

# DAIMLERCHRYSLER

*Buckle up  
for Safety!*

## **SAFETY RECALL – LEFT REAR SEAT BELT RETRACTOR BOLT**

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has decided that a defect, which relates to motor vehicle safety, exists in some 2004 model year Chrysler Sebring Convertible vehicles.

***The problem is...*** The left rear seat belt retractor bolt on your vehicle (VIN: XXXXXXXXXXXXXXXXX) may not have been properly tightened. This could cause seat belt separation in certain crash conditions, which can increase the risk of injury to a left rear seat passenger.

***What your dealer will do...*** DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will tighten the left rear seat belt retractor bolt to the proper specification. The work will take less than a ½ hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

***What you must do to ensure your safety...*** Simply contact your dealer right away to schedule a service appointment. Remember to bring this letter with you to your dealer.

***If you need help...*** If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

Please help us update our records, by filling out the enclosed prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. Be sure to print the last eight (8) characters of the VIN (VVVVVVVV) and notification code D32 on the postcard.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler, P.O. Box 610207, Port Huron, MI 48061-0207, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations  
DaimlerChrysler Corporation  
D32

*Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.*