



Frank M. Ligon
Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

January 2005

Safety Recall 04S17
(Owners of affected 1999 MY vehicles - corrosion states)

Mr. John Sample
123 Main Street
Anywhere, USA 12345

Your Vehicle Identification Number: 12345678901234567

In August 2004, owners of record were mailed a letter announcing Ford Safety Recall 04S17, which provides for the installation of protective front coil spring shields on 1999 through 2001 model year Taurus and Sable vehicles. At that time, it was anticipated that service parts would be available in December 2004. However, the availability of parts to service 1999 model year vehicles has been delayed until March 2005. Our records indicate that you are the registered owner of a 1999 model year Taurus or Sable vehicle. You will be notified again via postcard when parts are available, and asked to contact your dealer to schedule an appointment to have this service performed.

We apologize for any inconvenience that this delay may have caused.

Sincerely,

A handwritten signature in cursive script that reads "Frank M. Ligon".

Frank M. Ligon
Director
Service Engineering Operations