

NINJA® ZX-10R FRONT WHEEL REPLACEMENT WARNING AND RECALL NOTICE

Dear Kawasaki Motorcycle Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this notice:

Kawasaki Motors Corp., U.S.A. has decided that a defect which relates to motor vehicle safety exists in some 2004 Ninja ZX-10R (ZX1000-C1/L) models. On eligible units, the front wheel could contain casting flaws that affect the durability of the front wheel. Continued use of a front wheel containing casting flaws could potentially lead to failure creating the possibility of a crash resulting in injury or death. Our records indicate that you have bought one of these units.

What Kawasaki and your dealer will do:

Your Kawasaki dealer will correct this problem for you at no charge. The correction will consist of replacing the front wheel. The actual repair will take up to one and a half hours but may take longer due to scheduling at the dealership and the time needed to obtain required parts.

What you must do to ensure your safety:

Please call your authorized Kawasaki motorcycle dealer to schedule an appointment and take this letter with you at the time of your appointment. **DO NOT RIDE YOUR MOTORCYCLE UNTIL THE REPAIR HAS BEEN COMPLETED.** The parts required to complete this repair will be limited initially. To minimize delay, schedule your appointment as soon as possible with the Dealer you purchased the vehicle from.

If you need help:

If you have questions or concerns that your dealer is not able to resolve, please contact Kawasaki's Consumer Services Department. If you paid for repairs resulting from the defect as described above, Kawasaki will reimburse you for your documented repair costs.

Kawasaki Motors Corp., U.S.A.

ATTN: Consumer Services Department

P.O. Box 26262

Santa Ana, California 92709-5262

(888) 802-9381 (toll-free) between 8:30 a.m. and 4:45 p.m. PT Monday through Friday.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (90 days after you first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, Washington, D.C. 20590, or call the toll free Auto Safety Hotline at (888) 327-4236.

If you received this notice in error:

Our records indicate you are the current owner of the Ninja ZX-10R described in this letter. If you no longer have the vehicle described in this letter, or if it has been repaired, please help us to update our records by calling Kawasaki toll free at (888) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.