

**2000 Model Year Toyota Celica and ECHO  
Brake Master Cylinder Inspection  
Special Service Campaign**

Dear Toyota Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2000 Model Year Toyota Celica and ECHO vehicles.

**What is the problem?**

On a small number of 2000 model year Toyota Celica and ECHO vehicles, there is a possibility that the recess that retains a rubber seal ring, which is located at the end of the brake master cylinder, may be corroded due to an improper cleaning process. In this condition, brake fluid may leak from the seal, or a small amount of air may enter the master cylinder, which could lead to an increase of vehicle stopping distance and thus raise the possibility of a crash.

**What will Toyota do?**

Any Toyota dealer will inspect the brake master cylinder to determine if the end of the brake master cylinder is corroded. Based upon the inspection results, it may be necessary for the Toyota dealer to replace the brake master cylinder and the brake booster. Both the inspection, and if necessary, brake master cylinder and brake booster replacement will be performed at NO COST to you.

**What should you do?**

Please contact your authorized Toyota dealer and make an appointment to have your vehicle inspected at your earliest convenience. The labor time to inspect the brake master cylinder is approximately one hour. If the replacement of the brake master cylinder and brake booster is necessary, the labor time is approximately three hours. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

**Please present this notice to the Toyota Dealer when you bring the vehicle in for your service appointment.**

If you no longer own the vehicle or have changed addresses, please indicate so on the enclosed postage paid form, providing us with the updated name and address.

**What if you have other questions?**

***Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair.*** If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 9:30 pm, Saturday and Sunday 7:00 am through 3:00 pm Pacific Standard Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Auto Safety Hot Line at 1-888-327-4236.

**What if you have previously paid for replacement of the brake master cylinder and/or brake booster for this specific condition?**

If you have previously paid for the replacement of the brake master cylinder and/or brake booster for a leakage or seepage issue prior to receiving this letter, please mail a copy of your repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration. ***Please note that reimbursement does not cover brake pads.***

Toyota Motor Sales, U.S.A., Inc.  
Toyota Customer Experience, WC 10  
19001 South Western Avenue  
Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow 4 to 6 weeks to review your request.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

As always, Toyota wants to ensure you complete satisfaction with your vehicle and ownership experience. We sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.