

**2004 to early 2005 Model Year Camry  
Special Service Campaign 40M –Right Front Power Seat, Seat Belt Buckle Status Switch**

Dear Toyota Owner:

Thank you very much for your patronage of Toyota. We are dedicated to providing vehicles of outstanding quality and value. As part of our continuing efforts to provide superior customer satisfaction, Toyota is announcing a Special Service Campaign Program on 2004 to early 2005 model year Camry vehicles equipped with a right front power seat.

**What is the condition?**

The National Highway Traffic Safety Administration (NHTSA) recently conducted a front passenger seat airbag suppression test on a Toyota Camry vehicle. NHTSA discovered that, when installing certain rear-facing infant child seat bases onto the front passenger seat, it was possible to unseat a component called the buckle status switch (switch) from the seat belt buckle. If the switch becomes unseated, the front passenger occupant classification system may mistake the rear-facing child restraint for an unbelted adult occupant, and may not suppress the deployment of the front passenger airbag.

If this condition were to occur when using a rear-facing child restraint in the front passenger seat, you would be alerted by both the flashing red seat belt warning lamp, and the yellow passenger "Airbag ON" lamp on the vehicle dashboard. In this condition, do not operate the vehicle with a rear-facing child restraint installed in the front passenger seat. In the event of a crash, the force of the rapid inflation of the front passenger airbag can cause death or serious injury to the child if the rear-facing child restraint system is installed on the front passenger seat.

Please note that Toyota recommends that you *never* install a rear-facing child restraint in the front passenger seat, even if the passenger "Airbag OFF" lamp is illuminated. ***The safest place for children is in the rear seat.*** Please refer to your Owners Manual for additional details.

**What will Toyota do?**

Any Toyota dealer will replace the front passenger seat inner seat belt buckle status switch with an upgraded one at **NO COST** to you.

This offer is only available from your local Toyota dealer.

**What should you do?**

Contact any Toyota dealer and make an appointment to replace the buckle status switch with an upgraded one as soon as possible.

The actual repair will take approximately one hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

**Please present this notice to the dealer at the time of your service appointment.**

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

**What if you have any other questions?**

***Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the installation.*** If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 9:30 pm, Saturday and Sunday 7:00 am through 3:00 pm Pacific Standard Time.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.

**2004 to early 2005 Model Year ES 330  
Special Service Campaign 4LI –Right Front Seat Belt Buckle Status Switch**

Dear Lexus Owner:

Thank you very much for your patronage of Lexus. We are dedicated to providing vehicles of outstanding quality and value. As part of our continuing efforts to provide superior customer satisfaction, Lexus is announcing a Special Service Campaign Program on 2004 to early 2005 model year ES 330 vehicles.

**What is the condition?**

The National Highway Traffic Safety Administration (NHTSA) recently conducted a front passenger seat airbag suppression test on a Lexus ES 330 platform vehicle. NHTSA discovered that, when installing certain rear-facing infant child seat bases onto the front passenger seat, it was possible to unseat a component called the buckle status switch (switch) from the seat belt buckle. If the switch becomes unseated, the front passenger occupant classification system may mistake the rear-facing child restraint for an unbelted adult occupant, and may not suppress the deployment of the front passenger airbag.

If this condition were to occur when using a rear-facing child restraint in the front passenger seat, you would be alerted by both the flashing red seat belt warning lamp, and the yellow passenger "Airbag ON" lamp on the vehicle dashboard. In this condition, do not operate the vehicle with a rear-facing child restraint installed in the front passenger seat. In the event of a crash, the force of the rapid inflation of the front passenger airbag can cause death or serious injury to the child if the rear-facing child restraint system is installed on the front passenger seat.

Please note that Lexus recommends that you *never* install a rear-facing child restraint in the front passenger seat, even if the passenger "Airbag OFF" lamp is illuminated. ***The safest place for children is in the rear seat.*** Please refer to your Owner's Manual for additional details.

**What will Lexus do?**

Any Lexus dealer will replace the front passenger seat inner seat belt buckle status switch with an upgraded one at **NO COST** to you.

This offer is only available from your local Lexus dealer.

**What should you do?**

Contact any Lexus dealer and make an appointment to replace the buckle status switch with an upgraded one as soon as possible.

The actual repair will take approximately one hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

**Please present this notice to the dealer at the time of your service appointment.**

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

**What if you have any other questions?**

Please contact any Lexus dealer or call the Lexus Customer Assistance Center at 1-800-255-3987.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Sincerely,

LEXUS DIVISION  
TOYOTA MOTOR SALES, U.S.A., INC.