## 1998 Through Early 2005 Model Year LX 470 Special Service Campaign – Daytime Running Lights (DRL) Safety Recall Notice

#### Dear Lexus Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has decided that certain 1998 through early 2005 Model Year Lexus LX 470 vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 108, Lamps, Reflective Devices and Associated Equipment.

## What is the problem?

Due to a design error, the Daytime Running Lights (DRL) on certain 1998 through early 2005 model year LX 470 vehicles operate at high illumination during vehicle operation. At this high illumination level, the LX 470 exceeds certain luminous intensity requirements as outlined by the Federal Motor Vehicle Safety Standards (FMVSS). In the worst case, this condition could interfere with the vision of the driver of a vehicle driving in the opposite direction, thus raising the possibility of an accident.

## What will Toyota do?

To meet the requirements of the FMVSS, any Lexus dealer will install a DRL resistor kit at NO CHARGE to you.

# What should you do?

Please contact your authorized Lexus dealer to make an appointment to install the DRL resistor kit as soon as possible. The actual repair will take approximately 1 hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

We request that you present this notice to the dealer at the time of your service appointment.

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

## What if you have other questions?

Your local Lexus dealer will be more than happy to answer any of your questions and set up an appointment to perform the installation. If you require further assistance, you may contact the Lexus Customer Experience Center at 1-800-255-3987.

# What if you have previously paid for the installation of the DRL resistor kit for this specific condition?

If you have previously paid for the installation of the DRL resistor kit prior to receiving this letter, please mail a copy of your repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration.

Lexus Customer Experience, L201 19001 South Western Avenue Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow 4 to 6 weeks to review your request.

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Auto Safety Hot Line at 1-888-327-4236.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Lexus.

Sincerely,

LEXUS DIVISION
TOYOTA MOTOR SALES, U.S.A., INC.