

# DAIMLERCHRYSLER

*Buckle up  
for Safety!*

## SAFETY RECALL – TIRE VALVES

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler has decided that a potential defect, which relates to motor vehicle safety, exists in certain 2002 through 2005 model year Dodge Sprinter and Freightliner Sprinter 2500 vehicles.

***The problem is...***      **The tire valves on your Sprinter (VIN: xxxxxxxxxxxxxxxxx) may develop a leak under high ambient temperature conditions and cause a loss of tire air pressure. This could result in a loss of vehicle control and cause a crash without warning.**

***What your dealer will do...***      **DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your Sprinter dealer will replace all of the original wheel tire valve stem assemblies on your vehicle (including the spare). The work will take about two hours to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.**

***What you must do to ensure your safety...***      **Simply contact your Sprinter dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. Remember to bring this letter with you to your dealer.**

***Owner Manual Addendum...***      **Sprinter tire valves are tested and certified under rough operating conditions. Test results indicate that the installation of additional hub caps or other wheel simulators could cause damage to the tire valve and lead to a loss of air pressure at the valve stem. Please do not install any of these parts onto your Sprinter vehicles. To ensure safe and reliable operation of your Sprinter vehicles, use only original DaimlerChrysler approved parts.**

**Please insert this letter into your vehicle's Owner's Manual for use by you or future owners.**

***If you need help...***      **If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.**

Please help us update our records, by filling out the enclosed prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. Be sure to print the last eight (8) characters of the VIN (VVVVVVVV) and notification code D53 on the postcard.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler, P.O. Box 610207, Port Huron, MI 48061-0207, Attention: Reimbursement.

If your dealer fails or is unable to remedy this service without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations  
DaimlerChrysler Corporation  
Notification Code D53

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.