

# MOBILITYWORKS

1090 West Wilbeth Road  
Akron, Ohio 44314  
Phone (330) 861-1118 • 800-769-8267  
Fax (330) 861-0283  
[www.mobility-works.com](http://www.mobility-works.com)  
[Info@mobility-works.com](mailto:Info@mobility-works.com)

## FAX

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To:	MR. JONATHAN WHITE	From:	Ralph A. Cartellone
Fax:	202-366-7882	Pages:	3 INCLUDING COVER
Phone:	202-366-0699	Date:	07/08/2004
Re:	SAFETY RECALL # 04V-238	CC:	

Urgent     For Review     Please Comment     Please Reply     Please Recycle

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*Please include your e-mail address on any return correspondence! Thank you!*

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Mr. White:

Enclosed is the Second Quarter Report concerning a Safety Recall (# 04V-238) for MobilityWorks manufactured Raised Roof Vehicles.

Thank you for your prompt attention to this matter, and feel free to contact me anytime.

Ralph A. Cartellone  
Vice President Operations  
Office: 800-769-8267 Ext: 204  
Cell: 440-336-6462  
Fax: 330-861-0283  
[rcartellone@mobilityworks.com](mailto:rcartellone@mobilityworks.com)

## Vehicle Safety Recall Quarterly Report Information<sup>1</sup>

Required per 49 CFR Part 573.6

Report Date: 07/06/04 Calendar Quarter: 2<sup>nd</sup> (period ending June 30, 2004)

Safety Recall Quarterly Report from April 01, 04 through June 30, 04

Manufacturer: Mobility Works, Akron OH

Report Author: PK Sangal Phone: (330) 861-1118 x 214

Recall Subject: 987 Mobility Works 2001 - 2003 Ford E-150, E-250, E350, and GM 2500 model vans built with raised roofs. The fiberglass raised roofs may not have been properly installed.

1. NHTSA Safety Recall Campaign Number: 04V-238

Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: Not Applicable

2. (a) The date notification to purchasers began: 05/10/04

(b) The date notification of purchasers was completed: 06/17/04

3. The Total Number of Vehicles Involved: 987

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

4. (a) Total Number Inspected & Remedied: 417

Total number of vehicles which were inspected and/or otherwise repaired or remedied.

(b) Total Number Inspected & NOT REQUIRING REMEDY: 2

Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

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<sup>1</sup> Any Questions please contact Mrs. Kelly Schuler or Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

**5. Vehicles Determined to be Unreachable**

**Total Number Exported:** NIL

**Total Number Stolen:** Not Available

**Total Number Scrapped:** 7

**Total Number Unable to Notify:** 31

(Current address of vehicle / owner not available, certified mails keep coming back. Efforts are being made to contact the end users)

**Total Number Otherwise Unreachable:** 114\*

**Describe Other:**

\*Vehicles sold thru dealers, end user details not available : dealers have been asked to inform the end users: also efforts are being made to get the details of end users from dealers.

**Notes:**

(a)	Total of efforts being made to contact the end users:	145
(b)	Total of either repairs have been carried or determined not required to be repaired	426
(c)	The repairs being scheduled	416

**Total** 987