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FEB 15



January 19, 2004

2004 FEB -2 A 9 MONACO

OFFICE OF
DEFECT INVESTIGATION
VEHICLE SAFETY DEFECT SERVICE BULLETIN
Recall Campaign No. 04V013000
Monaco File # R03057

Re: Safety Recall - Federal Identification Label - Incorrect Tire Size

Dear Monaco Coach Corporation Dealer:

Monaco Coach Corporation has decided that certain 2004 Monaco Lakota Fifth Wheels fail to conform to Federal Motor Vehicle Safety Standards. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

The National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) days after the owner's first delivery for repair is assumed to be an unreasonable delay.

THE ISSUE

The Federal Identification Label was printed with the incorrect tire size. The initial label states the tire size as 225/85R/16 E Range, when the correct tire size should be 235/85R/16 E Range.

AFFECTED UNITS

2004 Monaco Lakota 34'RLT and 34'RKT Fifth Wheels, built May 30, 2003 through August 04, 2003.

2004 Monaco Lakota 34'RLT with a starting Serial Number 040312413440306-140085 through 040312413440306-141158, a starting VIN of 4K0331R224E140085 through 4K0331R284E1411581.

2004 Monaco Lakota 34'RKT with a starting Serial Number of 040312413440309-140722 through 040312413440309-140766, a starting VIN of 4K0331R264E140722 through 4K0331R244E140766.

If our records indicate that you have any of the affected units in your inventory, you will also receive an owner notification letter identifying those units. Upon request, a list is available of the units that we show currently open in your dealer inventory.

THE REPAIR

The correction will involve the placing the corrected Federal Identification Tag on the fifth wheel. The labor operation code and labor time allowances are included in the repair instructions. The tags are readily available by faxing the enclosed *Recall Parts Purchase Order to 1-800-498-9478*. We must have a serial number for each Federal Certification Tag that is ordered. If you have any questions concerning the repair procedure on a coach, please contact a member of our Technical Support staff toll free at (877) 332-9239.

DEALER CAMPAIGN RESPONSIBILITY

All unsold new vehicles in dealer's possession and subject to this campaign must be held and inspected/repared per the service procedure of this campaign bulletin before owners take possession of these vehicles. Dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle or ownership, from this time forward.

Owners of vehicles recently sold from your new vehicle inventory for which the dealer receives the owner recall notification are to be contacted by the dealer, and arrangements made to make the required correction according to the instructions enclosed with this bulletin. This could be done by mailing to such owners a copy of the applicable owner letter accompanying this bulletin.

In addition to a letter, owners will receive a recall notification/dealer claim form. The motorhome owner will present this form to you upon arrival for the service appointment. Please review the instructions on the face of the notification form and fill in the claim portion when the repair is completed.

In summary, whenever a fifth wheel subject to this campaign enters your vehicle inventory or is in your dealership for service in the future, please take the necessary steps to be sure the campaign correction has been made before selling or releasing the fifth wheel.

Sincerely,



Chuck R. Zucker
Technical Coordinator Supervisor
Monaco Coach Corporation

Enclosures

crz/tt

Monaco Coach Corporation



Recall Repair Procedures

**Recall 04V013000
R03057**



Place the new Federal Identification Tag over the existing one. The Tag is located on the roadside of the pin box, directly behind the kingpin of the Fifth Wheel.

Parts: 1 Federal Identification Label Kit # 04V013000

Please fax the enclosed Recall Parts Purchase Order to 1-800-498-9478.

Warranty Process: Submit a warranty claim and recall notification form for each unit repaired with the Job Operation Code and time stated below.

Labor Operation Code: 22 25 02 83 RC

Labor Allowance: .5hr



MONACO COACH/HOLIDAY RAMBLER



RECALL PARTS PURCHASE ORDER

Recall 04V013000

Monaco File R03057

Federal Identification Tag – Incorrect Tire Size

Confirming Order Number: _____

Date: _____

Ship To: _____

Attention: _____

PO Number: _____

Parts Ordered: Part # 04V013000

Qty: _____

Content: 1- Federal Certification Label per Serial Number

Customer Name: _____

Serial Number(s): _____

All parts will be shipped Fed-X ground unless other arrangements are made in advance.

FAX TO: 1-800-498-9478

MONACO COACH CORPORATION HOLIDAY RAMBLER

1809 W. Hively, P.O. Box 4313 Elkhart, IN 46517



January 19, 2004

VEHICLE SAFETY DEFECT SERVICE BULLETIN

Recall Campaign No. 04V013000

Monaco File # R03057

Re: Safety Recall – Federal Identification Label - Incorrect Tire Size

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that certain 34' Lakota Fifth Wheels fail to conform to USC 49 CFR Part 565, "Certification." According to our information, your fifth wheel identified on the enclosed form is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

Monaco Coach Corporation became aware that the Federal Certification Tag on certain 34' Lakota RL7 and RKT Fifth Wheels were printed with the incorrect tire size. The initial label states the tire size as 225/85R/16 E Range, when the correct size is 235/85R/16 E Range. This misprint could lead to an incorrect tire being placed on your unit that would not be rated for the GAWR. Prior to placing the new tag on your unit, you must follow the correct tire size for your unit to prevent a blowout, which could result in a crash.

The remedy will involve the placing a correct Federal Identification Tag on your unit and will be provided at no charge.

You may contact your Monaco Coach Corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and tags are readily available.

The labor time necessary to perform this recall campaign is approximately .5 hrs. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your unit.

MONACO COACH CORPORATION

INDIANA DIVISION • 1809 W. Hively Ave. (CR 18) • P.O. Box 4313 • Elkhart, IN 46514-0313

Telephone: 877-4-MONACO (1-877-466-6226)

The enclosed form identifies your unit and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your fifth wheel, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your unit is corrected as promptly as possible. If, however, you take your unit to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free Recall Hotline at (800) 685-6545 or our toll free Technical Service at (877) 466-6226.

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your fifth wheel.

Sincerely,



Chuck R. Zucker
Technical Coordinator Supervisor
Monaco Coach Corporation

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