



July 23, 2004

VEHICLE SAFETY DEFECT SERVICE BULLETIN
Recall Campaign No. 04V322000
Monaco File # R02189

Re: Safety Recall - Windshield Wiper Assembly

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that certain 2003 Beaver Patriot and Marquis Class A motorhomes fail to conform to Federal Motor Vehicle Safety Standards (FMVSS) No. 104 "Windshield wiping and washing systems." According to our information, your motorhome identified on the enclosed form is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

Monaco Coach Corporation became aware that the windshield wiper assembly was installed without proper support, allowing the wiper assembly to bind and/or break. This failure could result in inadequate visibility in adverse weather conditions, which could lead to personal injury or could result in a crash without warning.

The remedy will involve the installation of a new style wiper assembly with support to the motorhome. This correction will be provided to you at no charge.

If you had the FMVSS noncompliance, which is the subject of this letter, remedied prior to receiving this letter, you may be eligible for reimbursement by Monaco Coach Corporation (Monaco) for your remedy costs.

You may contact your Monaco Coach Corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and parts are readily available.

The labor time necessary to perform this recall campaign is approximately 8 hours. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your motorhome.

The enclosed Recall Notification Form identifies your motorhome and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your motorhome is corrected as promptly as possible. If, however, you take your motorhome to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free number of (800) 685-6545.

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your motorhome.

Sincerely,



Michael R. Becker
Customer Service Manager
Monaco Coach Corporation

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MONACO COACH CORPORATION

RECALL PARTS PURCHASE ORDER

04V322000

Windshield Wiper Assembly

Monaco File R02189

Confirming Order Number: _____

Date: _____

Ship To: _____

Attention: _____

PO Number: _____

Parts: Order 1-Kit # 04V322000 Per Unit
Kit Contents: 1 Wiper Assembly

Qty: _____

Customer Name: _____

Serial Number(s): _____

All parts will be shipped RPS ground unless other arrangements are made in advance.

FAX TO: 1-800-498-9478

MONACO COACH CORPORATION
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