



November 12, 2004

Dear Kenworth Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in vehicles manufactured from July 12, 2004 through August 18, 2004, with Dana SPL drivelines. Your vehicle has been identified as having been manufactured with this defect.

Kenworth Truck Company has determined that the U-joint fasteners at the output yoke of the transmission were not properly torqued at the factory. Under-torqued fasteners can result in the loosening of the U-joint and lead to severe vibration of the driveline and vehicle. If this vibration is not detected or corrected, a portion of the driveline could become detached from the vehicle leading to property damage and/or personal injury.

Kenworth has initiated a recall to inspect and retorque the U-joint fasteners and replace any worn parts. You are urged to immediately contact your nearest authorized Kenworth dealer to have this work completed. This work may take up to one-half hour and will be performed at no charge to you.

If you believe you had this repair made prior to receiving this notification, please contact your nearest dealership for possible reimbursement.

If you require further information about this recall or experience any difficulty in making arrangements for the inspection or correction, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator for Safety Assurance, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll free Auto Safety Hotline at 1-888-327-4236.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause.

Sincerely,

Mike Kalkoske
Director of Customer Service