



Date

Dear Newmar Owner:

SUBJECT: Newmar Serial #, Chassis Serial #, and Campaign #04V-403

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act or Canada Motor Vehicle Safety Act. Newmar Corporation has determined that a defect, which relates to motor vehicle safety, exists in certain floor plans on the following models, **2003-2005 Dutch Star Diesel Pusher Motorhomes, 2004-2005 Kountry Star Diesel Pusher Motorhomes, 2004-2005 Northern Star Diesel Pusher Motorhomes**. Our records indicate that you may have purchased this vehicle.

REASON FOR THIS CAMPAIGN

Newmar has determined that seat belts for the passenger area harness attachment at the wall may fail to conform to the load requirements of Federal Motor Vehicle Safety Standard No. 209, "Seat Belt Assemblies" due to insufficient welds. In the event of a vehicle crash, the harness attachment could release leaving the occupant unrestrained and could result in serious bodily injury or even death.

WHAT WE WILL DO

Newmar will add a new backer plate assembly that has been tested and conforms to the 209 Standard for "Seat Belt Assemblies."

WHAT YOU SHOULD DO

Because this defect affects motor vehicle safety, it is recommended that you contact the Newmar service department immediately at **(800) 731-8300**. An associate will assist you in making an appointment to have this repair done by an authorized Newmar Dealer or Service Center.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Newmar at:

Service Department
Newmar Corporation
355 N. Delaware St.
Nappanee, IN 46550

Newmar dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and the dealer does not service this condition on that date or within five days, we recommend you contact the Newmar Corporation Consumer Affairs Department at 1-800-731-8300.

If you believe Newmar Corporation has failed to remedy the defect without charge to you or within a reasonable period of time, you may submit a complaint to:

Administration
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590
1-888-327-4236

If you no longer own this vehicle, please furnish us the complete name and address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Sincerely,

Newmar Corporation

Enclosure

NEWMAR SERIAL NUMBER: _____

VIN NUMBER: _____

DATE THAT YOU RECEIVED THIS NOTICE: _____

DATE SET FOR REPAIR OF YOUR MOTORHOME: _____

DATE REPAIR COMPLETED: _____

**NAME OF SERVICE CENTER REPAIR
WAS COMPLETED AT:** _____

SERVICE CENTER ADDRESS: _____

CUSTOMER SIGNATURE: _____

**PLEASE MAIL A COPY OF THIS TO NEWMAR CORPORATION AT THE
COMPLETION OF THIS REPAIR.**

**NEWMAR CORPORATION
355 N. DELAWARE STREET
PO BOX 30
NAPPANEE, IN 46550-0030**



Date

Dear Newmar Owner:

SUBJECT: Newmar Serial #, Chassis Serial #, and Campaign #04-292

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act or Canada Motor Vehicle Safety Act. Newmar Corporation has determined that a defect, which relates to motor vehicle safety, exists in certain floor plans on the following models, **2003-2005 Dutch Star Diesel Pusher Motorhomes, 2004-2005 Kountry Star Diesel Pusher Motorhomes, 2004-2005 Northern Star Diesel Pusher Motorhomes**. Our records indicate that you may have purchased this vehicle.

REASON FOR THIS CAMPAIGN

Newmar has determined that seat belts for the passenger area harness attachment at the wall may fail to conform to the load requirements of Canadian Motor Vehicle Safety Standard No. 209, "Seat Belt Assemblies" due to insufficient welds. In the event of a vehicle crash, the harness attachment could release leaving the occupant unrestrained and could result in serious bodily injury or even death.

WHAT WE WILL DO

Newmar will add a new backer plate assembly that has been tested and conforms to the 209 Standard for "Seat Belt Assemblies."

WHAT YOU SHOULD DO

Because this defect affects motor vehicle safety, it is recommended that you contact the Newmar service department immediately at **(800) 731-8300**. An associate will assist you in making an appointment to have this repair done by an authorized Newmar Dealer or Service Center.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Newmar at:

Service Department
Newmar Corporation
355 N. Delaware St.
Nappanee, IN 46550

Newmar dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and the dealer does not service this condition on that date or within five days, we recommend you contact the Newmar Corporation Consumer Affairs Department at 1-800-731-8300.

If you believe Newmar Corporation has failed to remedy the defect without charge to you or within a reasonable period of time, you may submit a complaint to:

Director
Vehicle Safety and Energy Operations
Road Safety and Motor
Vehicle Regulation
Transport Canada, Ottawa, Ontario K1A 0N5

If you no longer own this vehicle, please furnish us the complete name and address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Sincerely,

Newmar Corporation

Enclosure

NEWMAR SERIAL NUMBER: _____

VIN NUMBER: _____

DATE THAT YOU RECEIVED THIS NOTICE: _____

DATE SET FOR REPAIR OF YOUR MOTORHOME: _____

DATE REPAIR COMPLETED: _____

**NAME OF SERVICE CENTER REPAIR
WAS COMPLETED AT:** _____

SERVICE CENTER ADDRESS: _____

CUSTOMER SIGNATURE: _____

**PLEASE MAIL A COPY OF THIS TO NEWMAR CORPORATION AT THE
COMPLETION OF THIS REPAIR.**

**NEWMAR CORPORATION
355 N. DELAWARE STREET
PO BOX 30
NAPPANEE, IN 46550-0030**