

SAFETY CAMPAIGN NOTICE

NHTSA Reference Number 04V-275

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Coach America, Inc.(General Coach) has decided that certain M1030, M1030L, M1035, and M1035L model buses built in 2002, 2003 and 2004, fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 210, "Seat Belt Assembly Anchorages." The driver's seat tether straps were not installed.

The straps must be installed as soon as possible to prevent injuries in the case of an accident. Attached is the Service Information Document #SID_2004_013 that describes the steps to add the tether straps. If you do not have the facilities to perform this repair at your location, an authorized General Coach America service center will perform those repairs for you free of charge and will take approximately .75 hours to repair. If you need information on the nearest General Coach service center, please call the General Coach Service Center at (810) 724-6474 or toll free at (800) 842-0622.

If you experience difficulties with this procedure or are otherwise unable to comply with this notice, you may contact the Service Department at General Coach, (800) 842-0622. If General Coach is unable to provide assistance for you, you may contact the Administrator of N.H.T.S.A., 400 Seventh Street, Washington, D.C. 20590 or toll free through the Auto Safety Hotline at 1-888-327-4236.

You may be eligible to receive reimbursement for the cost of obtaining a re-notification remedy of a problem associated with this recall. For more information contact General Coach at 1-800-842-0622.

Federal Regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

We apologize for any inconvenience this campaign may cause you. As always our first priority is the safety of the people using our products.

Sincerely,

Dick Cletcher
Service Manager
General Coach America, Inc.