



MONACO
COACH CORPORATION

October 27, 2004

VEHICLE SAFETY DEFECT SERVICE BULLETIN

Recall Campaign No. 04V476000

Monaco File # R04049

Re: Safety Recall – Aqua Hot Hydronic Heater Exhaust Termination

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that a defect which relates to motor vehicle safety exists in certain Class A motorhomes manufactured September 30, 2002 through July 13, 2004.

The affected motorhomes are:

2003-2004 Holiday Rambler Imperial
 2005 Holiday Rambler Scepter
2003-2005 Monaco Windsor
 2005 Monaco Camelot
 2005 Monaco Gazelle

The affected motorhomes have the floor plan indicator of 40 DST and were manufactured with the optional Aqua Hot Hydronic Heater. According to our information, your motorhome identified on the enclosed form is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

Monaco Coach Corporation became aware that the exhaust termination from the Aqua Hot Hydronic Heater was under the bedroom slide out, when it should have been beyond the periphery of the vehicle. This error makes it possible for fumes to enter the coach and possibly allow carbon monoxide fumes to vent into the motorhome, which could result in serious injury or death to the passengers.

The remedy will involve redirecting the exhaust to the passenger side of the motorhome. The correction will be provided at no charge to you. If you had this repair completed at your expense prior to receiving this letter, you may be eligible for reimbursement by Monaco for your remedy costs.

Please contact your Monaco Coach Corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and parts are readily available.

The labor time necessary to perform this recall campaign is approximately ½ hour. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your motorhome.

The enclosed Recall Notification Form identifies your motorhome and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your vehicle is corrected as promptly as possible. If, however, you take your motorhome to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free number of (800)685-6545 or our toll free Technical Service at (877) 466-6226.

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your motorhome.

Sincerely,



Michael R. Becker
Customer Service Manager
Monaco Coach Corporation

mrb/tt