

*Ford Motor Company*

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DEFECTS INVESTIGATION

**James P. Vondale, Director**  
Automotive Safety Office  
Environmental & Safety Engineering

August 1, 2005

Mr. George Person, Chief  
Recall Management Division (NVS-215)  
Office of Defects Investigation  
National Highway Traffic Safety Administration  
400 Seventh Street, S.W.  
Washington, DC 20590

Dear Mr. Person:

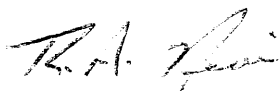
Subject: Quarterly Completion Report – Second Quarter 2005  
49 CFR Part 573.7

Pursuant to the requirements set forth in Part 573 of Title 49 of the Code of Federal Regulations - Defect and Noncompliance Reports, Ford Motor Company is submitting the attached Quarterly Report for the period ending June 30, 2005.

Ford recently launched its new Global Campaign (GCAMP) system for managing the global Field Service Action process. This reporting system will now allow Ford to identify vehicles that were exported from the United States, its protectorates and territories. Such vehicles are identified in the attachment as "Exported" unreachable vehicles.

Detailed information is attached.

Sincerely,



J. P. Vondale

Attachment  
quarter\2Q05-letter.doc

Fairlane Plaza South  
330 Town Center Drive, Dearborn, Michigan 48126-2738 USA



**FORD QUARTERLY SAFETY COMPLETION REPORT -- 49 CFR Part 573.7**  
**Quarter Ending June 30, 2005**

SAFETY RECALL NO.		QUARTERS REPORTED			OWNER NOTIFICATION		NOTES	VEHICLES INVOLVED	PROCEDURES COMPLETED <sup>a/</sup>		UNREACHABLE VEHICLES <sup>b/</sup>				
NHTSA	FORD	No.	FIRST	LAST	BEGAN	ENDED			INSPECTED	REPAIRED	UNDELIVERED	EXPORTED	STOLEN	SCRAPPED	OTHER
05V-113	05S29	1	2Q-05	3Q-05	2005-04-04	2005-04-04		56	39	7	1	0	0	0	0
05V-135	05S30	1	2Q-05	3Q-05	2005-04-06	2005-04-06		386	89	158	7	0	0	0	0
05V-202	05S31	1	2Q-05	3Q-05	2005-05-17	2005-05-17		25	5	0	0	0	0	0	0
05V-206	05S32	1	2Q-05	3Q-05	2005-06-03	2005-06-03		132799	n/a	31050	2761	0	0	39	0
05V-266	05S33	1	2Q-05	3Q-05	2005-06-20	2005-06-20		78653	n/a	18468	4435	0	0	1	0

04V-602	04C09	2	1Q-05	3Q-06	2005-03-31	2005-03-31		222565	n/a	117844	9812	118	1	75	0
04V-603	04C10	2	1Q-05	2Q-06	2005-01-11	2005-01-11		2916	n/a	1904	849	13	0	0	0
04V-574	04S25	2	1Q-05	2Q-06	2005-01-14	2005-01-17		406863	n/a	302329	11336	28	9	115	0
04V-604	04S26	2	1Q-05	2Q-06	2005-01-19	2005-01-19		286	n/a	275	4	14	0	0	0
05V-030	05S27	2	1Q-05	3Q-06	2005-03-09	2005-03-22	c/	389750	n/a	112309	22263	142	18	98	0
05V-017	05S28	2	1Q-05	3Q-06	2005-02-08	2005-02-14	d/	740451	n/a	278068	41047	50	59	196	0

04V-332	04S17	3	4Q-04	3Q-06	2004-08-02	2004-08-02	e/	915,495	n/a	399580	44545	158	13	236	0
04V-442	04S20	3	4Q-04	3Q-06	2004-09-30	2004-10-07	f/	901180	604	462032	50922	474	39	332	0
04V-444	04S22	3	4Q-04	1Q-06	2004-10-15	2004-10-18		213325	n/a	133616	9871	104	14	122	0

04V-327	04S15	4	3Q-04	4Q-05	2004-07-22	2004-07-22		84940	n/a	61937	3025	10	33	35	0
04V-328	04S16	4	3Q-04	4Q-05	2004-07-15	2004-07-15		47100	n/a	38461	922	0	0	30	0
04V-330	04S18	4	3Q-04	4Q-05	2004-07-20	2004-07-20		24257	n/a	15799	2167	73	1	5	0
04V-331	04S19	4	3Q-04	4Q-05	2004-07-19	2004-07-19		1399	973	74	226	49	0	0	0
04V-443	04S21	4	3Q-04	1Q-06	2004-09-17	2004-09-17		1689	n/a	986	469	1	0	0	0
04V-445	04S23	4	3Q-04	1Q-06	2004-09-27	2004-09-27		253095	n/a	154700	12058	158	16	101	0
04V-446	04S24	4	3Q-04	1Q-06	2004-09-20	2004-09-20		34013	n/a	29073	5429	85	0	2	0

04V-229	04C07	5	2Q-04	3Q-05	2004-05-21	2004-05-21		6502	4892	179	273	2	0	0	0
04V-106	04S12	5	2Q-04	4Q-05	2004-04-05	2004-06-18		947644	n/a	729706	37786	332	28	269	0
04V-165	04S13	5	2Q-04	3Q-05	2004-04-21	2004-04-23		324148	n/a	275665	11358	341	3	169	0
04V-200	04S14	5	2Q-04	3Q-05	2004-05-06	2004-05-06		371	n/a	294	11	0	0	1	0

03V-472	03S08	6	1Q-04	2Q-05	2004-01-07	2004-01-07		3940	n/a	2135	533	0	0	44	0
03V-507	03S10	6	1Q-04	2Q-05	2004-02-02	2004-02-02		135424	n/a	104837	4746	12	0	225	0
04V-105	04S11	6	1Q-04	2Q-05	2004-03-10	2004-03-12		400582	n/a	343201	33677	39	14	39	0

**Customer Satisfaction Programs**

03V-482	03N01	*	*	*	2003-11-26	2003-11-26		529525	n/a	166549	35324	290	0	146	0
04V-421	04N02	*	*	*	2004-04-16	2004-04-16		88718	n/a	27609	4784	372	9	5	0

## **Quarterly Safety Recall Completion Report Notes**

- a/ "Procedures Completed" indicates the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
- b/ "Unreachable Vehicles" indicates the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. "Exported" represents the number of recalled vehicles reported to have moved out of the United States, its protectorates or territories. "Stolen" or "scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall service.
- c/ **05V-030 / 05S27**  
Letters were mailed in March 2005 instructing owners to delay making service appointments until parts become available in late April 2005.
- d/ **05V-017 / 05S28**  
Letters were mailed in February 2005 alerting owners of an interim repair until parts become available in April or May 2005. Parts became available in early May 2005 and owners were notified on May 4, 2005 via postcard or letter depending on whether the interim repair was performed. The notification advised owners to schedule an appointment as soon as possible.
- e/ **04V-332 / 04S17**  
Letters were mailed in August 2004 instructing owners to delay making service appointments until parts became available in December 2004. Beginning January 25, 2005 owners of 2000 and 2001 model year vehicles were notified via postcard that parts are available. Owners of 1999 model year vehicles were notified via postcard beginning May 2, 2005. The postcard advised owners to schedule an appointment as soon as possible.
- f/ **04V-442 / 04S20**  
Letters were mailed in October 2004 instructing owners to delay making service appointments until parts became available in December 2004. Beginning December 27, 2004 owners were notified via postcard that parts are available. The postcards were mailed out in phases which concluded March 30, 2005. The postcard advised owners to schedule an appointment as soon as possible.