



MONACO
COACH CORPORATION

October 2004

VEHICLE SAFETY DEFECT SERVICE BULLETIN

Recall Campaign No. 04V483000

Monaco File # R02233

Re: Safety Recall – Venture Frame Enhancement

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that a defect which relates to motor vehicle safety exists in certain Fifth Wheels manufactured June 15, 1998 through July 11, 2003.

The affected Fifth Wheels are:

- 1999 – 2004 Holiday Rambler Alumascap
- 1999 – 2000 Holiday Rambler Aluma-Lite
- 1999 – 2000 Holiday Rambler Imperial
- 2001 – 2004 Holiday Rambler Presidential
- 2000 – 2004 McKenzie Lakota
- 2000 – 2001 McKenzie Grand Medallion
- 1999 – 2004 McKenzie Medallion

According to our information, your Fifth Wheel identified on the enclosed form is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

Monaco Coach Corporation became aware of a deficiency in the structural integrity of the main frame rails that were used in the manufacturing process for specific floor plans of fifth wheels. This defect could result in the frame rails cracking and axles shifting, causing the fifth wheel to pull erratically. Under certain conditions, this could cause the driver of the tow vehicle to lose control creating the potential for an accident resulting in personal injury. The affected fifth wheel floor plans fall within the 34', 35', and 36' model units are designated as SKT, RLT, RKT, CKT, SKQ, and FKT, RET, SIT, SST and RT.

The remedy will involve the addition of gusset plates and cross tubes to strengthen the axle spring hangers. The correction will be provided at no charge to you. If you had this repair completed at your expense prior to receiving this letter, you may be eligible for reimbursement by Monaco for your remedy costs.

Please contact your Monaco Coach Corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and parts are readily available.

The labor time necessary to perform this recall campaign is approximately 1.5 hours. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your fifth wheel.

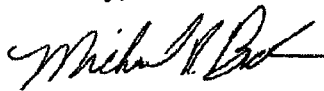
The enclosed Recall Notification Form identifies your fifth wheel and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your vehicle is corrected as promptly as possible. If, however, you take your fifth wheel to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free Recall Hotline (800) 685-6545 or our toll free number for Technical Service (877) 466-6226.

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your fifth wheel.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael R. Becker". The signature is fluid and cursive, with the first name being the most prominent.

Michael R. Becker
Customer Service Manager
Monaco Coach Corporation