



**SPARTAN CHASSIS, INC.**

**RSB04-250-001**

December 03, 2004

This notice is sent to you in accordance with the requirements of the National Traffic Motor Vehicle Safety Act.

Spartan Chassis, Inc. has determined that a defect, which relates to motor vehicle safety, exists in Spartan Chassis models with a vehicle date of manufacture (VDM) between 02-01-1999 and 05-31-2002, equipped with Bosch ZOPS hydraulic disc brake calipers which may hang up, causing the brakes to overheat. The driver may feel that the brakes are dragging or sticking. The smell of overheating brake components could be noticed and there may be a reduction in braking power.

**Safety Repairs:**

The procedure contained in the recall safety bulletin must be performed at an authorized service center.

**Corrective Action:**

Replace brake calipers and pads. This service may be performed at a Spartan authorized service center, at no charge to you.

**What You Should Do:**

Call an authorized service center without delay. **You do not call Spartan Motors, Inc.** Find the facility most convenient to you on the enclosed list of Spartan Chassis authorized service centers and call that facility to make an appointment to have this recall implemented.

**Labor Time:**

The labor time required to install the kit applicable to your vehicle will be **6 hrs.** Due to some service scheduling times, your service center may need your vehicle for a longer period.

**Reply Card:**

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address or sold or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Motors at **800-543-4277 using Option 1.**

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis is of the utmost concern to us.