

Volkswagen of America, Inc.



3800 Hamlin Road
Auburn Hills, MI 48326
Tel. (248) 754-6000

May 3, 2004

Ms. Patricia Wallace
Recall Analyst for Safety Assurance
National Highway Traffic Safety Administration
NSA-11
U.S. Department of Transportation
400 Seventh Street, S.W.
Washington, DC 20590

**Subject: Recall Campaign WX (04V-096)
1999 - 2002 Model Year Volkswagen Jetta Vehicles Equipped with Cruise Control
Check/Replace Brake Light Switch**

Dear Ms. Wallace:

Pursuant to the requirements set forth in Part 573.6 of Title 49 of the Code of Federal Regulations, we are submitting three (3) copies of the following communications:

- Dealer Notification with Draft Customer Letter
- Customer Notification
- Work Procedure
- Accounting Procedure

Sincerely,

A handwritten signature in black ink that reads 'Maria Cotter'.

Maria Cotter
Product Compliance

Enclosures

RECEIVED
MAY 11 2004
NHTSA

Volkswagen of America, Inc.



3900 Huntin Road
Auburn Hills, MI 48020

April 2004

**Subject: Safety Recall WX
1999-2002 Model Year Volkswagen Jetta Vehicles Equipped with Cruise Control**

Dear Volkswagen Dealer:

This letter is to inform you of the initiation of a voluntary safety recall campaign involving some 1999- 2002 model year Volkswagen Jetta vehicles equipped with cruise control that contain a potential safety-related defect which must be repaired prior to their delivery to retail customers. Additionally, we will be notifying customers of this safety recall via first-class mail on or about April 30, 2004.

Section 154 (d) of the National Traffic and Motor Vehicle Safety Act of 1966 mandates that dealers correct, prior to delivery for the sale or lease, any vehicle which fails to comply with an applicable Federal Motor Vehicle Safety Standard or which contains a defect relating to motor vehicle safety. It is therefore imperative that any vehicle in your inventory that is affected by this recall is corrected prior to delivery for sale or lease.

Volkswagen has determined that the affected vehicles have a brake light switch that may malfunction, causing the brake lights to become inoperative; or the brake lights may come on and stay on even though the vehicle is parked. Failure to provide the proper signal when braking could lead to a crash without warning.

The service will consist of replacing an affected brake light switch with a new switch, part number 1J0945511D.

Please refer to Safety Recall Circular WX posted on web VESIS and on the VW Hub for additional information, including a copy of the customer letter. Please share this information with all personnel with campaign-related responsibilities.

Sincerely,

A handwritten signature in black ink that reads "Maria Cotter".

Maria Cotter
Product Compliance



Safety Recall Circular

Code: **WX**

April 2004

**Subject: 1999–2002 Model Year Volkswagen Jetta Vehicles
Equipped with Cruise Control
Check/Replace Brake Light Switch**

This is to inform you of the initiation of a safety recall involving some 1999–2002 model year Volkswagen Jetta vehicles equipped with cruise control.

Problem Description Volkswagen has found that some 1999–2002 model year Jetta vehicles equipped with cruise control have a brake light switch that may malfunction. Should this switch malfunction, the brake lights can become inoperative or the brake lights may come on and stay on even though the vehicle is parked. Failure to provide the proper signal when braking could lead to a crash without warning.

Remedial Action Replace the brake light switch on affected vehicles with part number 1J0945511D.

Vehicle Identification Number Ranges The vehicles affected by this recall action are within the following vehicle identification number ranges:

1999 – 2002 Jetta Equipped with Cruise Control

3VWRF_9M_XM001567 – 3VWRF_9M_YM201399

3VWRP_9M_1M000171 – 3VWRP_9M_2M095647

3VWP_ _9M_1M086907 – 3VWP_ _9M_1M230630

3VWT_ _9M_XM028011 – 3VWT_ _9M_2M095756

3VWS_ _9M_XM008877 – 3VWS_ _9M_2M096212

Please note that the above VINs represent the lowest and highest serial numbers of affected vehicles. Use of the OTIS campaign inquiry system will allow you to determine whether or not a particular vehicle, within the above VIN ranges, requires the corrective work.

Note: Volkswagen will not reimburse under this recall any duplicate recall repair work or a repair outside the VIN ranges.

Limitation of Sale or Lease of Certain Vehicles Section 154 (d) of the National Traffic and Motor Vehicle Safety Act of 1966 mandates that dealers correct, prior to delivery for the sale or lease, any vehicle which fails to comply with an applicable Federal Motor Vehicle Safety Standard or which contains a defect relating to motor vehicle safety. **It is therefore imperative that any vehicle in your new or used car inventory and affected by this recall is corrected prior to delivery for sale or lease.**

Owner Notification Mailing Volkswagen will notify all known owners of affected vehicles directly by first-class mail on or about April 30, 2004. A sample copy of the owner letter is enclosed for your information.

Vehicle Allocation Enclosed is a computer list containing the VINs, including the owner names and addresses of vehicles that, according to our records, are located within your area of responsibility (AOR) and require the WX safety recall work to be performed.

Note: The above listing includes names and addresses obtained from state motor vehicle registrations. Under the law of most states, including regulations set forth by the California Department of Motor Vehicles, vehicle registration information may only be used for recall purposes. Use for any other reason may constitute a violation of state law.

Parts Information You will automatically receive an initial 10% supply of brake light switch, part numbers 1J0 945 511D, based on your vehicle allocation count (determined by the number of potential customers within your area of responsibility). Thereafter, additional required parts are to be ordered by you from your facing parts depot. Additional orders are not to exceed 50% of the remaining vehicles that require the recall work.

<u>Quantity</u>	<u>Part Number</u>	<u>Part Name</u>
1	1J0 945 511D	Brake Light Switch
	G 052 142 A2	Lubricant

Time Requirements/ Reimbursement To ensure prompt and proper payment, be sure to enter, immediately upon completion of the repair work, the applicable reimbursement code listed below. Claims will only be paid for vehicles that show the WX code in the OTIS View Campaign Inquiry screen on the day of repair.

WX Data Entry Procedure

Repair Code (Damage Code Field)	Time Units	Work Scope
WX 11	40 T.U.	- Check brake light switch; 2-pin connector present NO FURTHER WORK REQUIRED
WX 12	40 T.U.	- Check brake light switch; 4-pin connector present - Install brake light switch 1 1J0 945 511D Brake light switch
WX 13	80 T.U.	- Check brake light switch; 4-pin connector present - Install brake light switch - Clear DTC codes; set readiness code 1 1J0 945 511D Brake light switch

There is NO reimbursement for vehicle wash or loaner vehicle.

The system automatically enters part number and labor applicable to the above listed codes.

For vehicles that, according to your information, cannot be corrected or reached, and one of the codes below best describe the reason, please enter one of the applicable codes into the system:

- WX 20 Customer Refused Repairs
- WX 30 Total Loss
- WX 40 Vehicle Stolen
- WX 50 Vehicle Exported

Additional Campaigns

Some of the affected vehicles may be involved in an additional corrective action. Please check your OTIS View Campaign Inquiry screen so that any additional required work can be done simultaneously.

Campaign Verification

For verification, always check the OTIS View Campaign Inquiry screen. The OTIS system is the only binding campaign inquiry and verification system; other systems are not valid and may result in non-payment of a claim.

Service Help

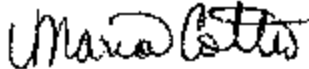
If you have a question regarding this or any other campaign, please call (800) 741-2919.

Dealer Personnel Information

Please inform and/or provide a copy of this communication to everyone in your dealership who has campaign-related responsibilities, including parts and accounting personnel.

Thank you for your cooperation.

Sincerely,



Maria Cotter
Product Compliance

Volkswagen of America, Inc.



3800 Hamlin Road
Auburn Hills, MI 48328

April 2004

**Subject: Safety Recall WX
1999 – 2002 Model Year Volkswagen Jetta Vehicles Equipped with Cruise Control
Check/Replace Brake Light Switch**

Dear Volkswagen Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Volkswagen has decided that a defect, which relates to motor vehicle safety, exists in some 1999 – 2002 model year Volkswagen Jetta vehicles equipped with cruise control. Our records show that you are the owner of one of these vehicles.

What Is The Problem?

The affected vehicles may have a brake light switch that may malfunction, causing the brake lights to become inoperative or to come on and stay on, even though the vehicle is parked. Failure to provide the proper signal when braking could lead to a crash without warning.

What Will Volkswagen Do?

In order to identify and correct this condition, we will inspect the brake light switch on your vehicle and replace it if necessary.

What We Would Like You To Do

Please contact your authorized Volkswagen dealer and arrange for an appointment so that the brake light switch on your vehicle can be checked, and if necessary, replaced without delay. This service will take less than one hour, and will be free of charge.

Lease Vehicles

Reimbursement of Expenses

If you have already incurred "out of pocket" expenses relating to a brake light switch malfunction, the enclosed form explains how to request reimbursement. We would be pleased to review your request.

Service Help from Us

If your authorized Volkswagen dealer fails or is unable to remedy the defect free of charge within a reasonable time, please call or write to:

*Volkswagen of America, Inc.
Customer CARE Center (WX)
3499 West Hamlin Road
Rochester Hills, MI 48309
1-800-893-5298*

If you still cannot obtain satisfaction, you may file a complaint with: Administrator, National Highway Traffic Safety Administration, U.S. Department of Transportation, 400 Seventh Street, SW, Washington, DC 20590. Telephone: (888) 327-4236.

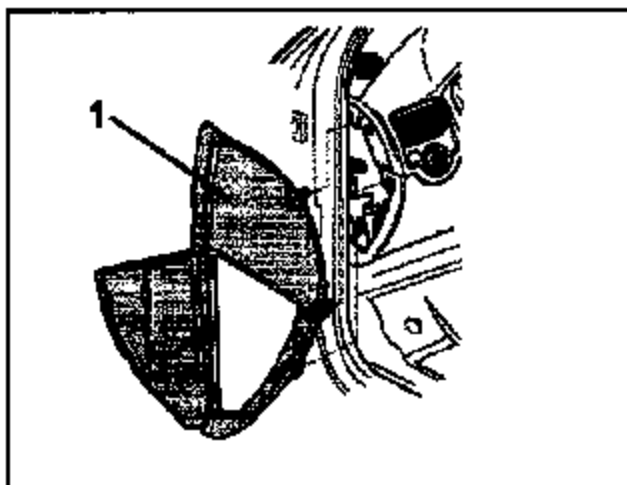
We regret any inconvenience this matter may cause. Thank you for driving a Volkswagen!

Sincerely,

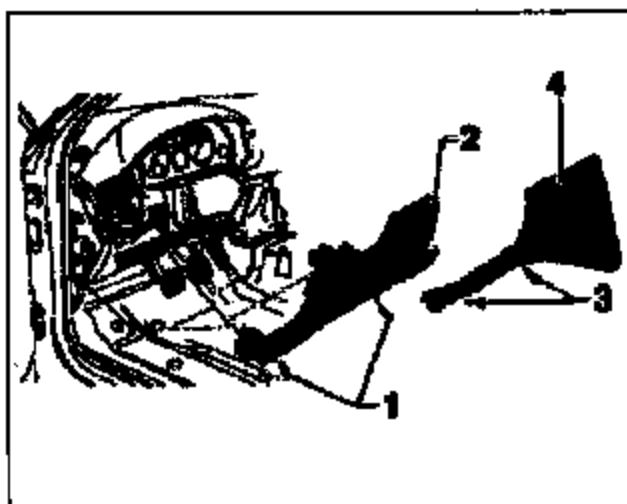
Marie Cotter
Product Compliance
Enclosure

Parts:

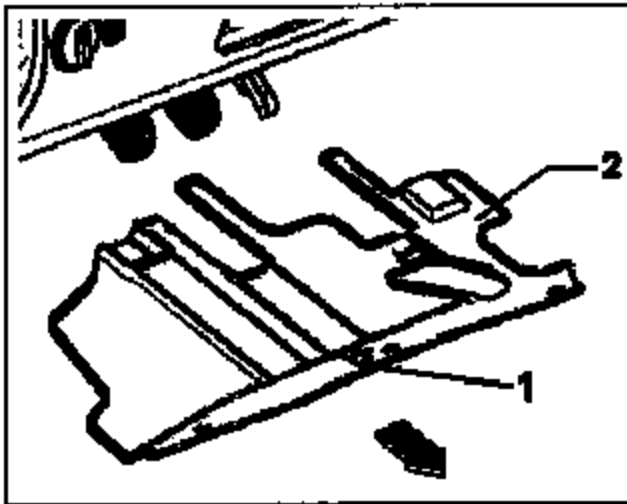
<u>Quantity</u>	<u>Part Number</u>	<u>Part Name</u>
1	1J0 945 511D	Brake Light Switch
	G 052 142 A2	Lubricant



- Switch ignition to the "OFF" position and remove key
- ⇐ Open drivers door and remove dashboard end cover -1-

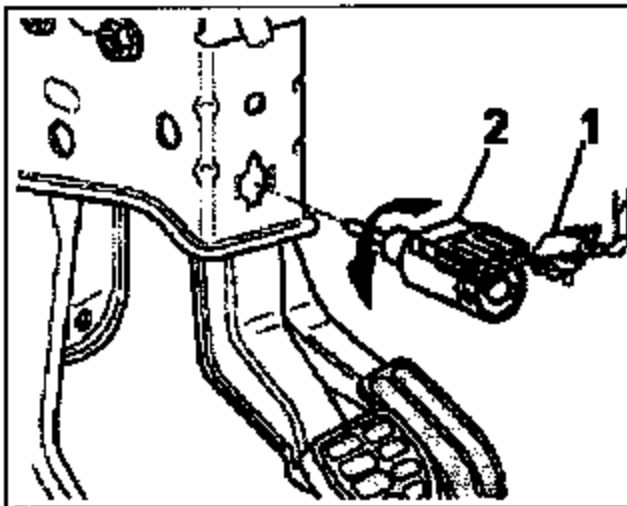


- ⇐ Remove (2) Torx screws -1- and remove trim panel -2-
- ⇐ Remove (2) Torx screws -3- and remove trim panel -4-



⇐ Release clip -1- on cover -2- under dashboard and pull cover out of rear holding clips

- Check brake light switch
- If switch has a 2-pin electrical connector, no further work is required, replace cover, trim panels and end cover; otherwise, proceed to next step

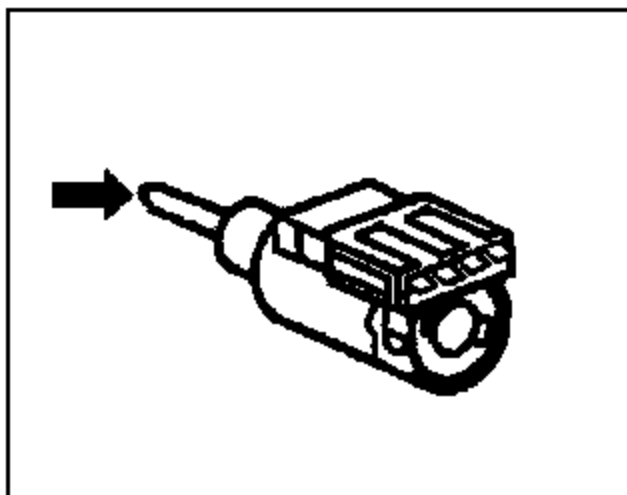


⇐ Disconnect connector -1- from brake light switch -2-

- Remove brake light switch by turning left (counterclockwise) and pulling it out of retainer mounting hole

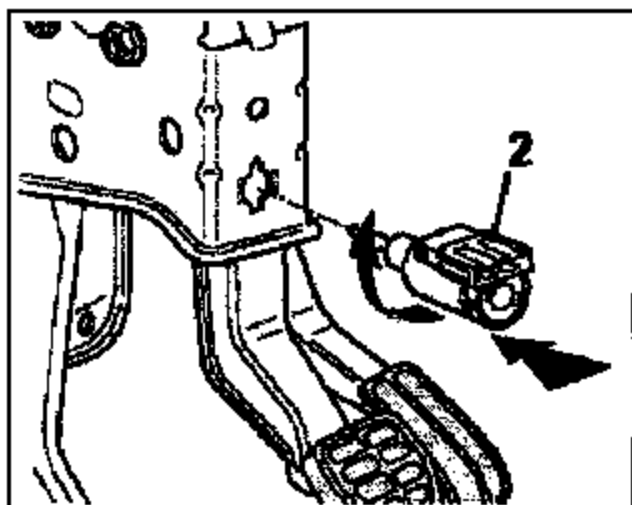
- Obtain new brake light switch 1J0 945 511D

CAUTION: THIS VERSION SWITCH CONTAINS AN INTERNAL SWITCH THAT CAN BE DAMAGED IF NOT INSTALLED AND ADJUSTED PROPERLY. DO NOT DEPRESS PLUNGER PRIOR TO INSTALLATION. SWITCH CAN ONLY BE TESTED IN THE INSTALLED POSITION.



⇐ Before installing, pull out plunger (black arrow) to full length (approx. 27 mm)

⇐ Apply a light coat of lubricant (G 052 142 A2) to the end of the plunger -arrow-

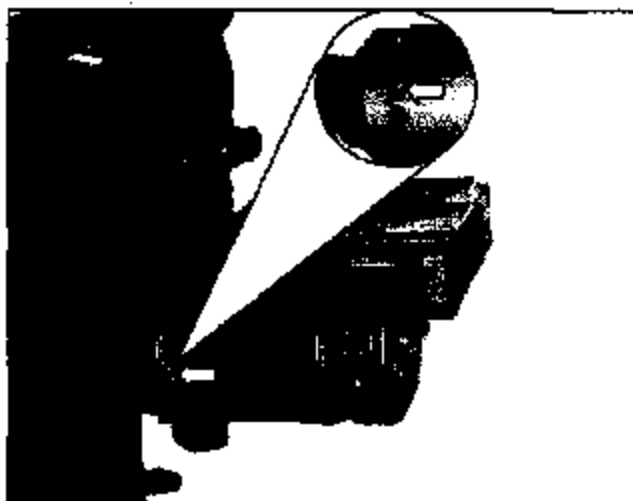
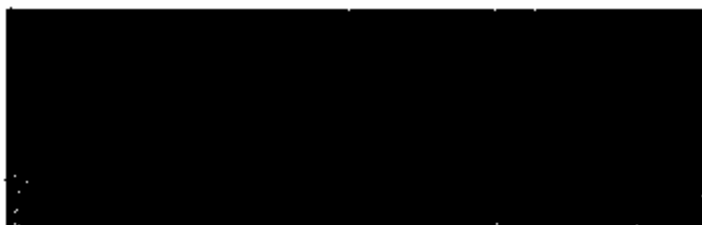


⇐ Keep the brake pedal in up position

IMPORTANT! Hold pedal in up position while installing switch

⇐ Insert switch -2- fully into mounting hole (only fits into hole one way) pressing plunger against pedal to adjust plunger position

⇐ Secure switch and plunger position by turning switch fully to the right (clockwise) approx. 45° to it's stop

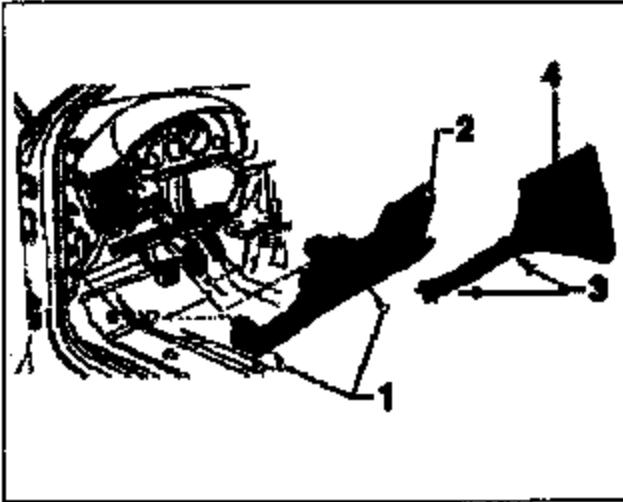


⇐ The internal stop pin (white arrow) of the brake light switch is fully seated at end of slot in outer shell (black arrow) when the brake light switch is correctly installed

- Reconnect brake light switch connector
- If the EPC light was blinking and there was a diagnostic trouble code (DTC) stored in the engine control module and the DTC is related to the brake light switch, connect the VAS 5051 or VAS 5052 to clear DTC and create engine readiness code

IMPORTANT! Only DTCs related to the brake light switch malfunction are covered by this recall. Any other checking, diagnosis or repairs are not part of or covered under this recall

- Operate brake pedal to verify proper function and brake light activation
- Reinstall cover under dashboard and clip into position



- ⇐ Reinstall trim panel -4- and secure with (2) Torx screws -3-
- ⇐ Reinstall trim panel -2- and secure with (2) Torx screws -1-
- Reinstall dashboard end cover
- **Destroy and properly dispose of removed parts**