Canon Technical Support at (800) 828-4040. **Do not call the Special Tools Hotline.**
- The system requirements for using Digital Solutions Disk V17.1 camera software are Microsoft Windows 98, Me, 2000, or XP on a PC with built-in USB ports; PC with Pentium 150MHz or higher (Windows 98, Me, or 2000), or Pentium 300 MHz or higher (Windows XP). *The camera software cannot be used on systems running Windows NT.*

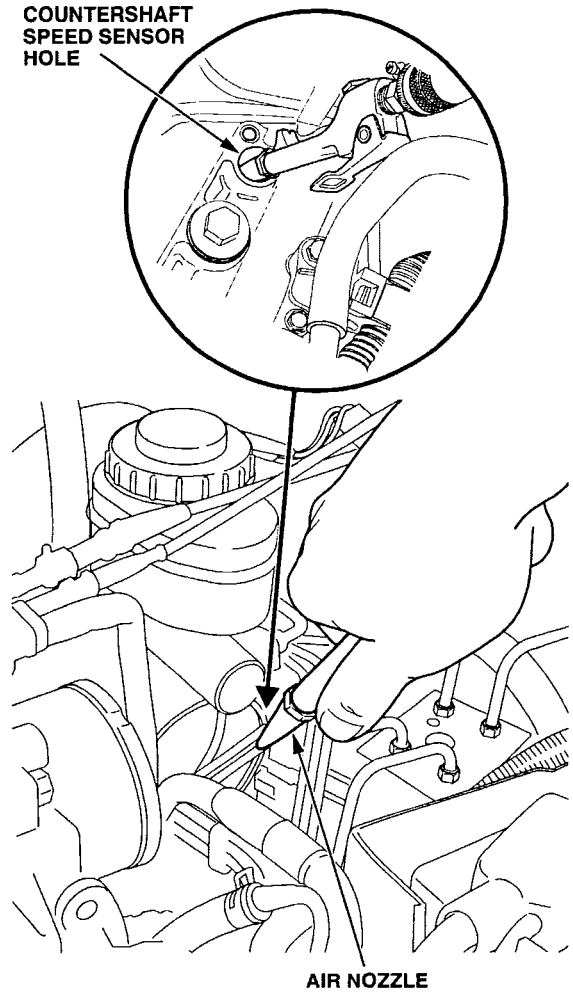
1. Remove the intake manifold cover and the intake air duct. *For Odyssey*, refer to the 1999–04 Odyssey Service Manual, pages 5-2 and 5-3. *For Pilot*, refer to the 2003–04 Pilot Service Manual, page 5-2. On ISIS, use the keywords, “eng remov,” and select Engine Removal from the list.
2. Clean the area around the ATF filler bolt, the countershaft speed sensor, and the ATF filter lines.



3. Remove the countershaft speed sensor. *For Odyssey*, refer to the 1999–04 Odyssey Service Manual, page 14-134. *For Pilot*, refer to the 2003–04 Pilot Service Manual, page 14-123. On ISIS, use the keywords “count sen.” and select AT Output Shaft (Countershaft) Speed Sensor Replacement from the list.

4. Connect an air nozzle to the shop air supply. Insert the air nozzle into the countershaft speed sensor hole, and apply air to the top of the second gear for at least 15 seconds.

**NOTE:** *This step is very important; it removes residual ATF from the second gear so you can see it more clearly. Make sure you blow off the top of the gear completely. Do not use anything but compressed air for this step.*

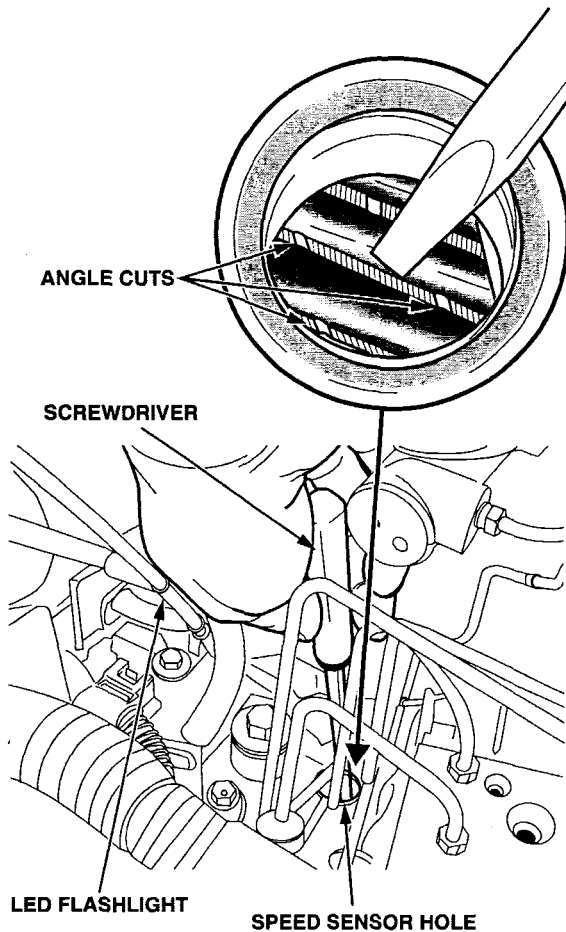


5. Using a clean shop towel, wipe out the bore of the countershaft speed sensor hole.

- Shine the LED flashlight into the speed sensor hole. Using a small, flat-tip screwdriver, scrape across the top of the gear teeth. This will help you get a clear photo of the gear.

**NOTE:**

- If the gear teeth are brighter where you scraped them, it's an initial indication of gear overheating.
- The angle cuts near the top of the gear teeth are not a defect in the gear; they are used to identify gears during transmission assembly.



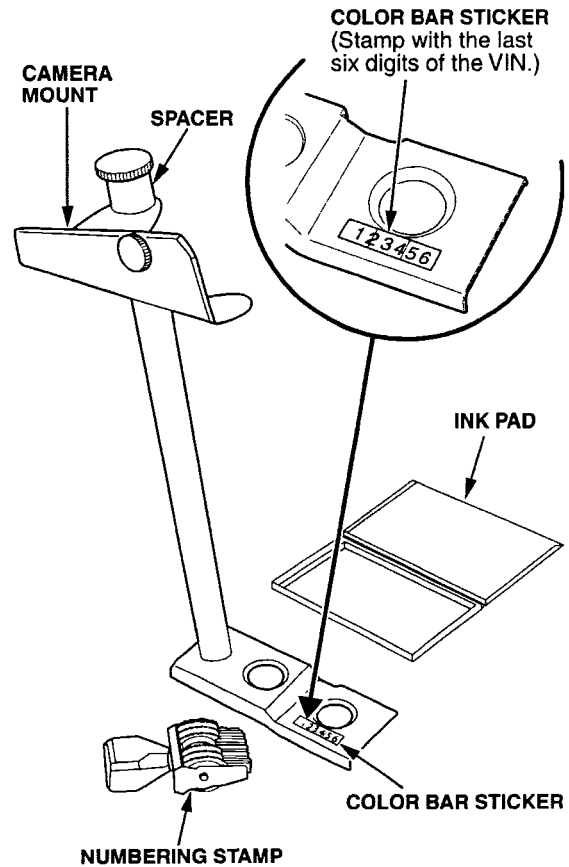
- Prepare the digital camera for use, and adjust its settings. Most settings are saved after the initial adjustment. Refer to the *Powershot A75 Digital Camera User Guide* and the *Powershot A75 Digital Camera Quick Start Guide* as needed.

- Open the battery door on the bottom of the camera, and install the four AA batteries.
- Open the CF door on the side of the camera, then insert the CF card.
- Turn on the camera, and select Manual mode by rotating the dial on the top of the camera to **M**.
- Turn on the flash by pressing the **▲** button on the back of the camera.
- Press the **FUNC.** button on the back of the camera, and adjust these mode settings in the Function menu:
  - In the Flash mode, select a flash output of **2/3rds** (nine green dashes), then press the down arrow.
  - In the White Balance mode, select **Cloudy**, then press the down arrow.
  - In the Drive mode, select the **rectangle**, then press the down arrow.
  - Adjust the ISO speed to **50**, then press the down arrow.
  - Select **Effect Off**, then press the down arrow.
  - Select **Center Weighted Avg.**, then press the down arrow.
  - Select **L** resolution (2048 x 1536), then press the **SET** button.
  - Select **Superfine** compression, then press the **FUNC.** button.
  - Adjust the shutter speed to **1/200**, then press the **SET** button.
  - Adjust the aperture to **F8.0**, then press the **MENU** button.
- Adjust these mode settings in the Rec. Menu:
  - In the AiAF mode, select **On**, then press the down arrow.
  - In the Red-eye mode, select **Off**, then press the down arrow.
  - In the AF-assist Beam mode, select **On**, then press the down arrow.
  - In the Digital Zoom mode, select **On**, then press the down arrow.
  - Adjust the Review to **5 sec.** Press the down arrow, then press the forward arrow.

- Adjust these mode settings in the Setup menu:
  - In the Mute mode, select **Off**.
  - In the Volume mode, press the forward arrow, then select full volume in all areas (Start-up, Operation, Self-timer, Shutter, and Playback). Press the **MENU** button, press the down arrow, then press the forward arrow.
  - In the Auto Power Down mode, select **Off**. Then press the **MENU** button, and press the down arrow.
  - Set the year, month, day, and time, then press the down arrow twice. (This bypasses the Format mode, which should *not* be adjusted.)
  - In the File No. Reset mode, select **Off**, then press the down arrow.
  - In the Auto Rotate mode, select **Off**, then press the down arrow.
  - In the Distance Units mode, select **ft/in**. Then press the down arrow, and press the forward arrow.
  - In the Language mode, select **English**, then press the **MENU** button, and press the down arrow.
  - In the Video System mode, select **NTSC**, then press the **Menu** button. (The My Camera menu does not need adjustment.)
- **Every time you turn on the camera, check or adjust these settings:**
  - Make sure the flash is on.
  - Select Manual mode by rotating the dial on the top of the camera to **M**.
  - Turn on the Macro by pressing the down arrow once. (The flower icon appears in the lower right corner of the display.)
  - Set the zoom to 6.0x: Move the zoom lever to the right, hold it for about 3 seconds, then release it; toggle the lever three times to the right until 6.0x appears in the display.

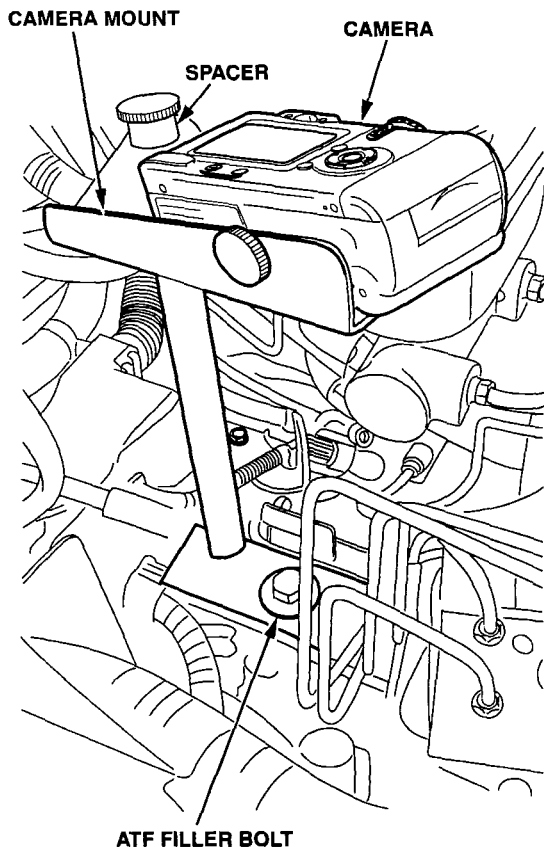
8. Stick a color bar sticker on the base of the camera mount. Using the number stamp and ink pad, dial in the last six digits of the VIN, ink the stamp, and then stamp the VIN onto the color bar sticker.

NOTE: For verification purposes, you'll need to use a new color bar sticker and the correct last six digits of the VIN for each vehicle inspected.



9. On the camera mount, position the spacer above the bracket.
10. Remove the ATF filler bolt.
11. *On Odysseys*, remove the junction connector from the bracket.

- Use the ATF filler bolt to attach the camera mount to the transmission.



- Attach the camera to the camera mount. Be careful not to damage the plastic threads in the bottom of the camera.
- Turn on the camera. Select Manual mode (M), turn on the macro (the flower icon appears in the lower right corner of the display), and set the digital zoom to 6.0x. Make sure the flash is on.
 

NOTE: The digital zoom turns off after 1 minute if you do not press any buttons
- Point the flexible LED flashlight into the speed sensor hole to illuminate the gear. Keep the tip of the light out of the image.
- Center the rectangular box in the camera display on the speed sensor hole, then press and hold the shutter button halfway down until the box changes from white to green. If the box doesn't turn green, release the shutter button, and try again.
 

NOTE: The picture in the display will not look as good as the actual photo.
- While continuing to hold the shutter button halfway down, turn off the flashlight and remove it from the area.
- Gently increase pressure on the shutter button until the camera flashes and the image appears on the camera display.

- Repeat steps 15 thru 18 to take five clear photos of the gear. If needed, reposition the camera mount to center your photos.

- Remove the camera from the camera mount.
- Remove the camera mount from the transmission.
- Reinstall the countershaft speed sensor, tighten the sensor bolt to 12 N·m (8.7 lb-ft), and reconnect the sensor connector.
- Select Play mode by sliding the switch on the back of the camera to ▶. Then turn off the camera.
- Load the camera software (Digital Solutions Disk V17.1) onto your *IN* workstation. For loading instructions, refer to the *Powershot A75 Quick Start Guide*, step 6.

NOTE: If you have any software related problems, call Canon Technical Support at (800) 828-4040.

- Attach the USB interface cable to a **USB** port on the back of the *IN* workstation and to the **Digital** terminal on the left side of the camera.
- Turn on the camera.
 

NOTE: The rest of the photo downloading steps are done on the *IN* workstation, not on the camera.
- When the "Camera Window Download Images" screen appears on the *IN* display, click on **List Images**.

- Click on the images you want to download to the *IN* workstation.
- Click on **Download Image**. The Download Setting menu appears.
- Click on **Create New Folder**. Name the new folder the 17-digit VIN you're currently working on. Click on **Set as new**, then click on **OK**.
- To view a photo, double-click on it. Delete any photos you do not intend to use.

NOTE: All digital photographs used for these photographic inspections must be retained at the dealership until further notice. If not, the Warranty Claim will be rejected. At least one good photograph per VIN is required.

32. Using the Automatic Transmission Gear Inspection Guide (reorder #Y0680), match the color of the gear in your photos with one of the gear condition levels on the guide. For a good match of gear color, it's helpful to hold the inspection guide next to the monitor. It's also good to get a consensus of the gear color with at least one other person.

NOTE: The color of the gear in your photos should be similar to the photos in the inspection guide. If your photos are not similar, try viewing them on a different monitor.

- If you determine that the color of the gear in your photos matches gear level #1 on the inspection guide, install an oil jet kit. Go to step 3 of **REPAIR PROCEDURE**.
- If you determine that the color of the gear in your photos matches any gear condition level other than #1 on the inspection guide, send your photos to RPO Tech Line for review. Go to step 33.

33. Bring up the Warranty Automatic Transmission Order form on the *iN*:

NOTE: For additional information on filling out the order form and uploading images to the *iN* see the Job Aid, *Quick Start Warranty A/T Order Images*, on ISIS.

- From the *iN* main menu, click on **Service**.
- From the Service drop down menu, click on **Warranty A/T Order**.
- Enter the model and year of the vehicle, then click on **Search**.
- At the top of the screen, click on **Warranty Automatic Transmission Order**.

34. Fill out all required fields on the Warranty Automatic Transmission Order form. (Required fields have a red dot next to them.)

35. In the order form's Service Bulletin 04-021/04-037 field, click on **Yes**.

36. Click on **Image Upload**, and browse for the VIN file you are going to upload. Preview the photo if needed by double-clicking on it. If the photo is not clear, select another one. Do this step for each photo you are submitting.

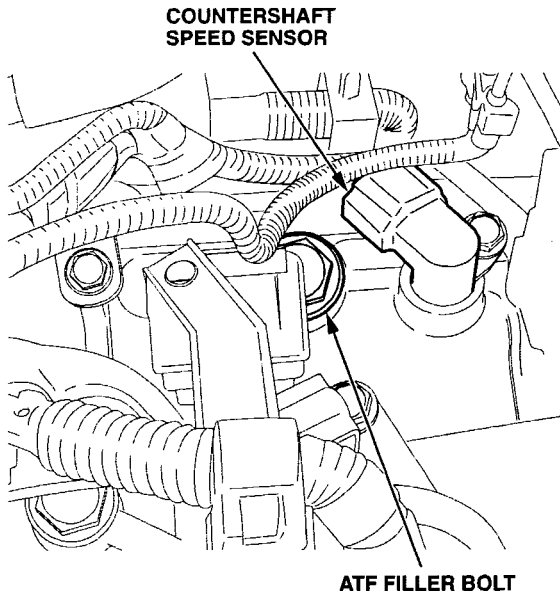
NOTE: Uploading must be done one photo at a time.

37. Click on **Submit** to send the A/T order form and the photos to RPO Tech Line. RPO will review the photos and determine if the transmission needs an oil jet kit or if it needs to be replaced.

- If the gear color is normal, RPO will cancel your transmission order, and call to let you know you need to install an oil jet kit. To install an oil jet kit, go to step 3 of **REPAIR PROCEDURE**.
- If the gear color indicates an overheating condition, your transmission order will be processed, and the replacement transmission will be sent as soon as possible. To confirm acceptance of a transmission order, verify the part order status on the *iN* using the **Warranty A/T VIN Inquiry** under the Parts Ordering menu.
- *On all 2002–03 Odysseys and 2004 Odysseys from VIN 5FNRL1...4B000001 thru 5FNRL1...4B024896*, if a remanufactured A/T is required, you will also receive a new PCM (shipped separately). Make sure you complete the repair by installing the PCM and the remanufactured A/T at the same time. When you receive the replacement transmission and the PCM, go to step 25 of **REPAIR PROCEDURE**.

## REPAIR PROCEDURE

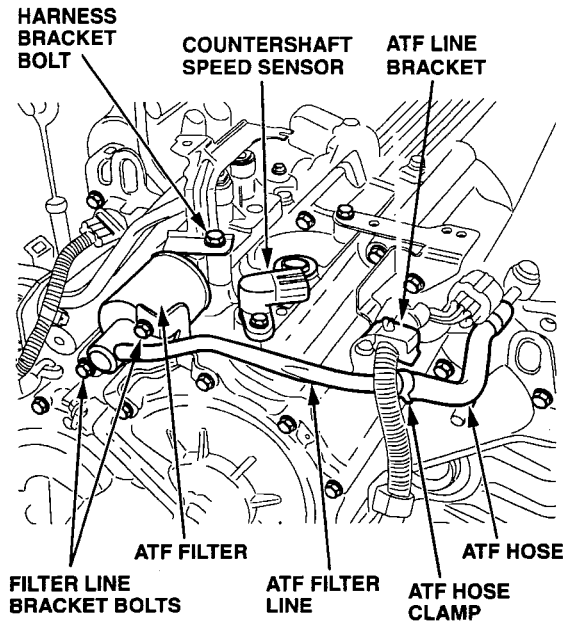
1. Remove the intake manifold cover and the intake air duct. *On Odysseys*, refer to the 1999-04 Odyssey Service Manual, pages 5-2 and 5-3. *On Pilots*, refer to the 2003-04 Pilot Service Manual, page 5-2. *On ISIS*, use the keywords "eng remov," and select Engine Removal from the list.
2. Clean the top of the transmission around the ATF filler bolt, the countershaft speed sensor, and the ATF filter lines.



3. For better access to the ATF filter line assembly *on Pilots*, unbolt the ABS modulator from its mounting bracket, and move the modulator up slightly. For better access to the ATF filter line assembly *on Odysseys*, disconnect the ABS modulator connector, and move the connector out of the way.

4. Disconnect the ATF hose from the ATF filter line, and discard the hose clamp.

### ***A/T BEFORE INSTALLATION OF A/T OIL JET KIT***



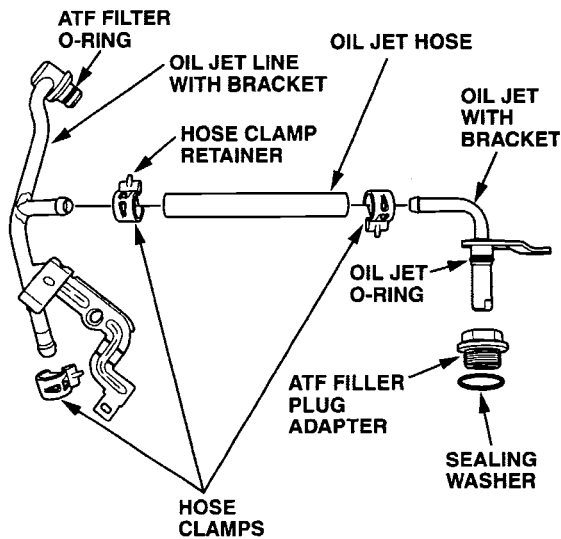
5. Detach the wire harness from the ATF line bracket.
6. Remove the filter line bracket bolts, then remove and discard the ATF filter line assembly.



- Assemble the A/T Oil Jet Kit out of the vehicle, but do not attach the oil jet to the oil jet hose yet.

**NOTE:**

- Each hose clamp has a retainer to hold it in its spread position. To install a hose clamp, slide it into position (7 mm from the end of the hose), then pull off the retainer with pliers.
- Use clean ATF to assemble all metal-to-rubber lines and hoses. Do not use grease or any other lubricants.
- Make sure you insert the oil jet into the base of the "T" on the oil jet line.

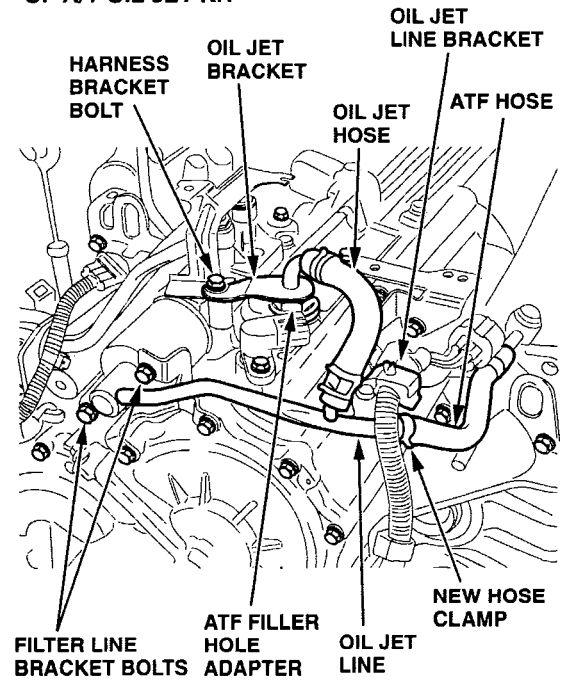


- Install the oil jet line on the ATF hose with a new hose clamp.

**NOTE:**

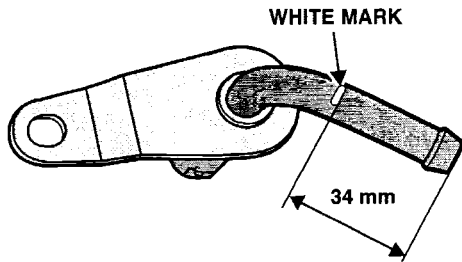
- Make sure there are no kinks in the oil jet hose when you install it onto the transmission.

**A/T AFTER INSTALLATION OF A/T OIL JET KIT**



- Install the other end of the oil jet line onto the ATF filter, and tighten the filter line bracket bolts to 12 N·m (8.7 lb-ft).
- Remove the harness bracket bolt.
- If not already done, remove and discard the ATF filler bolt.
- Install the ATF filler plug adapter with a new sealing washer, and torque the adapter to 44 N·m (33 lb-ft).
- Insert the oil jet into the ATF filler plug adapter, and make sure the oil jet is flush. Position the oil jet bracket over the harness bracket bolt hole. Reinstall the harness bracket bolt, and torque it to 27 N·m (20 lb-ft).

14. Check if the oil jet has a white mark 34 mm from the end of the pipe. If it does not have a mark, measure 34 mm from the end of the pipe and make a mark with a paint pen or marker.



15. Slide the new hose clamp onto the oil jet hose and then slide the oil jet hose onto the oil jet tube up to the mark on the tube. Make sure the hose is not kinked. Position the clamp 7 mm from the end of the hose, and release the clamp retainer.
16. Attach the oil jet line bracket, and torque the bolt to 12 N·m (8.7 lb-ft).
17. Connect the wire harness connector, and attach the harness to the oil jet line bracket.
18. Clean up any residual ATF that spilled when you installed the oil jet kit.
19. *On Pilots*, reinstall the ABS modulator. *On Odysseys*, reconnect the ABS modulator connector.
20. Start the engine. Move the shift lever to Drive, and then to Reverse. Move the shift lever to Drive and then to Park. Raise the idle speed to 1,500 rpm, keep it there for several minutes, then turn off the engine.
21. Check for ATF leaks at the oil jet kit. If you find any leaks, make sure the filler plug adapter, the oil jet, and all hose clamps are correctly installed.
22. Check the ATF level, and add fluid as needed.
23. When topping off or refilling ATF on vehicles equipped with an Oil Jet Kit:
  - Remove the oil jet hose. Avoid kinking or pulling on the oil jet hose.
  - Remove the oil jet.
  - Add the ATF through the ATF filler plug.
  - Replace the oil jet O-ring, P/N 91301-PW7-003. Use clean ATF to lubricate the oil jet O-ring.
  - Install the oil jet, and torque the bracket bolt to 27 N·m (20 lb-ft).
  - Slide the oil jet hose onto the oil jet tube up to the 34 mm mark, and then install the clamp 7 mm from the end of the hose.
24. Reinstall the intake air duct and the intake manifold cover, **then go to step 27.**

25. Replace the transmission. *For Odyssey*, follow the instructions in the 1999-04 Odyssey Service Manual, pages 14-138 thru 14-154. *For Pilot*, follow the instructions in the 2003-04 Pilot Service Manual, pages 14-133 thru 14-153. On ISIS, use the keywords "trans removal" and "trans install."

**NOTE:**

- ATF cooler cleaning is not needed because failure of the transmission was heat-related only.
  - Replacement transmissions do not require an A/T Oil Jet Kit. They have been updated internally.
  - When refilling the transmission, use Honda Genuine Transmission Fluid ATF-Z1.
  - Make sure you do the idle learn procedure and a front wheel alignment check/adjustment.
  - During the road test, you do not need to check the shift points with the HDS.
  - After the road test, recheck the ATF level, add fluid if needed, and check for leaks.
26. If a new PCM is required to complete the repair. Refer to REPLACING THE ECM/PCM in service bulletin 00-049, *Immobilizer System (Type 2)*. On ISIS, use the keywords "immobi type 2."
  27. Center-punch a completion mark above the 11th character of the engine compartment VIN.

Center-punch here.

2HKRL1XXXXXXX

Spring/Summer 2004

**Safety Recall: Automatic Transmission  
Second Gear Inspection**

Dear Honda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**What is the reason for this notice?**

Honda Motor Co., Ltd., has decided that a defect relating to motor vehicle safety exists in certain 2002-04 Odysseys and 2003-04 Pilots.

Certain operating conditions can result in heat buildup in the transmission second gear set and may lead to gear tooth chipping. In very rare cases, gear breakage can occur. Gear failure could result in transmission lock-up, and a crash could occur without warning.

**What should you do?**

Call any authorized Honda dealer and make an appointment to have your vehicle repaired. For vehicles with less than 15,000 miles, the dealer will install an oil jet kit to provide additional lubrication to the gears. For vehicles with more than 15,000 miles, the dealer will inspect the affected gear for heat discoloration, which indicates possible damage. If heat discoloration exists, the dealer will replace the transmission. If heat discoloration is not found, the dealer will install an oil jet kit. This work will be done *free of charge*. Please plan to leave your vehicle all day to allow the dealer flexibility in scheduling the inspection and installing the oil jet kit. If transmission replacement is needed, the work will take more than one day.

**Who to contact if you experience problems.**

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.  
Honda Automobile Customer Service  
Mail Stop 500-2N-7A  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
400 Seventh Street, SW  
Washington, DC 20590

Or call the toll-free Safety Hotline at (888) 327-4236.

**What to do if you feel this notice is in error.**

Our records show that you are the current owner or lessee of a 2002-04 Odyssey or 2003-04 Pilot involved in this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid *Information Change Card*. We will then update our records.

If you paid to have the transmission replaced, you may be eligible for reimbursement. Refer to the attached instructions for eligibility requirements and the reimbursement procedure.

**Lessor Information.**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

**If you have questions.**

If you have any questions about this notice, or need assistance with contacting a Honda dealer, please call Honda Automobile Customer Service at (800) 999-1009, and select menu option #2.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.  
Honda Automobile Division**