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OFFICE OF DEFECTS
INVESTIGATION

IC CORPORATION

751 SOUTH HARKRIDER, CONWAY, AR 72032

Phone: (501) 505-2190 Fax: (501) 505-2185

email: bob.douglas@ic-corp.com

January 12, 2004

Judith Taylor
Safety Defects Analyst
Recall Management Division
NHTSA
400 Seventh Street S.W.
Washington, DC 20590

RE: 04V-012

Dear Judith:

The following is a reply to your request faxed to me on January 8, 2004

Question: # 1

Is the correct information for the build manufacturing dates on the 573 or the chart you submitted?

Reply: The 573 was in error and a revised document correcting the date is enclosed.

Question: # 2

How were the customers and dealers contacted, i.e., telephone? What date(s) were they contacted?

Reply:

The following is a list showing the date, customer or dealer, how contacted, phone number and number of units.

CONTACT DATE	CONTACT NAME	HOW CONTACTED	PHONE NUMBER	NUMBER OF UNITS
12-7-2003	Truck King	Phone	201-481-0105	45
12/9/2003	Datco	Phone	860-225-9776	3
12/22/2003	Laidlaw	Phone	716-897-5708	2
1/12/2004	DLC Transportation Services	Phone	609-923-7833	1
1/12/2004	Mashantucket Pequot Gaming Enterprise	Phone	860-396-3063	1

If you have any questions please contact me at (501) 505-2190.

Sincerely,

A handwritten signature in black ink, appearing to read "Robert L. Douglas", with a long horizontal flourish extending to the right.

Robert (Bob) L. Douglas
Director of Product Integrity

Enclosed