



October 25, 2004

Rhode Island Mack Sales And Service Inc
80 Centre St
Coventry RI 02816-5319

SAFETY RECALL NOTIFICATION: S3026120 – Cab Latch Lock Indicator
VEHICLES INVOLVED – Certain 1986 – 2004 Model Year FK and FM Trucks

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Mitsubishi Fuso Truck of America, Inc. (MFTA) has determined that a potential defect exists in the cab latch lock indicator system on certain vehicles. On affected vehicles, the rebound cushion may stick to the hook hinge bracket, causing the cab latch lock indicator switch to malfunction. In the worst case, if the cab latch is unlocked for any reason, the instrument panel cab lock indicator will not notify the driver that the cab tilt lock mechanism is in the unlocked position.

The rebound cushion will be replaced with a new component of superior quality. The procedure will be completed at no cost to you when performed by an Authorized Mitsubishi Fuso Dealer or Parts and Service Center. The scheduled time for repair is approximately 2.3 hours.

For your continued safety, please contact any Authorized Mitsubishi Fuso Dealer or Parts and Service Center to schedule an appointment to have the above mentioned procedure performed. Refer to this Recall Notification letter when speaking with Dealer Service Department personnel.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you are the lessor of the above referenced vehicle, please forward this notification immediately.

Note: If you have incurred costs to obtain a remedy for the problem addressed in this recall, please present the paid invoice to an Authorized Mitsubishi Fuso Dealer or Parts and Service Center. The Dealer/Parts & Service Center will submit a warranty claim to MFTA on your behalf. Reimbursement of these costs should be expected within 30 days of warranty claim submittal.

We at MFTA regret any inconvenience this situation may cause you. However, your safety and continued satisfaction with our product are most important to us.

if your MFTA Dealer is unable to perform this procedure without charge, or within a reasonable amount of time, please contact MFTA Customer Service toll-free at 877-711-0707 for assistance. You may also contact the Administrator, National Highway Traffic Safety Administration, 400 Seventh St. SW, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 888-327-4236.

Sincerely,

William P. Mohr
Director, Service Operations