



RECEIVED
MUS-215
2004 FEB 13 A 11:16
OFFICE OF
FACTS INVESTIGATION

TO:

FROM:

DATE:

SUBJECT: Campaign # 04V-056

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newmar Corporation has been advised by Villa International (Driver/ Passenger seating supplier) that a defect has been determined, which relates to motor vehicle safety, and exists in 2004 Essex Class A Motor Homes built between April 20, 2003 and November 26, 2003. The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not properly repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these troublesome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Newmar Corporation if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS CAMPAIGN

Villa International has informed Newmar of an anchorage bolt for the Driver/ Passenger seat that could fail in the unlikely event of an accident, potentially leading to serious injury or death to the occupant.

OWNER NOTIFICATION

(CONSUMER AFFAIRS)

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customer/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE (See print with instructions provided)

STEP 1. Locate and remove bolt from aisle side seat belt buckle.

STEP 2. Insert 7/8 OD x 3/8 ID x 1/4 spacer into 1" diameter tube.

STEP 3. Re-install belt buckle with 3/8 USS flat washer zinc & 3/8-16 x 2, grade 5 hex bolt.

STEP 4. Tighten bolt to 30 ft. lbs.

AFFECTED MODELS

2004 Essex Class A Motor Homes built between April 20, 2003 and November 26, 2003

PARTS INFORMATION

<u>QTY</u>	<u>PART #</u>	<u>DESCRIPTION</u>
1		Package contains bolt and bushing

REIMBURSEMENT

(CONSUMER AFFAIRS)

<u>FLAT RATE CODE</u>	<u>DESCRIPTION</u>	<u>TIME ALLOWED</u>

Thank you for your cooperation.
Sincerely,

Newmar Corporation



RECEIVED
NVS-215
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OFFICE OF
DEFECTS INVESTIGATION

Date

Dear Newmar Owner:

SUBJECT: Newmar Serial #, Chassis Serial #, and Campaign #04-V056

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newmar Corporation has been advised by Villa International (Driver/ Passenger seating supplier) that certain 2004 Essex Class A Motor Homes built between April 20, 2003 and November 26, 2003 fail to comply with requirements of Federal Motor Vehicle Safety Standard No. 207/210, "Seating Systems," and "Seat Belt Assembly Anchorages." Our records indicate that you have purchased this vehicle.

REASON FOR THIS CAMPAIGN

Villa International has informed Newmar of an anchorage bolt for the Driver/ Passenger seat that could fail in the unlikely event of a crash, potentially leading to serious injury or death to the occupant.

WHAT WE WILL DO

Newmar will remedy this defect by inserting a reinforcement bushing and verifying a grade 5 bolt is used. This will be performed with no charge.

WHAT YOU SHOULD DO

Because this defect affects motor vehicle safety, it is recommended that you contact the Newmar service department immediately at (800) 731-8300. An associate will assist you in making an appointment to have this repair done by an authorized Newmar Dealer or Service Center.

Newmar dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and the dealer does not service this condition on that date or within five days, we recommend you contact the Newmar Corporation Consumer Affairs Department at 1-800-731-8300.

You may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of a problem associated with this recall. For more information contact Newmar at 1-800-731-8300.

If you believe Newmar Corporation has failed to remedy the defect without charge to you or within a reasonable period of time, you may submit a complaint to:

Administration
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590
1-888-327-4236

Federal regulations require any lesser receiving this letter to forward it to the lessee within 10 days.

If you no longer own this vehicle, please furnish us the complete name and address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Sincerely,

Newmar Corporation

Enclosure