

August 2004

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall: General Motors has decided that certain 2005 model year Chevrolet Equinox vehicles fail to conform to Federal Motor Vehicle Safety Standard 114, Theft Protection. The Standard requires a park lock system in vehicles that will prevent the transmission from being shifted out of PARK when the key is removed from the ignition. Some vehicles were produced with a shifter park lock cable that was incorrectly adjusted, which allows the transmission to be shifted out of PARK when the ignition key is removed.

What Will Be Done: Your GM dealer will inspect the operation of transmission shifter, and if required, readjust the shifter park lock cable. This service will be performed for you at no charge.

Since the inspection is easy to perform, and to reduce any inconvenience to you, we have included the inspection procedure with this letter. However, if you desire, you can take your vehicle to your dealer for the inspection.

If you decide to inspect the transmission shifter operation yourself and you find that the shifter park lock cable requires adjustment, you should contact your GM dealer to schedule an appointment for the adjustment.

If the inspection determines that the cable DOES NOT require adjustment, please check the box marked "Other" on the enclosed customer reply form and mail it back to us. This will remove your name from our list so that you won't be contacted about this again.

How Long Will The Repair Take? This inspection will take approximately 5 minutes. If the cable needs adjustment, an additional 15 minutes will be required. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

Contacting Your Dealer: To limit any possible inconvenience, we recommend that you contact your GM dealer as soon as possible to schedule an appointment for this repair. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the appropriate Customer Assistance Center at the listed number below. The Customer Assistance Center's hours of operation are from 8:00 AM to 11:00 PM, EST, Monday through Friday.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
Puerto Rico - English	1-800-496-9982	
Puerto Rico - Español	1-800-496-9983	
Virgin Islands	1-800-496-9984	

If, after contacting the appropriate Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time,

you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236.

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on Courtesy Transportation.

Recall Information Online: More information about this recall (including answers to frequently asked questions) is available online at the Owner Center at My GMLink. This free online service offers vehicle and ownership related information and tools tailored to your specific vehicle. To join, visit www.mygmilink.com, and enter your vehicle's 17-character vehicle identification number (VIN) shown on the enclosed form to get the most personalized information for your vehicle.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

General Motors Corporation

Enclosure
04044

Park Lock Cable Inspection

1. Put the vehicle in PARK, turn the vehicle off, and remove the key from the Ignition.
2. Set the parking brake.
3. Attempt to move the transmission lever out of the PARK position by depressing the shifter button and pulling the shifter in the direction of the other gear positions.
4. Did the transmission lever move out of PARK?

NO - If the transmission lever could NOT be moved out of the PARK position, the cable is okay and does not require adjustment. Check the box marked "Other" on the enclosed customer reply form and mail it back to us. This will remove your name from our list so that you won't be contacted about this again.

YES - If the transmission lever COULD be moved out of the PARK position, place the lever back into the PARK position and contact your dealer to schedule an appointment to have your cable adjusted.