COUNTRY COACH

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NVS-215

2004 SEP 29 A 10:11

OFFICE OF
DEFECTS INVESTIGATION

Mr. George Person
Chief, Recall Management Office
National Highway Traffic Safety Adm.
400 7th Street, S.W.
Washington, D.C. 20590

September 20, 2004

Dear Mr. Person:

Customer and Dealer Notifications for Recall 04V-418 were mailed on 20 September 2004. As required, copies of the final notifications are attached for your files.

If you should have any questions, please feel free to contact me at 541-998-3720 x138.

Sincerely,

Gary Dwyer
Director, Quality Assurance and Compliance Administration
Country Coach Inc.

Enclosures (2) Customer Notification, 04V-418
Dealer Notification, 04V-418

COUNTRY COACH

VIA: CERTIFIED MAIL, RETURN RECEIPT REQUESTED, AND
FIRST CLASS MAIL

September 13, 2004

RE: VEHICLE DEFECT OWNER NOTIFICATION, 04V-418

Dear Country Coach Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DESCRIPTION OF NONCOMPLIANCE:

Country Coach, Inc. has decided that certain motor homes it manufactured fail to conform to Federal Motor Vehicle Safety Standard No. 120, *Tire selection and rims for motor vehicles other than passenger*. The noncompliance condition is related to an erroneously assigned recommended cold tire inflation pressure for only the front tires on the Federal tire label. In some cases, this noncompliance could cause premature front tire tread wear resulting in a potential tire failure during normal driving, which could result in a crash without prior warning.

MODELS AFFECTED:

Model Year 2005; Affinity motor home manufactured from March 2004 through July 2004

Model Year 2005; Magna motor homes manufactured from March 2004 through July 2004

Country Coach will issue replacement Federal tire labels reflecting the corrected cold tire inflation pressure for the front tires. The Front Axle Weight Rating (FAWR) of these motor homes is 18,000 lbs. The original Federal tire labels show a cold tire inflation pressure of 120 PSI that supports only 16,500 pounds of weight carrying capacity. The replacement Federal tire labels will have a cold tire inflation pressure of 130 PSI that will support 18,000 pounds. At the corrected cold tire inflation pressure of 130 PSI the weight carrying capacity of the tires meets the FAWR. The Federal tire labels will be provided at no cost to motor home owners. The labor required to remove and replace the Federal tire label is not expected to exceed one-quarter (1/4) hour.

Please contact Country Coach's customer service department at 1-800-452-8015 to arrange for the shipment of your new Federal tire labels. After receiving your labels, you find that you are unable change them yourself, contact your nearest Country Coach dealer to arrange a service appointment. Please present this letter and the enclosed warranty claim to the dealer when you take your motor home in to be serviced. The service facility that does the repairs will need the warranty claim for their billing.

If you need assistance in locating your nearest Country Coach dealer, please contact Country Coach's customer service department at 1-800-452-8015. The service department will refer you to a service facility near you. Country Coach has provided all of its dealers with instructions for making the necessary repairs. If your dealer fails to remedy the noncompliance on the agreed upon service date or within three (3) days of the scheduled service date, please contact Country Coach customer service by calling 1-800-452-8015 and ask for the Technical Service Representative handling this recall.

You may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of a problem associated with this recall. For more information regarding this contact Country Coach Inc. Compliance Administration at 1-800-452-8015, extension 382.

If after contacting both your dealer and Country Coach you are not satisfied that the noncompliance has been remedied within a reasonable time, and at no cost to you, you may wish to contact the National Highway Traffic Safety Administration at the following address or call the Auto Safety Hotline's toll free number:

Administrator
National Highway Traffic Safety Administration
400 7th Street, S.W.
Washington D.C. 20590

Auto Safety Hotline's toll free number: 1-888-327-4236.

Federal regulations requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days after receipt of the original notification.

If you no longer own this motor home, please complete and either return the Vehicle Owner Reply Card in the self-addressed postage paid envelope included in this package or by faxing it to the number indicated on the form.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,

Gary Dwyer, Director, QA and Compliance
Country Coach, Inc.

Enclosures (2): Vehicle Reply Card
Warranty Claim

cc: Dick Sabath, QA and Compliance Administration, Country Coach, Inc.
Gary Obermire, Vice President, Engineering, Country Coach, Inc.

04V-418 Coach Listing

Coach#	Model	VIN
6363	MMT-45-RM-ABCD-05	4U7C9FZ1851103786
6364	MMT-45-RM-ABCD-05	4U7C9FZ1X51103787
6365	MMT-45-RM-ABCD-05	4U7C9FZ1151103788
6366	MMT-45-RM-ABCD-05	4U7C9FZ1351103789
6367	MMT-45-RM-ABCD-05	4U7C9FZ1251103797
6368	MMT-45-RM-ABCD-05	4U7C9FZ1451103798
6369	MMT-45-RM-ABCD-05	4U7C9FZ1651103799
6370	MAT-45-AV-ABCD-05	4U7D9FZ1351103800
6371	MAT-45-AV-ABCD-05	4U7D9FZ1651103838
6372	MMT-42-MN-ABCD-05	4U7C9EZ1051103856
6373	MMT-45-RM-ABCD-05	4U7C9FZ1751103889
6374	MMT-45-RM-ABCD-05	4U7C9FZ1451103896
6375	MMT-45-RM-ABCD-05	4U7C9FZ1651103897
6376	MMT-42-MN-ABCD-05	4U7C9EZ1351103902
6377	MMT-42-MN-ABCD-05	4U7C9EZ1551103903
6378	MMT-42-MN-ABCD-05	4U7C9EZ1251103910
6379	MMT-42-MN-ABCD-05	4U7C9EZ1451103911
6380	MMT-42-MN-ABCD-05	4U7C9EZ1051103940
6381	MMT-42-MN-ABCD-05	4U7C9EZ1551103948
6383	MAT-45-AV-ABCD-05	4U7D9FZ1051104001
6384	MMT-42-MN-ABCD-05	4U7C9EZ1451103987
6385	MMT-45-RM-ABCD-05	4U7C9FZ1551103969
6386	MMT-45-RM-ABCD-05	4U7C9FZ1151103970
6387	MMT-42-MN-ABCD-05	4U7C9EZ1051103971
6388	MMT-45-RM-ABCD-05	4U7C9FZ1851103979
6389	MMT-42-MN-ABCD-05	4U7C9EZ1151103980
6391	MMT-45-RM-ABCD-05	4U7C9FZ1151103984
6393	MMT-45-RM-ABCD-05	4U7C9FZ1551103986
6394	MAT-45-SL-ABCD-05	4U7D9FZ1351104008
6396	MMT-45-RM-ABCD-05	4U7C9FZ1751104010
6397	MMT-45-RM-ABCD-05	4U7C9FZ1951104011
6399	MMT-42-MN-ABCD-05	4U7C9EZ1651104039
6400	MAT-45-SL-ABCD-05	4U7D9FZ1X51104040
6401	MMT-45-RM-ABCD-05	4U7C9FZ1951104042
6402	MMT-42-MN-ABCD-05	4U7C9EZ1851104043
6403	MAT-45-AV-ABCD-05	4U7D9FZ1751104044
6405	MMT-42-MN-ACD-05	4U7C9EZ1451104069
6408	MMT-45-RM-ABCD-05	4U7C9FZ1051104074
6415	MAT-45-AV-ABCD-05	4U7D9FZ1451104132
6416	MMT-45-RM-ABCD-05	4U7C9FZ1251104139

COUNTRY COACH
135 East 1st Avenue • P.O. Box 400 • Junction City, Oregon 97448 • (800)452-8015 • (541)998-9202 • (541)998-7303 [FAX]

Motor Home

PARTS LIST

04V-418

Country Coach Part #	Quantity	Description
FTL001R	1	FEDERAL TIRE LABEL
MIT001R	1	MANUFACTURER ID LABEL

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WB04-19		
PARTS LIST		
Country Coach Part #	**Quantity**	**Description**
No parts are required for this procedure		

SUGGESTED TOOLS:

Computer With:

- Available DB9 Serial Port
- HyperTerminal

Small Flathead Screwdriver