November 2004

VEHICLE SAFETY DEFECT SERVICE BULLETIN
NHTSA Recall Campaign # _____

Dear Jayco Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that a defect, which relates to motor vehicle safety, exists in specific model year 2004 and 2005 Jayco Jay Feather Sport Travel Trailers.

Jayco has identified the potential for the trailer brake wires to be improperly secured along the trailer frame. This could lead to the brake wires coming in contact with the axle mounting plate and chafing through the protective insulation. This condition, if not addressed, may result in loss of braking, which could lead to an accident and /or personal injury.

The remedy for the affected travel trailers will involve replacement and re-routing of the axle brake wire to clear the axle-mounting plate.

This letter and attached ***"Claim Form"*** will serve as an authorization to have the correction made. Please present the ***"Claim Form"*** to your dealer upon arrival of your service appointment. This will assist in making the necessary correction in the shortest possible time and allow the dealer the ability to mail in the form to Jayco to confirm the recall repair has been performed. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If you have paid to remedy the issue addressed in this notice, you may be eligible for a refund. Please provide the paid invoice to an authorized Jayco dealer or directly to Jayco at Jayco Inc. Attn: AMS Recall 903 South Main Street P.O. Box 460 Middlebury, Indiana 46540.

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Your Jayco dealer is best equipped to provide service to ensure that your travel trailer is corrected as promptly as possible. If, however, you take your travel trailer to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at (574)-825-0608

After contacting your Jayco dealer and Jayco customer service and you are not able to have the safety defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco Jay Feather Sport Travel Trailer.

Sincerely,

Jayco, Inc.
After Market Services