

# VOLVO

Volvo Cars of North America, LLC

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NVS-215

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OFFICE OF  
DEFECTS INVESTIGATION

04V-368

August 12, 2004

Mr. Kenneth N. Weinstein, Esq.  
Associate Administrator for Safety Assurance  
National Highway Traffic Safety Administration (NSA-01)  
400 Seventh Street, S.W.  
Washington, D.C. 20590

Re: 850 Fuel Leaks Service Campaign Reporting Procedures (reference EA03-008)

Dear Mr. Weinstein:

Volvo Cars of North America, LLC (Volvo) submits the following information concerning reporting procedures for a Service Campaign that it is voluntarily initiating as per agreement with NHTSA concerning NHTSA Investigation EA03-008.

1. Quarterly Reporting.

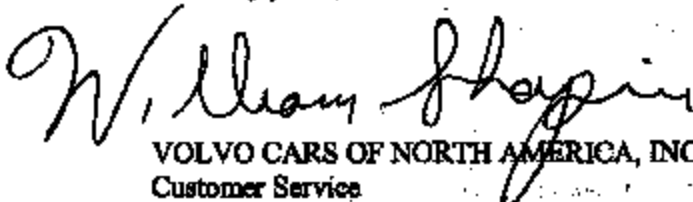
The completion rate for the Service Campaign (within 33 states and the District of Columbia) will be reported for 6-quarters as an addendum to the Volvo Quarterly Recall Completion Rate Report that is already submitted per Part 573.7.

2. Service Information.

A representative copy of all notices, bulletins and other communications associated with the Service Campaign (within 33 states and the District of Columbia) will be submitted to NHTSA upon release to Volvo Dealers in the same manner stipulated in Part 573.6 #9.

If you have any questions regarding this letter please contact: Diana Lidgett (201) 768-7300 X7249 phone, (201) 784-4989 fax, [dlidgett@volvocars.com](mailto:dlidgett@volvocars.com) or myself.

Sincerely yours,



VOLVO CARS OF NORTH AMERICA, INC.  
Customer Service

William Shapiro, P.E.  
Manager, Regulatory and Product Compliance