

**Subaru of America, Inc.**  
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P.O. Box 6000  
Cherry Hill, NJ 08034-6000  
www.subaru.com

**Important Safety Recall Notice**  
**Subaru Recall Campaign WWR-02**  
**NHTSA Recall No. 04V-274**  
**June 2004**

Dear Subaru Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

SUBARU OF AMERICA, INC. has decided that a defect, which relates to motor vehicle safety, exists in certain 2005 model year Subaru Legacy Sedan and Outback Sedan vehicles.

#### **DESCRIPTION OF THE SAFETY DEFECT**

Subaru has determined that your vehicle has been manufactured with left and right side curtain airbags that may not fully deploy rapidly enough when activated in a side impact collision.

#### **DESCRIPTION OF THE SAFETY HAZARD**

The side curtain airbags provide added occupant head protection in the event of certain side impact collisions. The side curtain airbags are mounted in the side trim above the windows between the front pillar and a point over the rear seat. Although the side curtain airbags will deploy in the event of certain side impacts, they may not fully deploy rapidly enough. This may result in failure to provide the intended head protection.

#### **REPAIRS**

To correct this condition, Subaru will replace the left and right side curtain airbag modules at no cost to you.

#### **WHAT YOU SHOULD DO**

You should immediately contact your Subaru Dealer for an appointment to have this repair performed at no cost to you.

#### **HOW LONG WILL THE REPAIR TAKE?**

The actual time to install the side curtain airbag modules is approximately two hours. However, it may be necessary to leave your vehicle for a longer period of time on the day of your scheduled appointment to allow your dealer flexibility in scheduling. Please present this letter to your Subaru Dealer at the time this repair procedure is performed.

## **CHANGED YOUR ADDRESS OR SOLD YOUR SUBARU?**

If you have moved or sold your vehicle, please complete the enclosed prepaid postcard and mail it to us.

### **IF YOU NEED FURTHER ASSISTANCE:**

To locate the nearest Subaru Dealer you can access our website at [www.Subaru.com](http://www.Subaru.com) and select "Find a Dealer". Or, you may call us at 1-800-SUBARU3 (1-800-782-2783) during normal business hours for assistance. Please call us immediately if the dealer fails or is unable to make the necessary repairs free of charge or write to the address listed on the first page of this letter.

You may also contact The Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 if you believe the dealer has failed or is unable to remedy your vehicle without charge within a reasonable amount of time.

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We sincerely apologize for any inconvenience this matter may cause and urge you to schedule an appointment as soon as possible to have this repair performed.

Sincerely,  
Subaru of America, Inc.

#### **Notice to Lessors**

*Under Federal law the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s) within 10 business days from receipt. The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable vehicle identification number (VIN). (For the purposes of this section, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)*

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