



April 15, 2004

TO: All Coachmen RV Company Dealers

RE: Safety Recall 04V-160

Dear Coachmen Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Coachmen RV Company has decided that a defect which relates to motor vehicle safety exists in 2004 Mirada 290 motorhomes built from June 14, 2003 through March 31, 2004.

On affected vehicles, chassis leaf spring rear shackle and/or shackle bolt may come in direct contact with the curb-side LP tank when the vehicle is in motion. The potential for contact will depend on vehicle load and/or rough road surface conditions. If significant contact were to occur over a period of time, the LP tank could become damaged and potentially leak LP gas, which could result in a fire. **DO NOT OPERATE AFFECTED VEHICLES OVER EXTENDED DISTANCES UNTIL YOUR VEHICLE HAS BEEN INSPECTED, AND IF NECESSARY, REPAIRED.**

Owners of suspect units will be notified in a letter instructing them to contact their Coachmen dealer to schedule an appointment to have their unit inspected, and if necessary, repaired. A copy of this letter is attached for your reference.

Please find attached repair instructions and information relating to the preparation and submission of claims for reimbursement.

Thank you for your prompt attention to this matter. If you have any questions or require assistance, please contact your Regional Service Manager at 1-888-516-3569.

Sincerely,

COACHMEN RECREATIONAL VEHICLE COMPANY

Attachments

April 20, 2004

Dear Coachmen Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Coachmen RV Company has decided that a defect which relates to motor vehicle safety exists in 2004 Mirada 290 motorhomes built from June 14, 2003 through March 31, 2004.

SAFETY DEFECT

On affected vehicles, the chassis leaf spring rear shackle and/or shackle bolt may come in direct contact with the LP tank when the vehicle is in motion. The potential for contact will depend on vehicle load and/or rough road surface conditions. If significant contact were to occur over a period of time, the LP tank could become damaged and potentially leak LP gas, which could result in a fire. **DO NOT OPERATE AFFECTED VEHICLES OVER EXTENDED DISTANCES UNTIL YOUR VEHICLE HAS BEEN INSPECTED, AND IF NECESSARY, REPAIRED.**

REPAIRS

PLEASE TAKE YOUR UNIT PROMPTLY TO YOUR COACHMEN DEALER. At no charge to you, the Coachmen dealer will inspect your vehicle, and if required perform the needed repairs. The necessary repairs should not take more than one (1) hour.

REFUNDS

If you have paid to have this service performed prior to receiving this notice you can receive a full refund. Please mail your paid original invoice or receipt to Coachmen RV Service, P.O. Box 1000, Middlebury, Indiana 46540.

CHANGED ADDRESS OR SOLD THE VEHICLE?

Please fill out the enclosed pre-paid postcard and mail it to us if you have changed your address or sold the vehicle.

Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If your dealer does not make the required repair promptly and without charge, you may contact Coachmen Customer Service at 1-800-453-6064. You also may contact the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, DC 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We regret the inconvenience this situation may have caused you. However, Coachmen RV Company believes in the early detection and immediate correction of potential concerns. Thank you for your understanding.

Sincerely,

COACHMEN RECREATIONAL VEHICLE COMPANY, LLC



The following is a field program procedure to ensure that the LP tank has proper clearance from the leaf spring shackle on the Mirada 290 Motorhome. Please follow each step carefully to ensure the proper attachment method will be obtained when you are complete. There are no replacement parts needed unless a part is damaged or LP tank is dented.

Your Field Program Replacement Parts are (If Needed):

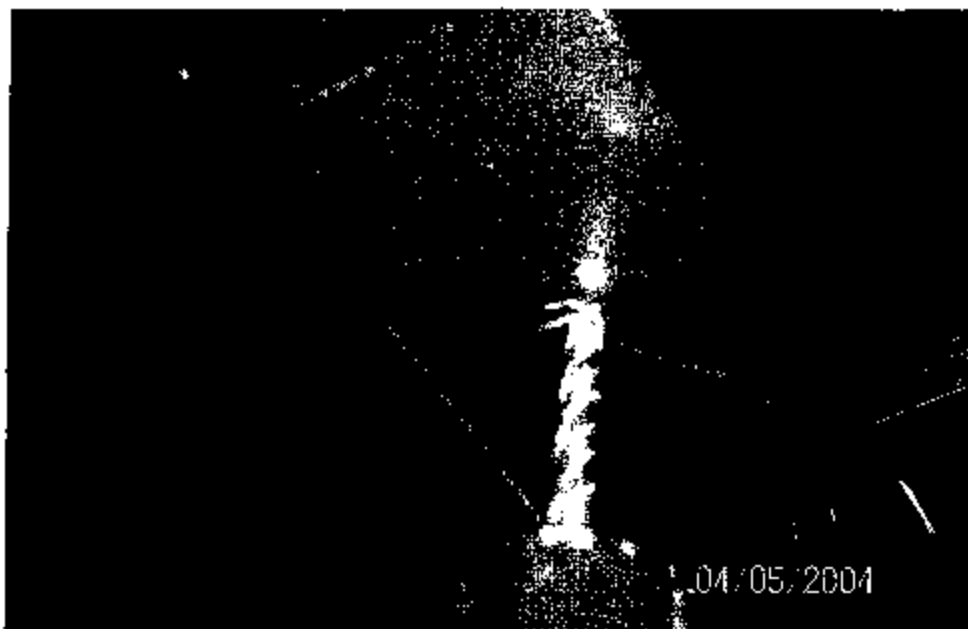
- LP Tank - 1 pc - #398093
- Bolt, Hex Cap 7/16-14x1-1/2 GR5 - 4 pcs - #394641
- Washer, Lock 7/16 - 4 pcs - #616328
- Washer, Flat 7/16 - 8 pcs - #394608
- Nut, Hex 7/16-14 - 4 pcs - #374458



STEP 1 : On a Mirada 290 your LP tank is located on the door-side behind the rear axle. Shown is your current mounting location for your LP tank. Start by marking the location on the bracket for the additional hole to be drilled into the mounting bracket on each side of LP tank. Using the center hole on the LP tank bracket, mark the location for the new hole on the mounting bracket.



STEP 2 : Remove and properly support LP tank so LP lines do not have to be disconnected. Be sure not to kink any LP lines during removal. If LP tank is disconnected from the LP line, the proper pressure test must be completed upon the reinstallation. Check LP tank for a dent or gouge near leaf spring shackle. If LP tank is damaged it must be replaced.



STEP 3 : Using a drill with an $\frac{1}{8}$ " drill bit installed. Locate previously marked locations and drill $\frac{1}{8}$ " hole in mounting bracket on each side of tank.



STEP 4 : Reinstall LP tank after holes are drilled in mounting brackets. Use the newly drilled holes for your back mounting bolt and the front slot will be used for your front mounting bolt as shown. This should move your tank away from your leaf spring shackle approx. 3-1/4". Each bolt should have a flat washer on the bottom and a flat washer, lock washer with a hex nut on top. After LP tank is installed in the proper location, torque bolts to 48-56 ft-lbs.

By following these steps you will be able to successfully complete this field program. If you have further questions, feel free to contact your Regional Service Manager at 1-888-516-3569.

CLAIM FILING PROCEDURE

1. Complete all information required on a Coachmen warranty claim.
2. Use program code: RE
3. Use condition code: 42
4. Use the following flat rate codes: 6120Z 1.0 hrs.
5. If tank replacement is necessary, use 6120A for tank replacement in addition to 6120Z for mounting re-location. DO NOT RETURN DAMAGED TANK.
6. Claim materials under the parts section of the claim.
7. Submit the completed claim to Coachmen RV Company electronically through Coach-Link.