



**Hino Motors Sales, Inc.**  
25 Corporate Drive  
Orangeburg, NY 10962-2626

Phone: (845) 365-1400  
Fax: (845) 365-1496

*Corporate Headquarters*

5/3/2004

Mr. Jonathon D. White, Chief, - NSA - 11 Room # 5319  
Defects and Recall Information Analysis Division  
Office of Defect Investigation, Safety Assurance,  
U.S. Department of Transportation,  
400 Seventh Street, S.W.  
Washington, DC 20590

Re: Monthly Notification of Bulletins and Notices

Dear Mr. White:

Please see the attached pages for copies of notices sent to the dealer for April 2004.

Should you have any questions, regarding this information, please do not hesitate to contact me.

Thank you for your assistance in this matter.

Eric Lannon  
Warranty Manager  
845-365-1400 ext.308  
Lannon@hino.com

RECEIVED  
MAY -5 P 3 46  
OFFICE OF DEFECTS  
INVESTIGATION

**Subject:** Neutral Switch and a Reverse Backup Switch

**Date:** 4/5/2004

**Bulletin:** R0001

**Campaign #:** A3260

**Affected Models:** 2005 – NA6J, NB6J, NC6J, ND6J, NE8J, NV8J

**Important:** Verify on the Hino DCS Warranty System that the vehicle still needs to have this work performed.

**Description:**

Hino Motors Sales U.S.A., Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain 2005 vehicles equipped with Manual Transmissions. These vehicles have a Neutral Switch and a Reverse Backup Switch that may have been contaminated during the manufacturing process. This may lead to a condition preventing activation of cruise control and the reverse lamps and the buzzer may be on in all positions.

To correct this Hino Motor Sales U.S.A., Inc. will pay for the replacement of both of these switches. For detailed information on how to replace the switches please refer to the attached pages.

**Parts Required:** Kit Number A3260 – Consist of the following parts listed below.

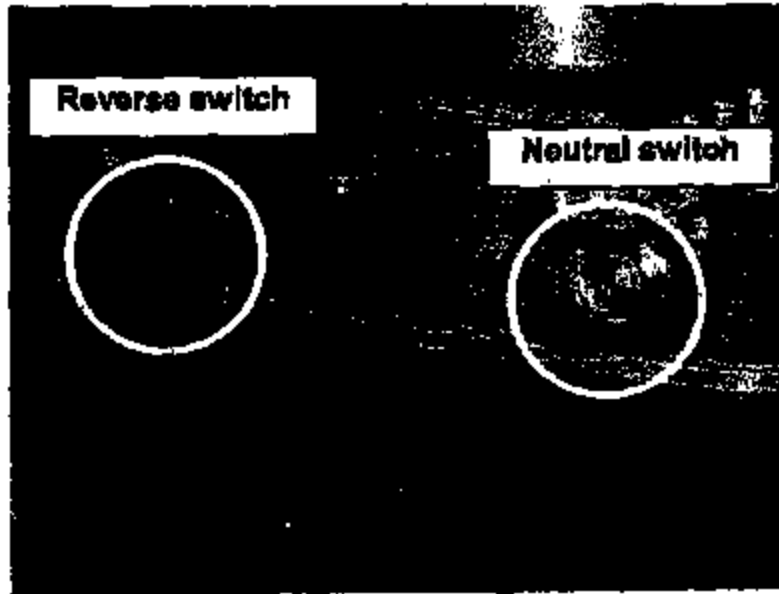
Qty. 1	4304809	Neutral Switch
Qty. 1	4304808	Reverse Switch
Qty. 1	15900	Gasket

**Time Required:** 0.3 Hours

**When ordering the parts please be sure to order the Kit Number listed above. This will contain all parts needed to complete this Campaign.**

## Instruction for Replacement of Switches

### Location of switches



1. Disconnect the wire harness of switches.
2. Loosen the switches and replace it with new switches and washers.
3. Tighten the switches with specified torque.

Tightening torque

21 - 27 Nm

(15 - 20 lb · ft)

4. Connect the wire harness securely.



# **HINO TRUCKS**

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## **Safety Recall A3260**

**Dear Hino Truck Owner:**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **REASON FOR THIS RECALL**

Hino Motors Sales U.S.A., Inc. has decided that certain Hino 2005 Model Year vehicles equipped with Manual Transmissions, fail to conform with requirements of the Federal Motor Vehicle Safety Standard No. 108 "Lamps, Reflective devices, and associated equipment." During assembly the Neutral Switch and a Reverse Backup Switch may have been contaminated during the manufacture process. This may lead to a condition preventing activation of the cruise control and the reverse lamps and buzzer may be on in all positions.

### **WHAT WE WILL DO**

Hino Motors Sales U.S.A., Inc. will replace both the Neutral Switch and the Reverse Backup Switch at no charge to you.

### **WHAT YOU SHOULD DO**

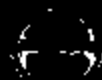
Please contact your Hino dealer as soon as possible to arrange a service date so the dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and the parts are available. The labor time necessary to perform this service correction is approximately 20 minutes. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Hino dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact Hino Motors Sales U.S.A., Inc. customer service by calling 1-845-365-1400.

Under 49 U.S.C. 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal Motor Vehicle Safety Standards.

You may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of a problem associated with this recall.

Federal Regulations require that any vehicle Lessor receiving this Recall notice must forward a copy of this notice to the Lessee within 10 days.

**HINO****TRUCKS**

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## **Safety Recall A3260**

**After contacting your dealer and Hino Motors Sales U.S.A., Inc. customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-DASH-2-DOT (1-888-327-4236).**

**We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.**