

DAIMLERCHRYSLER

*Buckle up
for Safety!*

SAFETY RECALL – UPPER POWER STEERING RETURN HOSE

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has decided that a defect, which relates to motor vehicle safety, exists in some 2002 through early-2004 model year Chrysler Voyager and Town & Country and Dodge Caravan/Grand Caravan minivans equipped with a V-6 engine.

NOTE: Some 2002 and early-2003 model year vehicles listed above were involved in a prior power steering hose notification. While this recall may sound similar, it involves the replacement of a different power steering hose.

The problem is... The upper power steering return hose on your minivan (VIN: xxxxxxxxxxxxxxxxx) may split and leak fluid. Power steering fluid leakage in the presence of an ignition source can result in an underhood fire.

What your dealer will do... DaimlerChrysler will repair your minivan free of charge (parts and labor). To do this, your dealer will replace the upper power steering return hose. The work will take about ½ hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

What you must do to ensure your safety... Simply contact your dealer right away to schedule a service appointment. Ask the dealer to hold the part for your minivan or to order it before your appointment. Remember to bring this letter with you to your dealer.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

Please help us update our records, by filling out the enclosed prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. Be sure to print the last eight (8) characters of the VIN (VVVVVVVV) and notification code D37 on the postcard.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler, P.O. Box 610207, Port Huron, MI 48061-0207, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
DaimlerChrysler Corporation
Notification Code D37

Note to lessees receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.