



RECEIVED
NHTS-215

2004 MAY 19 A 10:07

OFFICE OF
DEFECTS INVESTIGATION

TO:

FROM:

DATE:

SUBJECT: Campaign # 04V-019

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act or Canada Motor Vehicle Safety Act. Newmar Corporation has determined that a defect, which relates to motor vehicle safety, exists in **2001- 2002 NewAire Class A Motorhomes built on Newco chassis**. The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not properly repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these troublesome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Newmar Corporation if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS CAMPAIGN

Newmar has determined that a potential safety defect may exist on any NewAire manufactured on a Newco chassis that could cause the brakes to drag or fail to fully release causing the brakes to overheat.

OWNER NOTIFICATION

(CONSUMER AFFAIRS)

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customer/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Please see the included instruction CD provided with the new ZOH-T brake calipers and pads for the repair procedure.

AFFECTED MODELS

All 2001-2002 NewAire Class A motor homes built on a Newco chassis.

PARTS INFORMATION

<u>QTY</u>	<u>PART #</u>	<u>DESCRIPTION</u>

REIMBURSEMENT

(CONSUMER AFFAIRS)

<u>FLAT RATE CODE</u>	<u>DESCRIPTION</u>	<u>TIME ALLOWED</u>

Thank you for your cooperation.
Sincerely,

Newmar Corporation

INSTRUCTIONS TO PERFORM CAMPAIGN # 04V-019

Newmar will provide a CD as prepared by Bosch detailing the removal of the ZOPS calipers and pads and instructions for the installation of the new ZOH-T calipers and pads.