



**MONACO**  
COACH CORPORATION

March 8, 2005

Assoc. Administrator for Enforcement  
National Highway Traffic Safety Admin  
U.S. Dept of Transportation  
400 Seventh Street SW  
Washington DC 20590

RECEIVED  
2005 MAR 15 AM 11:03  
COMMUNICATIONS SECTION

RE: Recall 04V080

Enclosed is Monaco Coach Corporation's final Dealer and Owner notification letters for recall 04V080 – Villa International Belt Buckle Mount. Please use for information on your NHTSA web site. If you have any questions, please contact me at 1-574-389-4061.

Sincerely,

Terri Tobias  
Admin Assist  
Technical Research Dept.



**MONACO**  
COACH CORPORATION

March 1, 2004

**VEHICLE SAFETY DEFECT SERVICE BULLETIN**  
**Recall Campaign No. 04V080000**  
**Monaco File # R04001**

**Re: Recall-Villa International Belt Buckle Mount**

Dear Monaco Coach Corporation Dealer:

Monaco Coach Corporation has been notified by Villa International that certain **2004 Holiday Rambler Ambassador, Scepter, Imperial, and 2004 Monaco Windsor and Signature Class A** motor homes fail to conform to 49 CFR 571.207/210 "Mounting of Driver and Passenger Seat Assembly", specifically the seat belt mounting to the seat frame. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

The National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) days after the owner's first delivery for repair is assumed to be an unreasonable delay.

**THE ISSUE**

Villa International has made Monaco Coach aware that the seat belt buckle anchorage can separate from the seat frame before full load.

**AFFECTED UNITS**

**2004 Holiday Ambassador** – 1 coach –with Serial Number of 040119053883400-142170 and a VIN of 1RF62464042028132.

**2004 Holiday Rambler Scepter** with a starting Serial Number of 040119163883301-138123 ending with 040119164083400-143042, a starting VIN of 1RF42454642025244 ending with 1RF43564582028888.

**2004 Holiday Rambler Imperial** with a starting Serial Number of 040119544083301-138258 ending with 040119544083400-143223, a starting VIN of 1RF43564142025315 ending with 1RF43564642028968.

**2004 Monaco Windsor** with a starting Serial Number of 040120704083301-139212 ending with 040120704083400-143231, a starting VIN of 1RF43564742026193 ending with 1RF43564542028976.

**2004 Monaco Signature** with a starting Serial Number of 041020744253401-603559 ending with 041020744553401-603970, a starting VIN of 1RF18561041026455 ending with 1RF18571641028872.

If our records indicate that you have any of the affected vehicles in your inventory, you will also receive an owner notification letter identifying those units. Upon request, a list is available of the units that we currently show open in your dealer inventory.

**THE REPAIR**

The correction will involve the installation of a reinforcement bushing and grade 5 bolt to the seatbelt anchorage system on both the driver and passenger seats. This will be performed with no cost to the owners. The labor operation code and labor time allowance are included in the Recall Repair Instructions. The parts are readily available by faxing the enclosed Recall Parts Purchase Order to 1-800-498-9478. If you have any questions concerning the repair procedure, please contact a member of our Technical Support staff toll free at 877-332-9239.

**DEALER CAMPAIGN RESPONSIBILITY**

**All unsold new vehicles in dealer's possession and subject to this campaign must be held and inspected/repared per the service procedure of this campaign bulletin before owners take possession of these vehicles. Dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle, or ownership, from this time forward.**

**Owners of vehicles recently sold from your new vehicle inventory for which the dealer receives the owner recall notification are to be contacted by the dealer, and arrangements made to make the required correction according to the instructions enclosed with this bulletin. This could be done by mailing to such owners a copy of the applicable owner letter accompanying this bulletin.**

In Summary, whenever a vehicle subject to this campaign enters your vehicle inventory, or is in your dealership for service in the future, please take the steps necessary to be sure the campaign correction has been made before selling or releasing the vehicle.

In addition to a letter, owners will receive a recall notification/dealer claim form. The vehicle owner will present this form to you upon arrival for the service appointment. Please review the instructions on the face of the notification form and fill in the claim portion when the repair is completed.

Sincerely,



Chuck R. Zucker  
Technical Coordinator Supervisor  
Monaco Coach Corporation

Enclosures

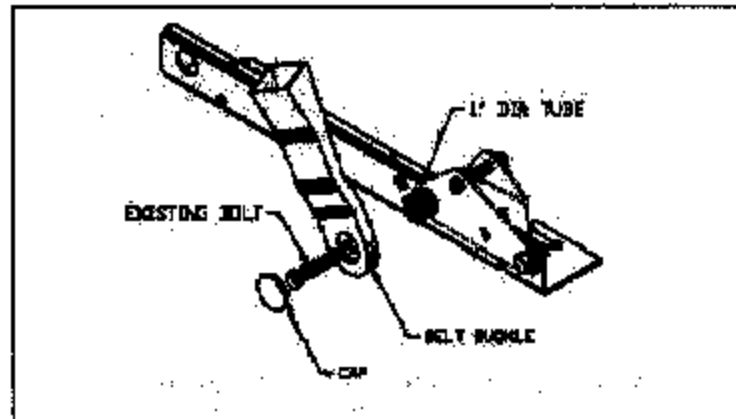
crz/tt

# Monaco Coach Corporation

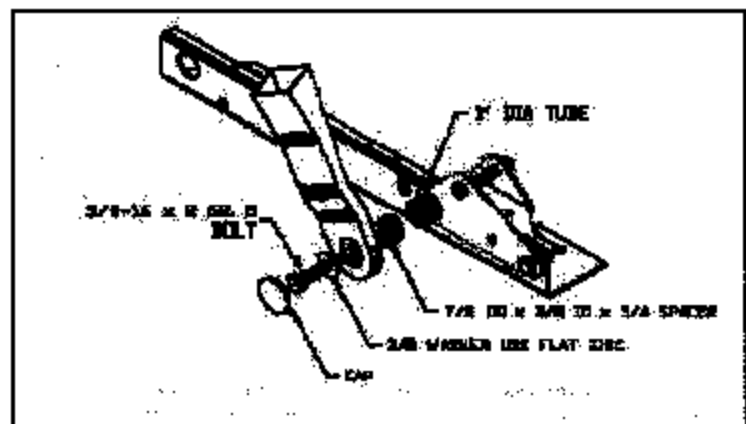
## Recall Repair Procedures

### Recall 04V080000 Villa Seat Pedestal

1. Remove cap and loosen existing bolt to remove belt buckle.



2. Insert 7/8 OD, X 3/8 ID, X 1/4 Spacer into 1" DIA. Tube.
3. Re-install belt buckle with 3/8 USS flat washer zinc & 3/8 - 16 X 2 grade 5 hex bolt.
4. Tighten bolt to 30 ft.lbs. & Replace cap



**Parts: Kit # 04Y080000 –**

**Kit Contents: 2 Bushings  
2 Bolts**

**Please fax the enclosed Recall Parts Purchase Order to 1-800-498-9478**

**Warranty Processing:** Submit a warranty claim and recall notification form for each coach repaired, per instructions, using the Job Operation Code and time stated below.

**Job Operation Code: 22320156RC      Labor Allowance: .5 hr**



# MONACO COACH CORPORATION

## RECALL PARTS PURCHASE ORDER

**04V080000**

**Villa Seat Pedestal**

**Monaco File R04001**

Confirming Order Number: \_\_\_\_\_

Date: \_\_\_\_\_

Ship To: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Attention: \_\_\_\_\_

PO Number: \_\_\_\_\_

**Parts:** Order 1-Kit # 04V080000 Per Unit Qty: \_\_\_\_\_

**Kit Contents:** 2 Bushings  
2 Bolts

Customer Name: \_\_\_\_\_

Serial Number(s): \_\_\_\_\_

\_\_\_\_\_

All parts will be shipped RPS ground unless other arrangements are made in advance.

**FAX TO: 1-800-498-9478**

MONACO COACH CORPORATION  
P.O. Box 4313 • Elkhart, IN • 46514-0313  
1809 W. Hively Ave • Elkhart, IN 46517



**MONACO**  
**COACH CORPORATION**

March 8, 2004

**VEHICLE SAFETY DEFECT SERVICE BULLETIN**  
**Recall Campaign No. 04V080000**  
**Monaco File # R04001**

**Re: Safety Recall – Villa International Seat Belt Buckle Mount**

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has been notified by Villa International that certain 2004 Holiday Rambler Ambassador, Scepter, Imperial, and 2004 Monaco Windsor and Signature Class A motor homes fail to conform to Federal Motor Vehicle Safety Standards (FMVSS) No. 207/210 "Mounting of Driver and Passenger Seat Assembly", specifically the seat belt mounting to the seat frame. According to our information, your motor home identified on the enclosed form is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

Villa International, manufacture of the seat and pedestal assembly, has made Monaco Coach aware that the seat belt buckle anchorage bolt could fail, potentially leading to the separation of the seat belt from the seat frame. This failure could result in unrestrained occupants in the Driver and/or the Passenger Seats during a crash impact which could lead to personal injury.

The remedy will involve the installation of a reinforcement bushing and grade 5 bolt to the seat belt anchorage system on both the driver and passenger seats.

If you had the seat belt anchoring bolt which is the subject of this letter remedied prior to receiving this letter, you may be eligible for reimbursement by Monaco Coach Corporation (Monaco) for your remedy costs.

You may contact your Monaco Coach Corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and parts are readily available.

The labor time necessary to perform this recall campaign is approximately ½ hour. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your motor home.

The enclosed Recall Notification Form identifies your motor home and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your motor home is corrected as promptly as possible. If, however, you take your motor home to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free number of (800) 685-6545.

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your motor home.

Sincerely,

A handwritten signature in black ink, appearing to read 'Chuck R. Zucker', with a long horizontal line extending to the right.

Chuck R. Zucker  
Technical Coordinator Supervisor  
Monaco Coach Corporation

crz/tt