



INTERNATIONAL TRUCK AND ENGINE CORPORATION
4201 WINFIELD ROAD, WARRENVILLE, IL 60555

04V-400

TRUCK GROUP

SAFETY RECALL INTERIM ACTION 04512

August 2004

Dear International Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. International® has decided that a defect, which relates to motor vehicle safety, may exist in the **power steering hose routing, engine harness routing, and oil pressure switch** of certain MODEL YEAR 2005 RE bus models built 3/3/2004 thru 8/5/2004 with I6 engines. The vehicle identified on the enclosed card fits this description and our records show that you own this vehicle. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

REASON FOR THIS RECALL

Several conditions that may exist in the engine compartment are as follows:

- The high-pressure supply hose from the power steering pump to the steering gear may chafe against the positive stud on the starter solenoid.
- The engine electrical harness, containing the positive cable from the alternator, may be pinched between the engine and the bus body.
- An optional oil pressure switch may have been damaged during manufacturing, causing a leak to form.

RISK TO MOTOR VEHICLE SAFETY

Any of the above conditions may cause or contribute to a potential fire in the engine bay.

ACTION YOU SHOULD TAKE

1. Our records show that you are the owner of the vehicle identified on the enclosed card. If you are not the owner, please read paragraph number 6.
2. Please contact your local International dealer, with your recall card in hand, to schedule an appointment to have your vehicle repaired.

3. Dealers will have parts and instructions to make the *interim* repair by 8/13/2004. The repair will be performed without charge to you and will take approximately ½ to 1-1/2 hour. Have your dealer verify and correct your address, if necessary.

With this interim notice your international dealer will perform an inspection and repair procedure, however the final remedy has not been determined.

You will receive another Safety Recall notice informing you that the final remedy is available; however, until then, this INTERIM ACTION recall will address "ACTIONS YOU SHOULD TAKE" to greatly reduce your risk of a potential fire in the engine compartment.

4. If your local International dealer performs the repair, they will submit a warranty claim; therefore, you **DO NOT** have to mail in the campaign card.
5. If the vehicle will not or cannot be corrected, please mark on the enclosed card under "CHECK ONE" the box which best describes why the vehicle will not be repaired, and return the postage-prepaid card to us.
6. In the event you do not own the vehicle described on the card, please complete the card, fill in the new customer name and address if known, and return it to us. This information will allow us to update our records so we can contact the new owner and you will not be contacted again regarding this recall.

IF YOU NEED ASSISTANCE

If you take your vehicle to your International dealer on a mutually agreed upon service date, and the dealer does not remedy this condition without charge on that date or within five days, you can obtain assistance by following the procedure described in the Owner Assistance Guide section in your Owner's Manual or by calling toll free 1-800-448-7825.

You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C., 20590, or call the toll-free Auto Safety Hot Line at 1-888-327-4236 if your International dealer fails to repair or is unable to remedy this condition without charge or within a reasonable time.

We request your prompt attention to the correction of this defect and apologize for any inconvenience this may cause you.

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