



WORLD LEADER SINCE 1946

FEBRUARY 11, 2005

Enterprise Fleet Services
ATTN: Ms. Rebecca Kristoff
600 Corporate Park Drive
St. Louis, MO 83105

Dear Sir or Madam:

REF: NHTSA Recall Number 04V-572

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hackney a division of Specialized Vehicles Corporation has decided that Hackney model 4-PL-4.5, 4-PL-6, 3-PL-6.2, and P/2000 truck bodies manufactured between September 2003 and November 2004 with LED lamps and mounted on Isuzu NPR truck chassis fail to conform to Federal Motor Vehicle Safety Standard No. 108 Lamps, Reflective Devices, and Associated Equipment. Hackney's records indicate that you are the owner of one or more of these.

Description of noncompliance – FMVSS 108 requires turn signal flashers to provide a flash rate as specified by SAE Standard J590b, which is between 60 and 120 flashes per minute. These vehicles, with LED turn signal lamps installed on the truck bodies, exhibit a flash rate of approximately 180 flashes per minute.

The consequence of this is that a following or oncoming driver may not recognize the turn signal lamp as flashing and thus not realize the truck driver's intention to turn. This could lead the other driver to make an unsafe movement around the truck.

What Hackney will do – If you are the owner and user, Hackney will send you a turn signal flasher for each vehicle that will provide a flash rate in the required range and instructions for installing the flasher. The estimated time for this installation is one half hour. Enclosed in this letter is a card which you should complete and return to Hackney after you finish the installation. Then Hackney will send you a check for \$30 for each vehicle to reimburse you for labor incurred in installing the flashers.

If you are a lessor or have resold the vehicle to someone else, please send Hackney a list of the locations the replacement flashers should be sent to with addresses, contact names, and phone numbers. If possible, please list the Hackney serial numbers of the units at each location. Also note the statement below that you are required to forward this notice to the lessees or new owners.

400 Hackney Avenue • PO Box 880 • Washington, NC 27889-0880
Phone 252-946-6521 • Fax 252-975-8340 • www.HackneyandSons.com

Washington, North Carolina • Independence, Kansas • Assembly Plants Worldwide

What you should do – As soon as possible install the flasher in your truck, fill out the return card, and send it to Hackney.

If you have already replaced the flasher in your truck – Note on the return card that you furnished parts and include your receipt for parts when returning the card to Hackney. Then Hackney will reimburse you for the parts and \$30 for labor. You may keep the flasher Hackney sent you at no charge.

If you are a vehicle lessor or reseller – Federal regulation requires that you forward a copy of this notice to the lessee or new owner within 10 days.

If you need help – If you have questions about this recall or have difficulty installing parts, please call the Hackney Parts & Warranty Supervisor at 800-763-0700.

Complaints - You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 if you believe that:

- (A) Hackney has failed or is unable to remedy the defect without charge.
- (B) Hackney has failed or is unable to remedy the defect without charge within 60 days unless the period is extended by the Administrator.

We are sorry for any inconvenience. We trust that you will give prompt attention to this matter in the interest of the safety of your vehicle.

Regards,

Gene Newman
Parts & Warranty Supervisor

Enclosure

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NHTSA Recall Number 04V-572

Body with Hackney serial number **04M00451**

_____ Turn signal flasher has been installed.

Customer company **Arbor Springs Water Co., Inc.**

Signed _____ Date _____

NHTSA Recall Number 04V-572

Body with Hackney serial number **04M00452**

_____ Turn signal flasher has been installed.

Customer company **Arbor Springs Water Co., Inc.**

Signed _____ Date _____

NHTSA Recall Number 04V-572

Body with Hackney serial number **04M00491**

_____ Turn signal flasher has been installed.

Customer company **Cheyenne Beverage, Inc.**

Signed _____ Date _____

REPLACEMENT OF TURN SIGNAL FLASHER FOR INCANDESCENT LAMPS WITH FLASHER FOR LED LAMPS ON ISUZU NPR

1. Open glove box and remove the four screws shown by the arrows in photo 1. Remove the glove box.

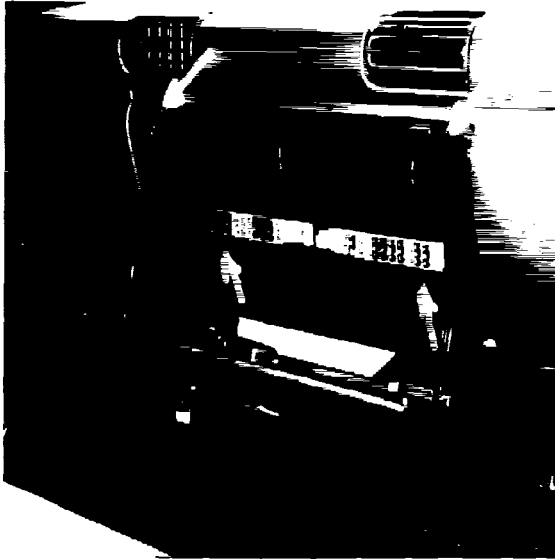


Photo 1

2. Look inside the opening to the left (photo 2) to locate the turn signal flasher mounted on a bracket (arrow in photo 3).

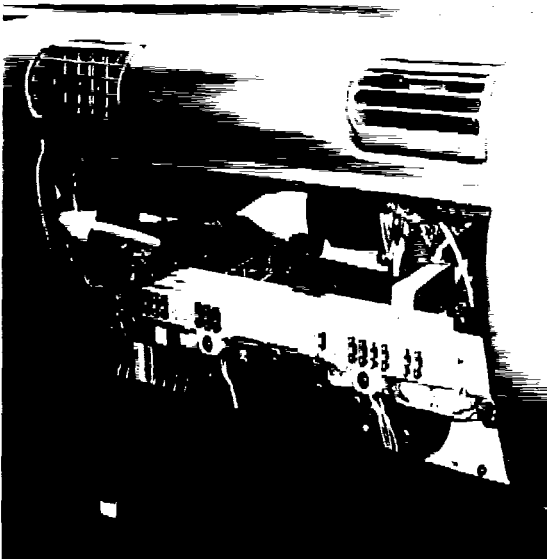


Photo 2

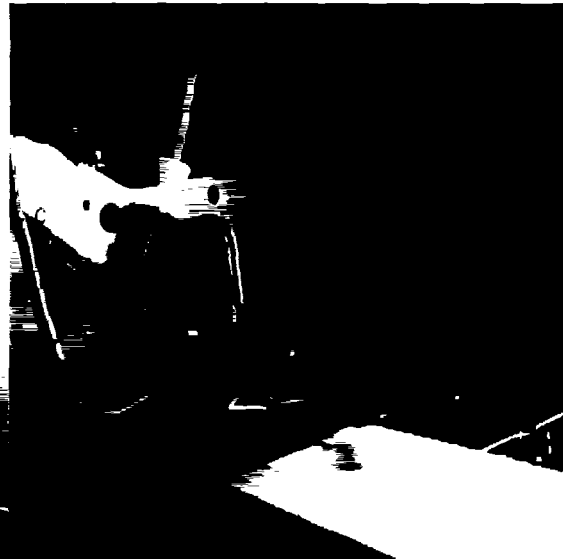


Photo 3

3. Pull the flasher to the right to remove it from the bracket. Unplug the flasher from its socket (photo 4).



Photo 4

4. Be sure the replacement flasher has the words LED FLASHER on it (photo 5). Plug the replacement flasher into the socket. The replacement flasher is not made to fit on the bracket, so tie band it to the large wiring harness (photo 6).

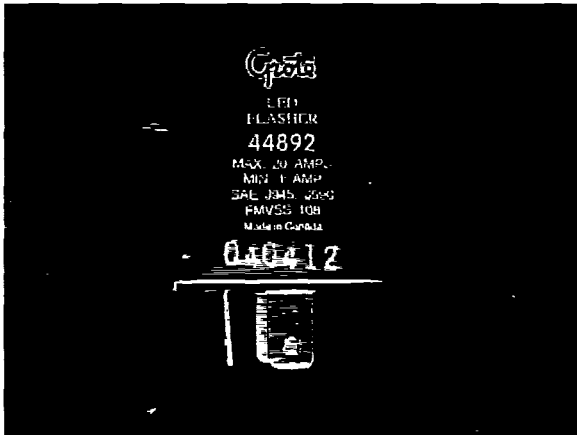


Photo 5



Photo 6

5. Replace the glove box.