



MITSUBISHI FUSO
TRUCK OF AMERICA, Inc.

2015 Center Square Road
Logan Twp., NJ 08085
(856) 467-4500
(856) 467-4695 Fax

Sample

November 8, 2004

CUSTOMER NAME
STREET ADDRESS
CITY, STATE ZIP

**SAFETY RECALL NOTIFICATION: C0021610 – Parking Brake Cable
VEHICLES INVOLVED – Certain 1996 – 2001 Model Year FE639, FE649 and FE640 Trucks**

Vehicle Identification Number – JW6...

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Mitsubishi Fuso Truck of America, Inc. has decided that a defect which relates to motor vehicle safety exists in the parking brake cable of the vehicle identified above, where the cable end attaches to the parking brake lever. Repeated normal parking brake operation may cause the cable end to become improperly seated in the parking brake lever groove. In this condition, the parking brake cable may bend and/or break due to fatigue. In the worst case, the parking brake may become inoperative, allowing the vehicle to move unexpectedly, which could result in a crash.

The parking brake cable will be inspected for bending or breakage at the cable end. If the cable end is bent or damaged, a new modified parking brake cable will be installed. If no damage exists, a cable retainer will be installed onto the end of the existing parking brake cable. The procedure will be performed at no cost to you when performed by an Authorized Dealer or Parts and Service Center. The scheduled time for repair is approximately 1.0 to 1.4 hours.

For your continued safety, please contact any Authorized Mitsubishi Fuso Dealer or Parts and Service Center to schedule an appointment for this procedure. Refer to this Recall Notification letter when speaking with service department personnel.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy to the lessee within ten days. If you are the lessor of the above referenced vehicle, please forward this notification immediately.

Note: If you have incurred costs to obtain a remedy for the problem addressed in this recall, please present the paid invoice to an Authorized Mitsubishi Fuso Dealer or Parts and Service Center. The Dealer/Parts & Service Center will submit a warranty claim to MFTA on your behalf. Reimbursement of these costs should be expected within approximately 30 days of warranty claim submittal.

We at MFTA regret any inconvenience this situation may cause you. However, your safety and continued satisfaction with our product are most important to us.

If your MFTA Dealer is unable to perform this procedure without charge, or within a reasonable amount of time, please contact MFTA Customer Service toll-free at 877-711-0707 for assistance. You may also contact the Administrator, National Highway Traffic Safety Administration, 400 Seventh St. SW, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 888-327-4236.

Sincerely,

William P. Mohr
Director, Service Operations