

Special Service Campaign 40F
2002 Through Early 2004 Model Year North American Produced Toyota Camry Curtain Side Airbag
SAFETY RECALL NOTICE

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2002 through early 2004 Model Year North American Produced Toyota Camry vehicles.

What is the problem?

Certain 2002 to early 2004 Model Year Toyota Camry vehicles built in North America are equipped with a Curtain Side Airbag (CSA) as an option. During the manufacture of the CSA, it may have been twisted near the inflator due to improper assembly. If the CSA is twisted, the gas supplied by the inflator may be inadequate for proper inflation of the airbag. In the worst case, this will cause the incomplete inflation of the CSA in the event of a severe side impact collision, and could increase the risk of injury.

What will Toyota do?

Any Toyota dealer will inspect the driver's side and passenger side CSAs and, if necessary, replace them at NO COST to you.

What should you do?

Please contact your authorized Toyota dealer and make an appointment to have the driver's side and passenger side CSAs inspected at your earliest convenience. The labor time to inspect and, if necessary, replace the CSAs is approximately three hours. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

Please present this notice to the Toyota Dealer when you bring the vehicle in for your service appointment.

If you no longer own the vehicle or have changed addresses, please indicate so on the enclosed postage paid form, providing us with the updated name and address.

What if you have other questions?

Your local Toyota dealer would be more than happy to answer any of your questions and set up an appointment to perform the repair. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 9:30 pm, Saturday and Sunday 7:00 am through 3:00 pm Pacific Standard Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Auto Safety Hot Line at 1-888-327-4236.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

As always, Toyota wants to ensure your complete satisfaction with your vehicle and ownership experience. We sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.