

Subaru of America, Inc.
Subaru Plaza
P.O. Box 6000
Cherry Hill, NJ 08034-6000
www.subaru.com

**Important Safety Recall Notice
Subaru Recall Campaign WWT-04
NHTSA Recall No. 04V-342
August 2004**

Dear Subaru Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

SUBARU OF AMERICA, INC. has decided that a defect, which relates to motor vehicle safety, exists in certain 2002 through 2003 model year Subaru Impreza vehicles.

DESCRIPTION OF THE SAFETY DEFECT

Subaru has determined that the left front bolt that retains the forward part of the driver's seat to the seat rail in your vehicle may loosen and possibly fall out due to stress caused by normal occupant movement. If the bolt were to loosen or fall out, there is the possibility that the seat may separate from the seat slide rail in a crash, which would pose a safety hazard to the driver.

DESCRIPTION OF THE SAFETY HAZARD

The driver's seat is designed to remain stationary and provide occupant support during vehicle operation. If the left front seat slide rail bolt were to loosen or fall out, the integrity of the seat would be compromised. This could result in personal injury to the driver if the vehicle were involved in a crash. If the left front seat slide rail bolt is loose or has already fallen out, the driver may notice a rattling sound or experience a slight rocking movement in the seat. Whether or not either of these conditions is present in your vehicle, you should immediately contact your Subaru Dealer and make arrangements to have repairs performed promptly.

REPAIRS

To correct this condition, Subaru will replace the left front seat slide rail bolt at no cost to you.

WHAT YOU SHOULD DO

You should immediately contact your Subaru Dealer for an appointment to have this repair performed at no cost to you.

HOW LONG WILL THE REPAIR TAKE?

The actual time to install the replacement left front seat slide rail bolt is approximately 10 minutes. However, it may be necessary to leave your vehicle for a longer period of time on the day of your scheduled appointment to allow your dealer flexibility in scheduling. Please present this letter to your Subaru Dealer at the time this repair procedure is performed.

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IF YOU HAVE PREVIOUSLY PAID FOR A REPAIR

In the event that you have already paid for repairs associated with this condition, you may be eligible for reimbursement. The actual sum reimbursed will be equivalent to the amount Subaru of America would reimburse an authorized Subaru dealer in your area for replacement of the left front seat slide rail bolt.

Please send the original service repair order, which has complete information including the name of the repair facility, date of repair, mileage at the time of repair, complete vehicle identification number (17 digits), and your name, with correct mailing address and telephone number to the address listed below.

Subaru of America, Inc.
Customer Dealer Service Department
Attention: Service Program WWT-04
P.O. Box 6000
Cherry Hill, NJ 08034-6000

Please send original receipts only and retain a photocopy for your records. Please be assured that we will attempt to process your reimbursement request as quickly as possible, but may take up to 60 days for this process to be completed.

CHANGED YOUR ADDRESS OR SOLD YOUR SUBARU?

If you have moved or sold your vehicle, please complete the enclosed prepaid postcard and mail it to us.

IF YOU NEED FURTHER ASSISTANCE

To locate the nearest Subaru Dealer you can access our website at www.Subaru.com and select "Find a Dealer". Or, you may call us at 1-800-SUBARU3 (1-800-782-2783) during normal business hours for assistance. Please call us immediately if the dealer fails or is unable to make the necessary repairs free of charge or write to the address listed on the first page of this letter.

You may also contact The Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 if you believe the dealer has failed or is unable to remedy your vehicle without charge within a reasonable amount of time.

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We sincerely apologize for any inconvenience this matter may cause and urge you to schedule an appointment as soon as possible to have this repair performed.

Sincerely,
Subaru of America, Inc.

Notice to Lessees

Under Federal law the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s) within 10 business days from receipt. The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable vehicle identification number (VIN). (For the purposes of this section, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

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