

MACK TRUCKS, INC.
QUARTERLY REPORT DEFECT NOTIFICATION CAMPAIGNS
QUARTER ENDING JUNE 30, 2004

P E R I O D	CAMPAIGN			CUSTOMER NOTIFICATION STARTED	NUMBER OF VEHICLES				VEHICLES UNREACHABLE DUE TO				
	DATE ISSUED	MACK CAMPAIGN NUMBER	TITLE		VEHICLES RECALLED	REMOVED PRIOR TO CALL	VEHICLES INSPECTED	CORRECTED	NOT RECALLED CORRECTION	NOTIFIED	RECALLED	TRIPP	WORK UNCOMPLETED
6	02V-369	271	Aux Shell Nut	3/22/2002	6825		4923	4923		1	1006	1	20
8	02V-019	272	H2 Pressure P/W Hose	3/21/2002	843		675	675			113		
8	02V-061,062	273	Customer Tower W/er Bld	4/22/2002	213		91	91			97		
7	02V-018,005	274	ABS Modulator Valve	6/13/2002	93		67	67			19		1
6	02V-108	275	AWD Headlight Height	10/4/2002	40		3	3		1	2		5
8	02V-037,006	276	Master Ball Socket	12/27/02	2961		295	2165		5	159		23
5	02V-269	277	Park Brake H/B Hold	3/21/2003	629		261	261			14		17
7	02V-218	278	P/S Hoses	9/29/2002	600	992	95	85			6		
5	02V-147	279	Back of Cab Reflectors	6/29/2003	38		35	38			6		
3	02V-281	280	Anti-Inferior Unfilled Hubs	10/16/2003	996		593	593			42		3
3	02V-203	281	Wagon Check Valve	11/26/2003	2254		1191	1191		2	100		5
3	02V-287	282	Steering Bowl Cylinder	10/12/2003	215		175	175			0		
3	02V-360	283	Wheel Spacers	9/21/2003	95		7	7			48		
3	02V-420	284	CV Fuel Tank Bracket	1/29/2004	175		75	75			10		3
2	02V-522	285	Dana Spicer Kuechle	1/16/2004	146		68	68			24		
1	04V-118	286	Brake Chambers	4/29/2004	35	23	4	4			7		
1	04V-150	287	NovGen Fueling	4/8/2004	320		114	114					