

July 2004

**Safety Recall:  
CR-V SRS Cable Reel Connector**

Dear CR-V Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**What is the reason for this notice?**

Honda Motor Co., Ltd., has decided that a defect relating to motor vehicle safety exists in certain 2002-2004 model year CR-Vs. The wire harness of the driver's front airbag was incorrectly wired. During specific crash conditions, the airbag inflation rate is incorrect, which could increase the risk of injury to the driver.

**What should you do?**

Call any authorized Honda dealer and make an appointment to have your vehicle repaired. The dealer will repair the driver's front airbag wiring. This work will be done *free of charge*. Please plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

**Who to contact if you experience problems.**

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.  
Honda Automobile Customer Service  
Mail Stop 500-2N-7A  
191B Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
400 Seventh St., NW  
Washington, DC 20590

Or call the toll-free Auto Safety Hotline at (888) 327-4236.

**What to do if you feel this notice is in error.**

Our records show that you are the current owner or lessee of a 2002-04 CR-V involved in this campaign. If this is not the case, or the name/address information is incorrect, please fill out and return the included, postage-paid *Information Change Card*. We will then update our records.

**Lessor Information.**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

**If you have questions.**

If you have questions about this notice, or need assistance with contacting a Honda dealer, please call Automobile Customer Service at (800) 899-1009, and select option #2.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.  
Honda Automobile Division