



Frank M. Ligon
Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

January 2005

Safety Recall 04S26

Mr. John Sample
123 Main Street
Anywhere, USA 12345

Your Vehicle Identification Number: 12345678901234567

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in certain 2005 Ford GT vehicles.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with Ford dealers, is to provide you with the highest level of service and support.

What is the issue? Ford has identified a quality issue with the suspension control arms on the affected vehicles which may result in a control arm fracture. In the event of a control arm fracture, vehicle handling may be diminished and a crash potentially could occur without prior warning.

What will Ford and your dealer do? Ford Motor Company and your dealer will replace the suspension control arms on your vehicle free of charge (parts and labor).

How long will it take? Once parts are available, the time needed for this repair is two to three days.

What are we asking you to do?

Your vehicle should not be driven until this recall service has been performed.

The Ford Special Vehicle Team (SVT) has been contacting owners of affected vehicles via phone. If you have not already been contacted, please call the Ford SVT Information Center at 1-800-367-3788 without delay.

Once parts become available, Ford SVT will coordinate making a service appointment for your vehicle with the dealer of your choice. In addition, Ford SVT will arrange for your vehicle to be transported in an enclosed carrier to have the service performed. Estimated timing for part availability is in February 2005.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Do you need a rental vehicle?

Your dealer is authorized to provide you with a luxury rental vehicle at no charge (except for fuel and insurance) until your vehicle has been repaired.

Have you changed your address or sold the vehicle?

If you have, please notify the Ford SVT Information Center at 1-800-367-3788 so that we can update our records.

Can we assist you further?

If you have difficulty getting your vehicle repaired promptly and without charge, please contact the Ford SVT Information Center at 1-800-367-3788.

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S. W., Washington, D. C. 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 or 1-800-424-9393.

Thank you for your attention to this important matter.

Sincerely,



Frank M. Ligon
Director
Service Engineering Operations