



Date: August 2004

RE: IMPORTANT SAFETY RECALL NOTIFICATION: SR-04-008

Dear Mitsubishi Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For Notice: Mitsubishi Motors North America, Inc. has decided that a defect that relates to vehicle safety exists in certain 2002-04 Montero vehicles. When the fuel level is in the full condition and the vehicle is parked forward on an upward slope, the fuel level valve may not maintain proper sealing in the event the fuel expands from the fuel in ambient temperature. If the fuel-leveling valve does not seal properly, gasoline may leak out of the fuel tank. Gasoline in the presence of an ignition source may result in a fire.

What you should do: Please contact your authorized Mitsubishi dealer to schedule a repair date. When you bring your vehicle in, show this letter. If you received this letter, they will still make the repair, free of charge. To simplify repairs, please deliver your vehicle to your dealership with less than 1/2 tank of fuel.

What your dealer should do: The dealer should replace the fuel leveling valve and the fuel filler tube check valve. The dealer should also inspect the fuel vapor canister, replacing it if necessary.

How long will it take? The time needed for the actual repair is approximately 2 hours if the canister does not require replacement. If canister must be replaced, additional time will be needed. The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you have any trouble having your vehicle repaired promptly and at no charge, please inform us by calling: Mitsubishi Customer Relations Department 888-MITSU-2004 (888-648-7620) Hours: Monday - Saturday 7 a.m. to 10 p.m. (Central Standard Time)

If after contacting Mitsubishi Customer Relations, you still have a problem having this repair made promptly and without charge, write to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590, or call the Auto Safety Hotline toll-free (888) 327-4236.

If you have already encountered a problem regarding the above and have paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

Notice to Lessors: If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide the lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record, which identifies the lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter and apologize for any inconvenience. If you have any questions, please contact your Mitsubishi Dealer.

Sincerely,

Chuck Halper
Director of Service

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