

**FORD QUARTERLY SAFETY COMPLETION REPORT -- 49 CFR Part 573.7**  
**Quarter Ending March 31, 2005**

SAFETY RECALL NO.		QUARTERS REPORTED			OWNER NOTIFICATION		NOTES	VEHICLES INVOLVED	PROCEDURES COMPLETED <sup>a/</sup>		UNREACHABLE VEHICLES <sup>b/</sup>				
NHTSA	FORD	No.	FIRST	LAST	BEGAN	ENDED			INSPECTED	REPAIRED	UNDELIVERED	EXPORTED	STOLEN	SCRAPPED	OTHER
04V-602	04C09	1	1Q-05	3Q-06	2005-03-31	2005-03-31		222565	n/a	11838	4709	0	2	61	0
04V-603	04C10	1	1Q-05	2Q-05	2005-01-11	2005-01-11		2916	n/a	1575	688	13	0	0	0
04V-574	04S25	1	1Q-05	2Q-05	2005-01-14	2005-01-17		406863	n/a	249427	6819	7	11	105	0
04V-604	04S26	1	1Q-05	2Q-05	2005-01-19	2005-01-19		286	n/a	146	4	0	0	0	0
05V-030	05S27	1	1Q-05	2Q-05	2005-03-09	2005-03-22	c/	389750	n/a	5	7187	78	19	82	0
05V-017	05S28	1	1Q-05	2Q-05	2005-02-08	2005-02-14	d/	740451	n/a	2537	26235	1	63	195	0
04V-332	04S17	2	4Q-04	3Q-06	2004-08-02	2004-08-02	e/	915495	n/a	261474	40098	154	16	233	0
04V-442	04S20	2	4Q-04	3Q-06	2004-09-30	2004-10-07	f/	901180	605	305226	46738	435	41	316	0
04V-444	04S22	2	4Q-04	1Q-06	2004-10-15	2004-10-18		213325	n/a	119135	9468	100	14	101	0
04V-327	04S15	3	3Q-04	4Q-05	2004-07-22	2004-07-22		84940	n/a	56374	3019	9	33	33	0
04V-328	04S16	3	3Q-04	4Q-05	2004-07-15	2004-07-15		47100	n/a	36691	920	0	0	30	0
04V-330	04S18	3	3Q-04	4Q-05	2004-07-20	2004-07-20		24257	n/a	14816	2165	79	1	5	0
04V-331	04S19	3	3Q-04	4Q-05	2004-07-19	2004-07-19		1399	894	74	226	49	0	0	0
04V-443	04S21	3	3Q-04	4Q-05	2004-09-17	2004-09-17		1689	n/a	869	469	1	0	0	0
04V-445	04S23	3	3Q-04	4Q-05	2004-09-27	2004-09-27		253095	n/a	138595	11576	150	16	81	0
04V-446	04S24	3	3Q-04	4Q-05	2004-09-20	2004-09-20		34013	n/a	27541	5426	76	0	1	0
04V-106	04S12	4	2Q-04	3Q-05	2004-04-05	2004-06-18		947644	n/a	701802	37772	335	28	262	0
04V-165	04S13	4	2Q-04	3Q-05	2004-04-21	2004-04-23		324148	n/a	264837	11352	411	3	161	0
04V-200	04S14	4	2Q-04	3Q-05	2004-05-06	2004-05-06		371	n/a	277	11	0	0	1	0
04V-229	04C07	4	2Q-04	3Q-05	2004-05-21	2004-05-21		6502	4163	166	273	2	0	0	0
03V-472	03S08	5	1Q-04	2Q-05	2004-01-07	2004-01-07		3940	n/a	1975	532	0	0	40	0
03V-507	03S10	5	1Q-04	2Q-05	2004-02-02	2004-02-02		135424	n/a	100594	4743	15	0	225	0
04V-105	04S11	5	1Q-04	2Q-05	2004-03-10	2004-03-12		400582	n/a	333123	33674	45	14	37	0
03V-349	03S07	6	4Q-03	1Q-05	2003-09-30	2003-09-30		300	n/a	288	1	0	0	0	0
03V-457	03S09	6	4Q-03	1Q-05	2003-11-11	2003-11-11		23894	14996	6417	419	8	0	89	0
03V-459	03C05	6	4Q-03	1Q-05	2003-11-21	2003-11-25		261741	n/a	186876	8243	162	0	41	0
<b>Customer Satisfaction Programs</b>															
03V-482	03N01	*	*	*	2003-11-26	2003-11-26		529525	n/a	151301	35317	303	0	137	0
04V-421	04N02	*	*	*	2004-04-16	2004-04-16		88718	n/a	24925	4782	373	9	5	0
04V-232	04L20	*	*	*	2004-07-08	2004-07-09		28455	n/a	28,446	600	5	0	9	0

## **Quarterly Safety Recall Completion Report Notes**

- a/ "Procedures Completed" indicates the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
- b/ "Unreachable Vehicles" indicates the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. "Exported" represents the number of recalled vehicles reported to have moved out of the United States, its protectorates or territories. "Stolen" or "scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall service.
- c/ **05V-030 / 05S27**  
Letters were mailed in March 2005 instructing owners to delay making service appointments until parts become available in late April 2005. Parts are now expected to be available in mid-May 2005.
- d/ **05V-017 / 05S28**  
Letters were mailed in February 2005 alerting owners of an interim repair until parts become available in April or May 2005. Parts are now expected to be available in mid-May 2005 and owners will be notified via postcard or letter depending on whether the interim repair was performed. The notification will advise owners to schedule an appointment as soon as possible.
- e/ **04V-332 / 04S17**  
Letters were mailed in August 2004 instructing owners to delay making service appointments until parts became available in December 2004. Beginning January 25, 2005 owners of 2000 and 2001 model year vehicles were notified via postcard that parts are available. Owners of 1999 model year vehicles will be notified beginning May 2, 2005. The postcard advised owners to schedule an appointment as soon as possible.
- f/ **04V-442 / 04S20**  
Letters were mailed in October 2004 instructing owners to delay making service appointments until parts became available in December 2004. Beginning December 27, 2004 owners were notified via postcard that parts are available. The postcards were mailed out in phases which concluded March 30, 2005. The postcard advised owners to schedule an appointment as soon as possible.