

The purpose of this bulletin is to inform all Fleetwood dealers of an inspection and possible replacement of a 30-20 Amp Double Circuit Breaker.

Note: Read this entire document before starting repairs.

CONDITION:

Some RV's may have a 30-20 Amp Double Circuit Breaker, in the 120 Volt AC distribution panel, with the labeling reversed on the Circuit Breaker handles.

INSPECTION:

1. Open the Distribution Panel cover.
2. Examine the 30-20 Amp Double Circuit Breaker.
3. If this Circuit Breaker is label 30 - 20, as in Figure 1, no repairs are necessary. This RV has the correct Circuit Breaker installed. No further action is required.
4. If the Circuit Breaker is label 20 - 30, as in Figure 2, the Circuit Breaker must be replaced. Proceed to the Repair section of this Bulletin.



Figure 1



Figure 2

Federal Law (Section 154 of the National Traffic and Motor Vehicle Safety Act of 1966) requires that:

If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

"It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."
This bulletin is supplied for technical information only and is not an authorization for repairs.

REPAIR:

5. Disable all sources of 120 Volt AC.
 - a. Unplug the RV shore cord. Lock-out the RV shore cord plug to prevent reactivation during repairs.
 - b. Turn off generators and label generator start switches with warning tags stating "Do Not Operate."
 - c. Turn off Inverters and label activation switches "Do Not Operate".
 - d. Inquire from the customer and inspect the unit for any customer added electrical devices that may pose an electrical danger during the repair process.
6. Remove the Circuit Breaker Cover Plate from the distribution panel.
7. Check for the presence of 120 Volt AC in the distribution panel. Proceed only if there is no 120 Volt AC.
8. Remove the Double 20 - 30 Amp Mislabeled Circuit Breaker. Remove the Black wires from both Circuit Breaker Terminals.
9. Identify the 10 gauge Black wire and connect this to the new 30 Amp Circuit Breaker Terminal.
10. Identify the 12 gauge Black wire and connect this to the new 20 Amp Circuit Breaker Terminal.
11. Install the Circuit Breaker into the Distribution Panel bus.
12. Replace the Circuit Breaker Cover Plate.
13. Plug in the Shore Cord.
14. Turn on the new 30 Amp Main Circuit Breaker.
15. Turn on the new 20 Amp Circuit Breaker.
16. Check the labeling in the Distribution Panel.
 - The top, or in a horizontal distribution panel installation, left, Breaker must be labeled the "MAIN".
 - The second Breaker will be labeled Microwave, or Air Conditioner.
 - Correct the labeling if necessary by installing new labels.
17. Operate the appliance or device connected to the new 20 Amp Circuit Breaker (next to the 30 Amp Main).
18. Turn off the new 20 Amp Circuit Breaker as a check for proper wiring connections and circuit labeling. If the appliance or device identified on the label stops operating, the new Circuit Breaker is wired correctly. If the device continues to operate, determine the cause of this condition and correct as necessary.
19. Turn off the electrical consumer tested in Step #18 above and reset the new 20 Amp Circuit Breaker.
20. Close the Distribution Panel cover.
21. Clean up around the work area.

Fleetwood Parts

018487 30-20 Amp Double Circuit Breaker
121417 Label Kit for Distribution Panel

TOOLS REQUIRED

Standard Screwdriver
Needle Nose Pliers
Electrical Tester to Check for Presence of Electrical Current

Warranty Labor Allowance**Use Flat Rate Code:**

9130 - 11 .2 hr. Inspected/Not Defective
9130 - 12 .5 hr. Inspected/Defective/Repaired
9130 - 13 .2 hr. Inspected/Defective/Owner Decline
9130 - 14 .2 hr. Inspected/Defective/Missing Parts
9130 - 15 .2 hr. Inspected/Defective/Need Tools
9130 - 16 .2 hr. Unable to Notify Customer
9130 - 17 .2 hr. Customer Unreachable

If you have any questions concerning this bulletin, contact Fleetwood's Dealer support Group at:

Travel Trailer	Rialto, CA	1-800-732-8331
	La Grande, OR	1-800-280-9277
	Hancock, MD	1-800-336-6155
	Longview, TX	1-800-759-3533
	Crawfordsville, IN	1-800-428-0943
	Lindsay, Canada	1-705-324-0095



Fleetwood Enterprises, Inc.
8061 Myers Street / Riverside, CA 92503-5527
P.O. Box 7638 / Riverside, CA 92513-7638
p: 951.512.8140 / www.fleetwood.com

IMPORTANT RECALL INFORMATION

April, 2004

**TO: ALL FLEETWOOD DEALER PRINCIPALS,
SERVICE MANAGERS,
AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #40322
Siemens Mis-labeled Circuit Breaker**

Fleetwood Enterprises, Inc., is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., has decided that a defect relating to motor vehicle safety exists in certain model year 2004 Prowler, Wilderness, Terry, Mallard, Pioneer and Gearbox conventional and fifth wheel travel trailers. We are notifying owners in order to correct the problem. A copy of the letter sent to owners is enclosed for your information.

WHAT IS THE PROBLEM?

On travel trailers affected by this recall, the Siemens Type QT circuit breaker, catalog number Q3020 may have been mis-marked at the factory. This breaker, installed in the main panel of the travel trailer consists of a 1-pole 30 amp breaker and a 1-pole 20 amp breaker. This breaker may have been manufactured with the handle for the 30 amp 1-pole marked as "20" and the 20 amp 1-pole marked as "30". A 30 amp circuit connected to a 20 amp circuit breaker might experience nuisance tripping. If fully loaded, a 20 amp circuit connected to a 30 amp circuit breaker may result in overheated conductors in a sustained overload condition. This condition could result in a risk of personal injury and/or property damage.

To correct this defect, it is necessary to inspect and/or replace the circuit breaker as described in the enclosed Recall Service Bulletin #40322.

WHAT SHOULD YOU DO?

Owners of the above mentioned travel trailers have been asked to contact a Fleetwood dealer to have the described defective condition remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the enclosed Recall Service Bulletin #40322 prior to beginning the repairs. Should a customer have you perform this service, please complete the Fleetwood Repair Order (form X-SR-042).

WHAT SHOULD YOU DO? continued

Once repairs are completed, have the customer sign the Fleetwood Repair Order and return it to your National Warranty Processing Center in Decatur, Indiana for payment. You will be reimbursed in accordance with Service Bulletin # 40322. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific travel trailer. Fleetwood is asking our dealers to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Traffic and Motor Vehicle Safety Act of 1966) requires that:

If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step by step procedure and implement the Voluntary Safety Recall Campaign.

Thank you for helping Fleetwood with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your regional Fleetwood Service Center.

Sincerely,

FLEETWOOD ENTERPRISES, INC.



Tina Inkrote
Service Coordinator
Recreational Vehicle Division

Enclosures: Recall #40322 Customer Letter
Recall #40322 Service Bulletin



Driven to Explore

Fleetwood Enterprises, Inc.
3051 Myers Street / Riverside, CA 92505-9527
P.O. Box 7638 / Riverside, CA 92513-7638
p: 800.322.8218 / www.fleetwood.com

IMPORTANT RECALL INFORMATION # 40322

April, 2004

Dear Valued Fleetwood Travel Trailer Customer:

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., has decided that a defect relating to motor vehicle safety exists in certain 2004 model year Prowler, Wilderness, Terry, Pioneer, Mallard and Gearbox conventional and fifth wheel travel trailers.

WHAT IS THE PROBLEM?

On travel trailers affected by this recall, the circuit breaker may have been mis-marked at the Siemens (manufacturer of the breaker) factory. This breaker, installed in the main panel of your travel trailer consists of a 1-pole 30 amp breaker and a 1-pole 20 amp breaker. This breaker may have been manufactured with the handle for the 30 amp 1-pole marked as "20" and the 20 amp 1-pole marked as "30". A 30 amp circuit connected to a 20 amp circuit breaker might experience nuisance tripping. If fully loaded, a 20 amp circuit connected to a 30 amp circuit breaker may result in overheated conductors in a sustained overload condition. This condition could result in a risk of personal injury and/or property damage.

WHAT SHOULD YOU DO?

To determine if your travel trailer contains a properly marked circuit breaker, locate your Power Distribution Center (see enclosed photographs) and conduct a visual inspection. On a circuit breaker that is mounted horizontally, reading the handles from top to bottom the order should be 30-20. ***If the breaker handles are marked 20-30 the circuit breaker must be replaced.*** On a circuit breaker that is mounted vertically, reading the handles from left to right the order should be 30-20. ***If the breaker handles are marked 20-30, the circuit breaker must be replaced.***

If you determine that your travel trailer circuit breaker is correctly marked, please fill out the enclosed *Vehicle Information Update Card*, marking the box "Repairs not required on vehicle", and return it to Fleetwood.

If you have any concerns contact the dealer who sold you the travel trailer and make an appointment to have this inspection/repair performed. If they are not available, another Fleetwood dealer may do this inspection/repair for you.

WHAT WILL FLEETWOOD DO?

Fleetwood will inspect and replace the circuit breaker as necessary at no cost to you. This inspection and repair could take up to 1 hour.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information contact Fleetwood Owner Relations at (800) 322-8216.

When you deliver your travel trailer for repairs, your dealer will complete a Fleetwood Repair Order. Upon completion of the repair, please sign the Fleetwood Repair Order.

If you no longer own this travel trailer, please take a moment to provide the name and address of the new owner on the enclosed *Vehicle Information Update Card* and return it to Fleetwood. This will enable us to send this important recall information to the new owner.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

Fleetwood Owner Relations
P.O. Box 59933
Riverside, California 92517
(800) 322-8216

If you believe that the dealer and Fleetwood Enterprises, Inc., have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street S.W.
Washington, DC 20590

Or call the toll-free Auto Safety Hotline at (888) 327-4236.

Fleetwood Enterprises, Inc., regrets any inconvenience this may cause you. We are taking these steps in the interest of your safety. We appreciate your prompt assistance in eliminating this potential hazard.

This letter does not constitute an acknowledgment of legal liability.

Sincerely,

FLEETWOOD ENTERPRISES, INC.



Tina Inkrote
Service Coordinator
Recreational Vehicle Division



Power Distribution Center (open with coin in slot)

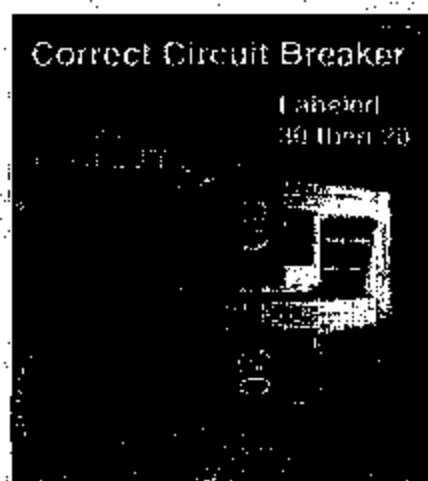


Figure 1



Figure 2