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October 28, 2004

Mr. George Person, Chief

DEFECTS LIVESTIGATION

National Highway Traffic Safety Administration

Dear Mr. Person

Please find attached, TRW's first Quarterly Report for NHTSA assigned recall #04E-048.

Should you have any questions or concerns, please contact me (586) 786-7604 or e-mail at robert.ellis@trw.com

Sincerel

Robert Ellis

TRW Product Performance Manager

Occupant Safety Systems 4505 West 26 Mile Road Washington, MI 48094 Tel 810.781.7200

October 25, 2004

Associate Administrator for Enforcement National Highway Traffic Safety Administration 400 Seventh Street, S.W. Washington, D.C. 20590



Dear Sir

This letter serves as compliance with 49 CFR Part 573.7 as the first quarterly status report for the Ford Motor Company Escort and Mercury Tracer platform "service replacement" seatbelt assembly campaign.

#### 573.7 (b)(1)

A recall campaign number of 04E-048 has been assigned to this matter by the NHTSA.

### 573.7 (b)(2)

Initial notifications to customers who purchased subject Ford Escort/Mercury Tracer "service replacement" seatbelt assemblies involved in this recall campaign, as identified by Ford Motor Company dealers, were mailed beginning August 27, 2004.

#### 573.7 (b)(3)

As of October 25, 2004 the number of vehicles involved in the campaign is 282.

Total quantity of suspect seatbelt assemblies built = 388

Quantity of suspect seatbelt assemblies returned from Ford Customer Service Division (FCSD) warehouse inventory = 102

Quantity of suspect seatbelt assemblies returned from Ford/Mercury dealers inventory = 4

Quantity of suspect seatbelts believed to be built into vehicles = 282

#### 573.7 (b)(4)

On July 13, 2004 Ford Motor Company identified to TRW 276 Ford/Mercury dealers having received suspect seatbelt assemblies.

276 Ford/Mercury dealers were sent notices by TRW on July 30, 2004 requesting information regarding customers to whom suspect seatbelt assemblies were sold.

### 573.7 (b)(4) con't

194 Ford/Mercury dealers who did not respond to the first notice were sent a second notice by TRW on September 02, 2004 requesting information regarding customers to whom suspect seatbelt assemblies were sold.

To date, 81 customers have been identified.

81 recall customer notices were sent beginning August 27, 2004.

17 customers have responded.

17 replacement seatbelt assemblies have been sent to Ford/Mercury dealers for repair of the subject customer vehicles. TRW has been working with customers to schedule and facilitate repairs. To date, TRW has received dealer invoices for 7 of the 17 vehicle repairs.

No seatbelt returns have been found to be outside the recall window.

2 customer responses have been received as of October 25, 2004 indicating vehicles have been scrapped.

## 573.7 (b)(5)

As of October 25, 2004 there have been 2 vehicles identified as unreachable for repair due to scrapping of the vehicle. Also, there has been 1 vehicle identified as unreachable for repair due to sale of vehicle to another party with no forwarding information available.

# 573.7 (b)(6)

As of October 25, 2004 there have been 106 subject seatbelt assemblies returned prior to their first sale to the public.

Sincerely

Robert Ellis

Product Performance Manager