

# Vehicle Safety Recall Quarterly Report Information<sup>1</sup>

Required per 49 CFR Part 573.6

**Report Date:** 1/29/05

**Calendar Quarter:** 4th

**Safety Recall Quarterly Report from** 10/1/04 **through** 12/31/04

**Manufacturer:** Hino Motors Sales U.S.A. ,Inc.

**Report Author:** Eric Lannon **Phone:** (248)648-6431

**Recall Subject:** Accelerator Pedal Stop Cushion

**1. NHTSA Safety Recall Campaign Number:** 04V-439

Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: A3720

**2. (a) The date notification to purchasers began:** 10/8/04

**(b) The date notification of purchasers was completed:** 10/08/04

**3. The Total Number of Vehicles Involved:** 3366

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

**4. (a) Total Number Inspected & Remedied:** 2067

Total number of vehicles which were inspected and/or otherwise repaired or remedied.

**(b) Total Number Inspected & NOT REQUIRING REMEDY:** 0

Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

**5. Vehicles Determined to be Unreachable**

**Total Number Exported:** 0

**Total Number Stolen:** 0

**Total Number Scrapped:** 0

**Total Number Unable to Notify:** 0

**Total Number Otherwise Unreachable:** 0

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<sup>1</sup>Any Questions please contact Mrs. Kelly Schuler or Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.



February 8, 2005

National Highway  
Traffic Safety  
Administration

Dear Ms. Schuller,

Please see the attached following page for the revised Quarterly Update report per our conversation earlier today. Please let me know if you need any other information.

In reference to our earlier conversation regarding Recall A3720 and A3740, we are aware that there is a difference between the completion ratios for each Recall. We are currently investigating this difference to verify if this is a dealer error of not inputting the second claim or if the second recall was not performed. Once we have identified what caused the variance and also identified how to fix and prevent this problem in the future we will notify you of the details. Also please note that the following pages also contain a copy of a letter that we are currently sending to each dealer to remind them of the importance of completing these recalls in a timely basis. During the first week of March we will also be sending a second notification letter to the customer.

Please let me know if you have any other questions or need further clarification.

Thank you

A handwritten signature in black ink, appearing to read "Eric Lannon".

Eric Lannon  
Warranty Manager  
Hino Motors Sales U.S.A., Inc.  
248-648-6431 P  
248-648-6409 F