

November 2004

VEHICLE SAFETY DEFECT SERVICE BULLETIN
NHTSA Recall Campaign # _____

Dear Jayco Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that a defect, which relates to motor vehicle safety, exists in specific model year 2004 and 2005 Jayco Jay Feather Sport Travel Trailers.

Jayco has become aware that a typographical error was made, incorrectly stating the tire inflation pressure on the Federal Identification Label. The affected travel trailers were shipped with labels that indicated a tire inflation pressure of 50psi (345kPA). The correct tire inflation pressure is 65psi (449kPA). If the incorrect tire pressure is used it may cause premature tire wear and failure.

The remedy is to replace the Federal Identification Label with the correct label. The correct label is enclosed with this letter and can be installed by you. Installation instructions are included with this letter to assist you.

If you choose to perform the recall yourself please return the enclosed reply page indicating the date of completion. If you prefer to have the label installed for you, please contact your local Jayco dealer to arrange for a service appointment to have the label installed.

This letter attached with a **"Claim Form"** and a **"Federal ID Label"** will serve as an authorization to have the correction made. Please present the **"Claim Form and the replacement Federal ID Label"** to your dealer upon arrival of your service appointment. This will assist in making the necessary correction in the shortest possible time and allow the dealer the ability to mail in the form to Jayco to confirm the recall repair has been performed. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

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Your Jayco dealer is best equipped to provide service to ensure that your travel trailer is corrected as promptly as possible. If, however, you take your travel trailer to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at (574)-825-0608

After contacting your Jayco dealer and Jayco customer service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll-free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco Jay Feather Sport Travel Trailer.

Sincerely,

Jayco, Inc.
After Market Services