

December 2004

JAGUAR CARS 555 MacARTHUR BOULEVARD

MAHWAH NJ 07430 T 800 4 JAGUAR

www.jaguar.com

RE:

R-166/167 Recall - Electronic Park Brake

R-171 Recall - Brake Fluid Reservoir Warning Label

Vehicles Affected: 2003-2004 MY S-TYPE

Dear Jaguar Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jaguar Cars has decided that a defect relating to motor vehicle safety exists on 2003-2004 MY S-TYPE models. If you are a recipient of this notice, and an owner of one of the vehicles within the VIN range listed below, this letter is to inform you that your vehicle is included in this recall.

Vehicles within this Vehicle Identification Number (VIN) range may experience unintentional Electronic Park Brake (EPB) application.

Following is a breakdown of the affected vehicles by recall action and VIN range.

➤ R166 EBP Module 2003 S-TYPE M44998-N72584
➤ R167 Suppressor Module 2003-2004 S-TYPE M44998-N13088

In addition, Jaguar Cars has decided that the brake fluid reservoir warning statement on certain vehicles fails to conform to Federal Motor Vehicle Safety Standard No.135, "Passenger Car Brake Systems." Vehicles produced in the VIN range below are included in this recall.

> R171 Reservoir Label 2003-2004 S-TYPE M44998-N13088

What is the Concern?

Recall - R167/166

Investigations have determined that the electronic park brake module, which controls the application of the parking brake, may unintentionally apply the parking brake without any indication or warning to the driver. In some cases warning lights displayed on the instrument cluster may accompany this.

This condition can cause the vehicle to decelerate and, in extreme conditions, may cause rear wheel "lockup" at any road speed, which could result in a vehicle crash without prior warning.

It is important to schedule an appointment with your dealer to have this repair performed.

Recall - R171

The leaf screen finisher located at the base of the windshield obscures the existing embossed warning on the brake fluid reservoir. Therefore your vehicle is not in compliance with the Federal Motor Vehicle Safety Standard "FMVSS" 135 requirement. Additionally, there is a potential risk of using the incorrect specification brake fluid as a result of the warning statement being obscured. Using the incorrect brake fluid could affect the performance of your vehicles braking system. A listing of all recommended fluids can be found in your owner's handbook.

What will Jaguar and your Dealer do?

R166 or R167

Jaguar Cars will fit a suppressor module and link lead to the electrical wiring harness to all vehicles included in both recall actions, while only some vehicles will receive a replacement Electronic Park Brake Module.

R171

Jaguar Cars will also fit a new brake fluid-warning label to your vehicle.

What should you do?

At your earliest convenience you should contact your authorized Jaguar Dealer who will be able to make an appointment to undertake the necessary actions. These recalls will be performed on a **free of charge** basis. To assist your dealer, please ensure that at the time of contact you have at hand your applicable Vehicle Identification Number.

How long will it take?

The time to complete the repair on your vehicle is approximately 2 hours. However, due to vehicle scheduling, your dealer may need to keep your vehicle longer to complete the repair.

Moved or no longer own a Jaquar?

Please fill out the enclosed card and return it to Jaguar by simply putting it in the mail.

What you should do if you have already paid to have this work completed?

If you meet all the following requirements, you are eligible to receive reimbursement

- 1. You own or have owned a 2003 MY Jaguar S-TYPE within the VIN range listed above.
- You have paid for an Electronic Brake Module due to the defect outlined previously in this letter.
- 3. The repair was performed before December 2004.
- 4. You have an original or legible copy of the paid repair order or invoice showing:
 - A description of the concern reported
 - Itemized parts and labor charges
 - The vehicle model and year and the vehicle identification number
 - The repair date
 - Repair mileage
 - Name and address of the authorized Jaguar Dealer or licensed repair shop
 - Your name and address at the time of the repair

If you have all of the above information, present it to the Dealership Service Manager and they will arrange reimbursement of your claim.

Please ensure that you retain copies of all of the paperwork supporting this claim.

If an authorized Jaguar Dealer fails or is unable to satisfactorily answer your concerns about this notice, without charge within 60 days, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 888-327-4236.

Attention Leasing Agencies:

Federal regulation requires that you forward this recall notice to the lessee within 10 days.

What should you do if you have further questions?

Please contact your authorized Jaguar Dealer or the Jaguar Customer Relationship Center at 1 800 4JAGUAR (1-800-452-4827), option 9, by e-mail at jaguar.com, or by mail using the return address listed above.

Sincerely,

Benjamin I. Weiner

Customer Satisfaction Manager

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