

DRAFT

Volkswagen of America, Inc.



3800 Hamlin Road
Auburn Hills, MI 48326

February 2005

**Subject: Safety Recall VY
2004-2005 Model Year Volkswagen Jetta and Jetta Wagon, Golf and New Beetle with
1.9L TDI-PD (Pumpe-Düse) Engines and 2004-2005 Model Year Volkswagen Passat
with 2.0L TDI-PD (Pumpe-Düse) Engines
Check/Install Replacement Diesel Pump Kit**

Dear Volkswagen Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Volkswagen has determined that a defect, which relates to motor vehicle safety, exists in some 2004-2005 model year Volkswagen Jetta and Jetta Wagon, Golf and New Beetle vehicles equipped with 1.9L TDI-PD (Pumpe-Düse) engines, and 2004-2005 model year Volkswagen Passat vehicles equipped with 2.0L TDI-PD (Pumpe-Düse) engines. Our records show that you are the owner of one of these vehicles.

What Is The Problem?

Volkswagen has determined that a number of high-pressure diesel pumps from one supplier were produced with an improper fastener during a certain production period. In rare cases, one of these improper fasteners may yield due to repeated cyclic loading and allow diesel fuel to escape from the high-pressure pump. Diesel fuel in the presence of an ignition source may lead to a fire. Additionally, due to the quantity of fuel that may be released, there is a crash risk posed to vehicles traveling behind the subject vehicle.

What Will Volkswagen Do?

In order to identify and correct this condition, we will inspect the diesel pump on your vehicle and, if necessary, install a replacement diesel pump kit.

What We Would Like You To Do

Please contact your authorized Volkswagen dealer and arrange for an appointment so that this work can be performed on your vehicle without delay. This service will take about one hour; however, your dealer may need additional time for the preparation of the repair as well as to accommodate the daily workshop schedule. This work will, of course, be free of charge.

Lease Vehicles

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

Volkswagen of America, Inc.
VY (20K9) – February 2005

Have You Changed Your Address Or Sold The Vehicle?

If you have, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

Reimbursement of Expenses

If you have previously paid for repairs relating to the high-pressure diesel pump, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

Service Help from Us

If your authorized Volkswagen dealer fails or is unable to complete this work free of charge within a reasonable time, please call or write to:

Volkswagen of America, Inc.
Customer CARE Center (VY)
3499 West Hamlin Road
Rochester Hills, MI 48309
1-800-893-5298

If you still cannot obtain satisfaction, you may file a complaint with: Administrator, National Highway Traffic Safety Administration, U.S. Department of Transportation, 400 Seventh Street SW, Washington, DC 20590. Telephone: (888) 327-4236.

We regret any inconvenience this matter may cause. Thank you for driving a Volkswagen!

Sincerely,

Maria Cotter
Product Compliance