



July 28, 2004

Mr. George Person, Chief
Recall Management Division
National Highway Traffic Safety Admin.
400 Seventh Street, S.W.
Washington, DC 20590

Reference: Assigned Recall No. 04E-048

In regard to your acknowledgement dated July 13, 2004 with respect to the Part 573 report filed on behalf of TRW Vehicle Safety Systems Inc. and certain of its affiliated companies ("TRW") relating to a recall of 1997 Ford Escort front driver side service seatbelt assemblies, we submit the following:

1. As a result of further investigation, it has been determined that affected vehicles may include 1997 - 2003 Model Year Ford Escort and Mercury Tracer 4-door and station wagon platforms rather than 1997 Ford Escort 4-door and station wagon platform only as indicated in TRW's Part 573 report July 02, 2004.
2. Concerning your specific comment that "TRW has not yet provided the Agency with a description of the safety-related consequence," please refer the following statement included in the proposed owner notification letter referenced in item 3 below: "In the event of a crash, the restraint system may not provide the designed level of restraint, which may increase the risk of personal injury."
3. Attached is TRW's draft of the intended owner notification letter and associated mailing envelope for your review and approval prior to distribution to consumers.
4. Also attached is a letter that TRW has distributed to Ford / Mercury Dealers requesting a thorough and timely search of their records to identify individual customers to whom they sold the subject service seatbelt assemblies. Upon receipt of the requested information from the Ford / Mercury Dealers (due to TRW August 16, 2004) and your approval of the attached owner notification letter, TRW will initiate distribution of the notification to the identified individual consumers.

Should there be need to submit further documentation to you regarding the above, please contact me directly at the telephone number below or fax @ (586) 781-7287.

Sincerely

A handwritten signature in black ink, appearing to read "Charlie Steffens", is written over a horizontal line.

Charlie Steffens
Director, Safety Systems Technology
TRW Vehicle Safety Systems Inc.
4505 West 26 Mile Rd.
Washington, MI 48094
(586) 781-7458

TRW Automotive
Occupant Safety Systems
4505 W. 26 Mile Road
Washington, MI 48094



July 27, 2004

Your vehicle is involved in National Highway Traffic Safety Administration recall 04E-048.

Our records indicate that you purchased a front driver side service replacement seat belt retractor manufactured in December 2002, for a 1997 - 2003 Ford Escort / Mercury Tracer 4-door or station wagon model.

Please call TRW toll free at (800) 393-6043 or complete this reply form with the requested information and return it in the postage paid envelope provided.

TRW will then make arrangements for the repair at the dealership of your choice at no cost to you. TRW will notify you when you may contact the dealer to make your appointment.

If you no longer own the vehicle, check the box at the bottom of this page, complete the owner information section and return this form in the postage paid envelope provided. Please include any information you may have regarding the current owner of the vehicle.

Preferred Dealership Information

Name _____

Address _____

City, State, Zip _____

Phone Number _____

Owner Information

Name _____

Address _____

City, State, Zip _____

Daytime Phone Number _____

I no longer own the above vehicle. ☐



Dear Ford/Mercury Dealer:

TRW Vehicle Safety Systems Inc. and certain of its affiliated companies ("TRW") is recalling certain service replacement seatbelt retractors (service part number F7CZ-54611B09-AAC; driver retractor in gray) manufactured in December 2002 and replaced between December 2002 and July 2004 for 1997 - 2003 Model Year Ford Escort / Mercury Tracer sedan and wagon models.

This correspondence is being sent to you in an effort to identify individual customers to whom you sold 1997 - 2003 Ford Escort / Mercury Tracer service replacement seatbelt assemblies between December 2002 and July 2004. Your dealership has been identified by Ford Customer Service Division as having ordered service part number F7CZ-54611B09-AAC during this period.

In order to distribute a recall letter to the appropriate customers, we require you to thoroughly review all records which may indicate the individual(s) to whom you sold the subject retractors during the period in question. Please complete the attached form with details including name, address, telephone and any other relevant information and forward by registered mail to TRW Vehicle Safety Systems Inc, 4505 W. 26 Mile Rd Washington, MI 48094 Attention Kris Farmer as promptly as possible and in any event before August 16, 2004. Should your records not indicate this information, please respond with a statement to that effect in the "Notes" section of the attached form.

Should you have questions regarding this request, please contact Kris Farmer at TRW Vehicle Safety Systems Inc. (800) 393- 6043 immediately. Thank you in advance for your support regarding this very important request.

Sincerely

A handwritten signature in black ink, appearing to read "Charlie Steffens", is written over the printed name.

Charlie Steffens
Director, Systems Technology
TRW Occupant Safety Systems



Dealer Response Form

Dear Ford / Mercury Dealer

Please use this form to reply to TRW with your dealership name and details regarding the individual customers to whom you sold the subject seatbelt retractors. Please include additional sheets if necessary.

Dealer Information

Name _____

Address _____

City, State, Zip _____

Phone Number _____

Customer #1 Information

Name _____

Address _____

City, State, Zip _____

Daytime Phone Number _____

Customer #2 Information

Name _____

Address _____

City, State, Zip _____

Daytime Phone Number _____

Additional Notes

TRW Automotive

Occupant Safety Systems
4505 West 26 Mile Road
Washington, MI 48094



JOHN DOE
100 ANY STREET
ANY TOWN, ANY STATE 12345

Safety Recall Notice

Vehicle Safety Systems



TRW Automotive

Occupant Safety Systems
4505 West 26 Mile Road
Washington, MI 48094



Attention: Kris Farmer
TRW Vehicle Safety Systems Inc.
4505 W. 26 Mile Road
Washington, MI 48094