



# Recall Bulletin

File In Section: Product Recalls  
Bulletin No.: 04010  
Date: March 2004



## PRODUCT SAFETY RECALL

**SUBJECT: BRAKE PEDAL ASSEMBLY**

**MODELS: 2004 CHEVROLET KODIAK  
2004 GMC TOPKICK**

**DEALERS WHO HAVE INVOLVED VEHICLES AT AN UPFITTER/BODY BUILDER ARE TO CONTACT THEM IMMEDIATELY AND HAVE THE VEHICLE(S) INSPECTED.**

### CONDITION

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2004 model year Chevrolet Kodiak and GMC TopKick vehicles. Some of these vehicles are missing a retainer that holds the brake booster push rod and the brake pedal together. If the retainer is missing, the push rod and pedal could separate resulting in a loss of foundation brakes. If this condition occurs where stopping distance is limited, a crash could occur.

### CORRECTION

Dealers are to inspect for the presence of the brake switch retainer and install a new retainer if it is missing.

### VEHICLES INVOLVED

Involved are certain 2004 model year Chevrolet Kodiak and GMC TopKick vehicles built within these VIN breakpoints:

YEAR	DIVISION	MODEL	FROM	THROUGH
2004	Chevrolet	Kodiak 4500	4F507267	4F902013
2004	Chevrolet	Kodiak 5500	4F502079	4F513264
2004	Chevrolet	Kodiak 6500	4F510403	4F902118
2004	Chevrolet	Kodiak 7500	4F510162	4F513214
2004	Chevrolet	Kodiak 8500	4F510411	4F513200
2004	GMC	TopKick 4500	4F506924	4F513210
2004	GMC	TopKick 5500	4F508967	4F902220
2004	GMC	TopKick 6500	4F509992	4F513216
2004	GMC	TopKick 7500	4F510012	4F901000
2004	GMC	TopKick 8500	4F507024	4F900871

**IMPORTANT:** Dealers should confirm vehicle eligibility through **GMVIS** (GM Vehicle Inquiry System) prior to beginning recall repairs. [Not all vehicles within the above breakpoints may be involved.]

**For US:** For dealers with involved vehicles, a Campaign Initiation Detail Report containing the complete Vehicle Identification Number, customer name and address data has been prepared and will be loaded to the GM DealerWorld, Recall Information website. Dealers that have no involved vehicles currently assigned, will not have a report available in GM DealerWorld.

**For Canada & IPC:** For dealers with involved vehicles, a Campaign Initiation Detail Report containing the complete Vehicle Identification Number, customer name and address data has been prepared, and is being furnished to involved dealers. Dealers that have no involved vehicles currently assigned, will not receive a report with the recall bulletin.

The Campaign Initiation Detail Report may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

#### **PARTS INFORMATION**

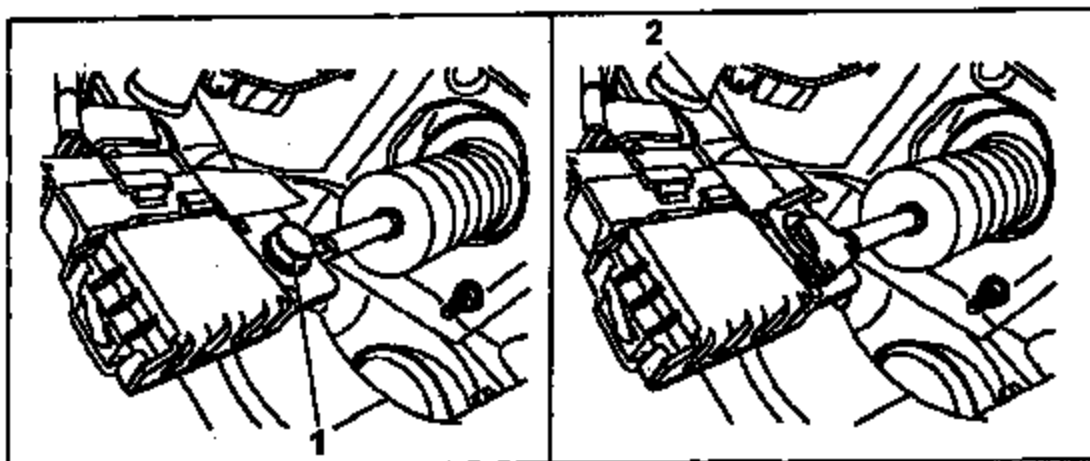
Parts required to complete this recall are to be obtained from General Motors Service Parts Operations (GMSPO). Please refer to your "Involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
15048329*	RETAINER,BRK PED PUSH ROD	1 (if req'd)

- \* **Less than 45 vehicles worldwide** are expected to require the retainer. Please check your inventory prior to ordering since this retainer is common and is used for other applications.

**SERVICE PROCEDURE**

The following procedure is for inspecting, and if necessary, installing a new retainer clip on the brake pedal pivot shaft where the brake switch and pushrod attach.



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1. Open the driver's door and from underneath the instrument panel check to see if there is a retaining clip (2) on the end of the pivot shaft (1) where the brake switch and pushrod attach to the brake pedal arm.
  - If the retaining clip (2) is MISSING, then a new retaining clip needs to be installed. Proceed to the next step.
  - If there IS a retaining clip (2) then no further action is required.
2. Verify that the brake switch and pushrod are completely on the pivot shaft.
3. Install a new retaining clip on the end of the pivot shaft. A click or snap-like sound should be heard when the clip is fully engaged.
4. Depress the brake pedal and check for proper brake light operation.

**CLAIM INFORMATION**

Submit a Product Recall Claim with the information indicated below:

REPAIR PERFORMED	PART COUNT	PART NO.	PARTS ALLOW	CC-FC	LABOR OP	* LABOR HOURS
Inspect for Retainer - No Further Action Req'd	N/A	N/A	N/A	MA-98	V1128	0.2
Inspect & Install Retainer	1	--	**	MA-98	V1129	0.2

- \* For Recall Administrative Allowance, add 0.1 hours to the "Labor Hours".
- \*\* The "Parts Allowance" should be the sum total of the current GMSPD Dealer net price plus applicable Mark-Up or Landed Cost Mark-Up (for IPC) for the retainer needed to complete the repair.

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

**CUSTOMER NOTIFICATION – For US and CANADA**

Customers will be notified of this recall on their vehicles by General Motors (see copy of customer letter included with this bulletin).

**CUSTOMER NOTIFICATION – For IPC**

Letters will be sent to known owners of record located within areas covered by the US National Traffic and Motor Vehicle Safety Act. For owners outside these areas, dealers should notify customers using the attached sample letter.

**DEALER RECALL RESPONSIBILITY – For US and IPC (US States, Territories, and Possessions)**

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

**DEALER RECALL RESPONSIBILITY - ALL**

All unsold new vehicles in dealers' possession and subject to this recall must be held and inspected/repared per the service procedure of this recall bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.

Old bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer/retailer for information on whether your vehicle may benefit from the information.



**We Support  
Voluntary  
Technician  
Certification**

March 2004

**Dear General Motors Customer:**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Reason For This Recall:** General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2004 model year Chevrolet Kodiak and GMC TopKick vehicles. Some of these vehicles are missing a retainer that holds the brake booster push rod and the brake pedal together. If the retainer is missing, the push rod and pedal could separate resulting in a loss of foundation brakes. If this condition occurs where stopping distance is limited, a crash could occur. In the event that you experience the condition, you can bring the vehicle to a stop using the parking brake.

**What Will Be Done:** Your GM dealer will inspect for the presence of the brake switch retainer and install a new retainer if it is missing. This service will be performed for you at no charge.

**How Long Will The Repair Take?** This inspection and service correction, if required, will take approximately 15 minutes. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

**Contacting Your Dealer:** To limit any possible inconvenience, we recommend that you contact your GM dealer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer can ensure that the necessary parts will be available on your scheduled appointment date. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the appropriate Customer Assistance Center at the listed number below:

Division	Number
Puerto Rico - English	1-800-496-9992
Puerto Rico - Español	1-800-496-9993
Virgin Islands	1-800-496-9994
GMICT	1-800-862-4389

If, after contacting the appropriate Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236.

**Customer Reply Card:** The attached customer reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the attached and mailing it in the postage paid envelope.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

**General Motors Isuzu Commercial Truck, LLC**

**Enclosure**